ABSTRACT

THERAPEUTIC COMMUNICATION THE NURSE WITH PATIENTS IN CICENDO EYE HOSPITAL BANDUNG ON HEALING PROCESS OF MENTAL PATIENTS

(Descriptive Study Therapeutic Communication The Nurse With Patients Ini Cicendo Eye Hospital Bandung On Healing Process Of Mental Patients)

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This study purposed to determine how the Therapeutic Communication Nurse With Patient In Cicendo Bandung Eye Hospital In Patient Mental Healing Process (Descriptive Study of Therapeutic Communication Nurse With Patient In Cicendo Bandung Eye Hospital In Patient Mental Healing Process). To answer the above purposes, the researchers raised the sub focus: Pre-interactions Phase orientation Phase, Work Phase, and Termination Phase for measuring the researchers did research focus.

The research approach is qualitative and the research method used is descriptive method. Data collection techniques are interviews, documentation, library research, internet searching. In this study, informants were interviewed nurses and patients Cicendo Eye Hospital in Bandung, amounting to 4 people. From the interviews conducted, then researchers describe the interview based on the definitions related.

The results showed that: Phase Pre-Interactions that occur in Cicendo Eye Hospital Bandung the nurses prepare themselves before interacting directly with patients. Orientation phase to determine nurses meet patients in order to create a relationship of mutual trust. Phase of work nurses communicate the problems faced by patients, and the last phase of Termination the conclusions of all phases.

The conclusion of the study the researchers did show that therapeutic communication nurse with a patient in Bandung Cicendo Eye Hospital mental patient in the healing process be gradual and well planned so that no occurrence of blocking and misunderstanding when meeting with patients.

Advice for Eye Hospital Cicendo that time when nurses communicate with patients more therapeutic reproduced so that patients can receive messages nurse well.

Keywords: Therapeutic Communication, Healing Mental Patients, Eye Hospital Cicendo Bandung