CHAPTER V

CONCLUSIONS AND SUGGESTIONS

This particular chapter discusses the conclusions and suggestions of this research. The conclusions presented in this chapter are based on the results of the analysis completed in Chapter IV which answer the research questions of this research. On the other hand, the suggestions are written based on the fact that there are still many fields that have connection to this research or even the same but needs wider scopes in analyzing.

5.1 Conclusions

Based on the analysis completed in Chapter IV, there are several conclusions appear for this research. The first is that there are eighteen data of politeness maxim violation found in total, nine data consist of two violations, tact and generosity maxim, occur at the same time, five data consist of generosity maxim violation which at the same time also follow tact maxim rules, three data consist of tact maxim violation, and one data consist of generosity maxim violation.

Also, it can be concluded that sometimes in uttering impositive or commissive utterances, tact or generosity maxim violation could happen depending on the speakers' intention in uttering those utterances and what implied messages contained in the utterances. There are several occasions when the speaker only violates tact maxim as his intention is to give cost and not give benefit to the

listener. There are also occasions where the speaker only violates generosity maxim as his intention is to obtain benefit but no cost in uttering his utterance. Furthermore, there are cases where both violations occur at the same time in one utterance. It happens where the speaker intends to obtain benefit but no cost and give cost and no benefit for the listener. However, there are also cases where the result of one action a speaker demands could benefit both participants. It means that the benefit will go to both the speaker and the listener or commonly known as mutual benefits.

5.2 Suggestions

As somebody says nothing is perfect, this research is also still far from perfect. Therefore, the writer hopes that there will be a better research in the future that would improve the understanding of politeness maxim of the readers. For that reason, these are several suggestions that hopefully could be useful for future researchers who want to do analysis based on politeness maxim theory:

1. Future researchers could analyze other kind of politeness maxim or politeness maxim violation as there are four other maxim that have not been chosen in this research. Those are approbation, modesty, agreement, and sympathy maxim.
2. Future researchers could also use other pragmatic scales in analyzing politeness strategies as there are still four scales that have not been chosen in this research. Those are indirectness, social distance, optionality, and power/authority.

3. Lastly, future researchers could combine the theory of politeness maxim with other theories which also focus on politeness. For example, future researchers could use Brian and Levinson's politeness strategies to analyze politeness maxim. Even further, these two theories could also be combined with various pragmatic scales.