Daftar Pustaka

[1] Pressman, R.S. (2010), *Software Engineering : a practitioner's approach*, McGraw- Hill, New York, 68.

[2] Nazir, Moh.(2005), *Metode penelitian,* Ghalia Indonesia, Bandung

[3] Http://telkom.co.id / (diakses pada tanggal 02-Des-2013)

[4] Guritno, S., *Theory aand Application or IT Research* (Metodologi Penelitian Teknologi Informasi), Penerbit Andi Yogyakarta, 2011.