DAFTAR ISI

ABSTRAK ..... Error! Bookmark not defined.
ABSTRACT ..... Error! Bookmark not defined.
KATA PENGANTAR ..... Error! Bookmark not defined.
DAFTAR ISI **1**
DAFTAR GAMBAR ..... Error! Bookmark not defined.
DAFTAR TABEL ..... Error! Bookmark not defined.
DAFTAR SIMBOL ..... Error! Bookmark not defined.

BAB I ..... Error! Bookmark not defined.
PENDAHULUAN ..... Error! Bookmark not defined.
1.1 Latar Belakang Penelitian ..... **Error! Bookmark not defined.**
1.2 Identifikasi dan Rumusan Masalah ..... **Error! Bookmark not defined.**
1.2.1 Identifikasi Masalah ..... **Error! Bookmark not defined.**
1.2.2 Rumusan masalah ..... **Error! Bookmark not defined.**
1.3 Maksud Dan Tujuan Penelitian ..... **Error! Bookmark not defined.**
1.3.1 Maksud Penelitian ..... **Error! Bookmark not defined.**
1.3.2 Tujuan Penelitian ..... **Error! Bookmark not defined.**
1.4 Kegunaan Penelitian ..... **Error! Bookmark not defined.**
1.4.1 Kegunaan Akademis ..... **Error! Bookmark not defined.**
1.4.2 Kegunaan Praktis ..... **Error! Bookmark not defined.**
1.5 Batasan Masalah ..... **Error! Bookmark not defined.**
1.6 Kerangka Pemikiran Dan Hipotesis ..... **Error! Bookmark not defined.**
1.6.1. Kerangka Pemikiran ..... **Error! Bookmark not defined.**
1.6.2. Hipotesis ..... **Error! Bookmark not defined.**
1.7 Lokasi Dan Waktu Penelitian ..... **Error! Bookmark not defined.**
1.7.1. Lokasi ..... **Error! Bookmark not defined.**
1.7.2. Waktu Penelitian ..... **Error! Bookmark not defined.**

BAB II ..... Error! Bookmark not defined.
LANDASAN TEORI ..... Error! Bookmark not defined.
2.1 Pengertian Sistem Informasi ..... **Error! Bookmark not defined.**
2.1.1. Pengertian Sistem..... **Error! Bookmark not defined.**
2.1.2. Pengertian Informasi ..... **Error! Bookmark not defined.**
2.2 Perangkat Lunak..... **Error! Bookmark not defined.**
2.2.1. Definisi Perangkat Lunak..... **Error! Bookmark not defined.**
2.2.2. Karakteristik Perangkat lunak (Software) ..... **Error! Bookmark not defined.**
2.2.3. Kualitas perangkat Lunak (Software) ..... **Error! Bookmark not defined.**
2.3 Teori Kepuasan Pengguna..... **Error! Bookmark not defined.**
2.4 Keterkaitan Antar Variable ..... **Error! Bookmark not defined.**
2.4.1. Hubungan Kualitas Software Terhadap Kepuasan Penguna**Error! Bookmark not defined.**

BAB III..... Error! Bookmark not defined.
OBJEK DAN METODE PENELITIAN..... Error! Bookmark not defined.
3.1. Objek Penelitian ..... **Error! Bookmark not defined.**
3.1.1. Sejarah Singkat Instansi ..... **Error! Bookmark not defined.**
3.1.2. Visi Dan Misi Instansi..... **Error! Bookmark not defined.**
3.1.3. Struktur Organisasi Instansi ..... **Error! Bookmark not defined.**
3.1.4. Deskripsi Tugas..... **Error! Bookmark not defined.**
3.2. Metode Penelitian..... **Error! Bookmark not defined.**
3.2.1. Desain Peneliltian ..... **Error! Bookmark not defined.**
3.2.2. Operasional Variable..... **Error! Bookmark not defined.**
3.2.3. Metode Penarikan Sampel ..... **Error! Bookmark not defined.**
3.2.4. Jenis Dan Metode Pengumpulan Data ..... **Error! Bookmark not defined.**
3.2.4.1. Jenis Data ..... **Error! Bookmark not defined.**
3.2.4.2. Metode Pengumpulan Data ..... **Error! Bookmark not defined.**
3.2.5. Teknik Pengujian Data..... **Error! Bookmark not defined.**
3.2.5.1. Uji Validitas ..... **Error! Bookmark not defined.**
3.2.5.2. Uji Reliabilitas ..... **Error! Bookmark not defined.**
3.2.6. Metode Analisis Dan Pengujian Hipotesis..... **Error! Bookmark not defined.**
3.2.6.1. Metode Analisis ..... **Error! Bookmark not defined.**
3.2.6.2. Pengujian Hipotesis..... **Error! Bookmark not defined.**

BAB IV ..... Error! Bookmark not defined.

HASIL PENELITIAN DAN PEMBAHASAN ..... Error! Bookmark not defined.

4.1. Aplikasi Sistem Informasi manajemen Kepegawain (SIMKA)**Error! Bookmark not defined.**

4.1.1. Desain Aplikasi SIMKA ..... **Error! Bookmark not defined.**

4.1.2. Deskripsi Aplikasi SIMKA yang sedang berjalan di Puslitbang Sumber Daya Air (PUSAIR)..... **Error! Bookmark not defined.**

4.2. Karakteristik Responden ..... **Error! Bookmark not defined.**

4.2.1. Profil Responden Berdasarkan Jenis Kelamin ..... **Error! Bookmark not defined.**

4.2.2. Profil Responden Berdasarkan Usia..... **Error! Bookmark not defined.**

4.2.3. Profil Responden Berdasarkan Status ..... **Error! Bookmark not defined.**

4.2.4. Profil Responden Berdasarkan Lama Bekerja ..... **Error! Bookmark not defined.**

4.3. Kualitas Aplikasi SIMKA di Puslitbang Sumber Daya Air Menurut Presepsi Pengguna (X) **Error! Bookmark not defined.**

4.3.1. Hasil Uji Validitas..... **Error! Bookmark not defined.**

4.3.2. Hasil Uji Reliabilitas..... **Error! Bookmark not defined.**

4.4. Kepuasan Pengguna Aplikasi SIMKA di Puslitbang Sumber Daya Air (Y)**Error! Bookmark not defined.**

4.5. Analisis Statistik ..... **Error! Bookmark not defined.**

4.5.1. Analisis Deskriptif Variabel Kualitas Aplikasi SIMKA (X)**Error! Bookmark not defined.**

4.5.2. Hasil Rekapitulasi Rata – Rata Skor Jawaban Variael X (Kualitas Aplikasi)**Error! Bookmark not defined.**

4.5.3. Analisis Deskriptif Variabel Kepuasan Pengguna Aplikasi SIMKA**Error! Bookmark not defined.**

4.5.4. Hasil Rekapitulasi Rata – Rata Skor Jawaban Variabel Y (Kepuasan Pengguna)**Error! Bookmark not defined.**

4.6. Hasil Analisis Statistik..... **Error! Bookmark not defined.**

4.6.1. Peranan Kualitas Aplikasi SIMKA Terhadap Kepuasn Pengguna**Error! Bookmark not defined.**

4.7. Hasil Uji Hipotesis..... **Error! Bookmark not defined.**

BAB V ..... Error! Bookmark not defined.

KESIMPULAN ..... Error! Bookmark not defined.

5.1. Kesimpulan ..... **Error! Bookmark not defined.**
5.2. Saran ..... **Error! Bookmark not defined.**

DAFTAR PUSTAKA..... Error! Bookmark not defined.
LAMPIRAN..... Error! Bookmark not defined.