ABSTRACT

Mochamad Rizcky Ananda Putra, "Implementation of Quality Software Online Trusteeship Impact on Efficiency and Student Satisfaction at UNIKOM" under the guidance of Prof. Dr. Hj. Umi Narimawati, Dra., S.E., M.Sc.

In recent years UNIKOM has changed the way the trusteeship, from conventional processes that students face to face with faculty trustee at a specified time to be online trusteeship process in which students perform with the trustee process through internet media. Online trusteeship are meant to facilitate students in doing online trust, considering the number of UNIKOM students who come from outside Bandung even outside Java, so that students can do the filling study plan and the registration process automatically which can be done anywhere as long as it is connected to the internet. So also with the faculty trustee, they can do online activity from anywhere, and also directly check the value and prerequisite subjects.

The method used in this study is descriptive and verifying with quantitative approaches. The unit for analysis in the research consists of 385 students, with the used of accidental sampling techniques, data analysis using path analysis (Path analyst), coefficient determination and to test hypotheses using t test and F test. While data processing used the SPSS 12.0 for Windows Program.

Research has been conducted is the partial implementation of software quality significantly influence the efficiency, the partial implementation of software quality have a significant effect on student satisfaction. Efficiency partially significant effect on student satisfaction. Occur simultaneously and influence of significant relationships between variables Implementation of Quality Software Online Trusteeship as an effort to increase efficiency and Student Satisfaction at UNIKOM Bandung.

Keywords : *Quality Software Online Trusteeship, Efficiency, Student Satisfaction.*