ABSTRACT

THE PERFORMANCE OF DISTRICT DISASTER HANDLING AGENCY (BPBD) IN REGIONAL DISTRICT OF BALEENDAH BANDUNG

(A Study In The Handling Of Flood Disaster)

Environment is an important resource for human life and other living things. Environmental issues that occurs there is flood in District of Baleendah and the handling is very important because it often occurs. The Implementation of the flood handling by BPBD Bandung Regency has a problem there is not the local regulations about the disaster handling so that the funds' allocation is not enough to fulfill disaster handling and the lack of staff number and lack of width storage facilities and logistical support of BPBD Regency Bandung make BPBD in handling flood disaster is a not optimal.

The Theory that is used in this study is the public organizations performance according to Agus Dwiyanto in his book entitled "Reformasi Birokrasi Publik di Indonesia", which consists of five indicators, namely productivity, service quality, responsiveness, responsibility, and accountability.

The method that is used is descriptive method with qualitative approach. The Techniques of collecting of data in this study is research literature, scope studies and documentation. Informants in this research is Bandung regency BPBD agency, Social Services District of Bandung, TAGANA of Baleendah District of Bandung regency and Communities in the District of Baleendah who know about flood prevention. The Determination of informants used purposive technique.

The results showed, the productivity performance of BPBD of Bandung Regency is quite good with the aid to the flood victims and the clarity in the flood disaster handling. The Service quality performance of BPBD Bandung is good enough whether viewed from the facility of communication technology and the training to the personnel and the public. Responsiveness to the community in the District Baleendah is good enough, it is in view of the early warning and emergency response as well as the fulfillment of the needs of communities that is affected by flood. Responsibilities of BPBD of Bandung regency is going to be well because it has accorded to pra SOP and old regulations. The performance accountability of BPBD Bandung Regency has been well viewed of the goal achievement of the activities or BPBD programs of Bandung regency. Thus performance of the District of Baleendah in flood disaster handling is considered well.

Keys word: Performance, flood disaster