CHAPTER III

CONCLUSION AND SUGGESTIONS

3.1 Conclusion

According to all data analysis that exist, it can be concluded that:

1. Language especially in English language is important to be used in Tourist Information Center (TIC), where the employeersdirectly interact and communicate with foreign tourists.
2. Sign language is a symbol of nonverbal communication.
3. Sign language (nonverbal)is used by the employeers in Tourist Informaation center (TIC) to support oral language (verbal) and to cover their less knowledge of english language.
4. Sign language is not only used for the deaf, but it can also be used for normal communication.

3.2 Suggestions

After finishing the research, the writer has some suggestions for students who will take the research of nonverbal communication as in the following:

1. The student should find different data which have not ever been disscused in the previous research.

2. The student should find another method and theory to support the research in order to have a better analysis.
3. The student should understand the theory used in their research.