CHAPTER II

THE BUSINESS OF PT. POS INDONESIA

2.1 The General Description of PT. Pos Indonesia

The postal service of Indonesia is the oldest institution which still exists up to now. The first postal service is founded In the Dutch colonial period, the Governor-General GW Baron in Batavia on August 26, 1746. The postal service increasingly has an important role and has developed after the discovery of the telegraph and telephone technology. Thus the Bureau of Post, Telegraph and Telephone (PTT Bureau) is formed based *Staatblaad* No. 395: 1906. PTT Bureau of the Republic of Indonesia was established officially on 27 September 1945 after the takeover of PTT Headquarters in Bandung.
In the changes of the business plan, Perum status enhanced, especially for concerning the guidance and supervision procedures based on PP. 24 of 1984. To keep to be competitive, Perum Pos and Giro converted into PT. Pos Indonesia (Persero) conducted by PP. 5 of 1995 on June 20, 1995.

PT. Pos Indonesia (Persero) is listed as a member of the Universal Postal Union (Universal Postal Union / UPU) since the Dutch colonial period around the year 1878. In the last three UPU Congress, Indonesia has always followed the dispatch delegation are: Washington, 1989, Seoul 1994, and Beijing 1999.

Indonesia's obligations as a member of the UPU and APPU that is each member of the UPU and APPU shall pay annual membership dues are divided into several classes, according to the ability of the economy. Indonesia as a

member cannot be separated from this duty and is rated as one of the obedient (never in arrears). Other obligation that must be implemented is the provision UPU Acts / APPU on the implementation of international postal services.

2.2 Vision and Mission

The effort to be more competitive in the business services, PT Pos Indonesia has set its vision and mission as follows:

2.2.1 Vision

"Be the market leader in Indonesia by providing mail, parcel and logistics that are reliable and trustworthy financial services".

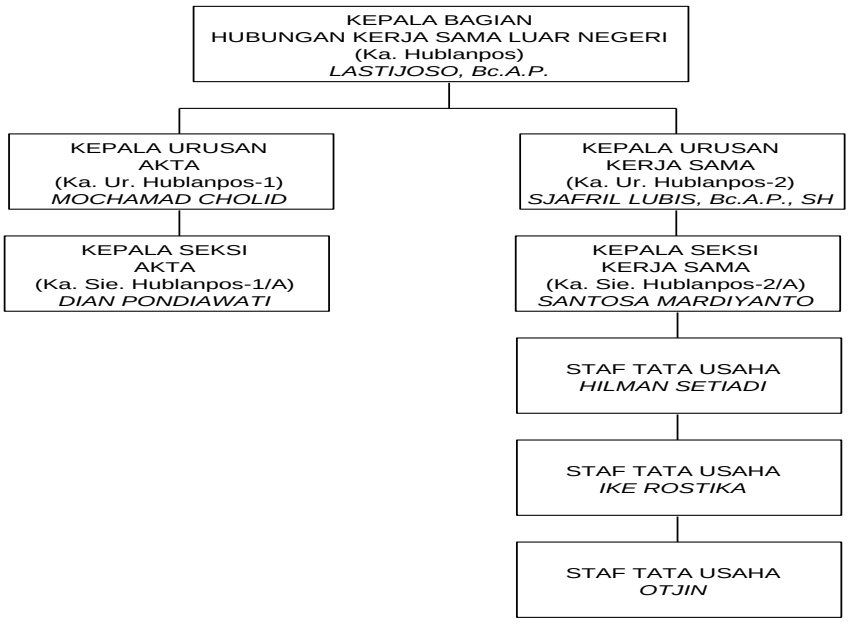
2.2.2 Mission

1. Committed to customers to provide a service that is always on time and the best value.
2. Committed to employees to provide a working environment that is safe, comfortable and appreciated contribution.
3. Committed to shareholders to provide favorable operating results and continue to grow.
4. Committed to contribute positively to society.
5. Committed to behave in a transparent and credible to all stakeholders.

2.3 Division

International Relation is the division of PT. Pos Indonesia for is the place in doing the job training. The unit of the operational document management of UPU began to be formed and positioned level with the affair, headed by a Chief of Affairs (now: Assistant Manager) without staff. This unit name is HUBINT (International Relations). A Head of Hubint is the staff of the Head of Sub-Directorate of Administration Chairman of the Company (Kasubdit Tupinpos), or who are currently referred to as the Company Secretary.

In early 1993, the two positions have been filled following Section Chief extra staff to serve as a courier (mail carrier between units of work). With the composition of employees this year, part Hublanpos has qualified as an intact unit which carries out the functions and responsibilities in full. The next stage is to do the necessary preparations ahead of the implementation of the 1994 Seoul Congress. The structure is as follows:



The work Management in Part Hublanpos requires concentration and seriousness. A small library organized and contains a variety of physical documents incorporated by reference. The partition is completed according to the specifications of the material, such as EC (Executive Council) which is now the CA (Council of Administrations), CCPS (Consultative Council for Postal Studies) who is now a POC (Postal Operations Council), TA (Technical Assistance) is a technical assistance; various Action Group (Group Follow Steps) in the field of security and International postal development, as well as various documents cooperation both technical (Technical cooperation) and non-technical (Exchange Program, Comparative Study, Benchmarking, Official Visit, etc..).

According to the organizational structure of the Head Office of PT. Pos Indonesia, Hubinpos is in the supervision of the Secretary of the Company (Sekper). Any action taken should be reported and accounted for Sekper. In addition, as a contact point, Part Hubinpos can also coordinate with all units working in the Head Office, Regional Office and Technical Implementation Unit (UPT) such as the Post Office or Post Office Exchange.