ABSTRACT

PT Asuransi Jasa Indonesia (Persero) is a company that is engaged in insurance.Product services offered on this company include Life Insurance,Accident Insurance,Fire Insurance,Motor Vehicle Insurance,Health Insurance etc.However,in web-based information system is only focused on the service request closure of motor vehicle insurance.Services perfomed in PT Asuransi Jasa Indonesia (Persero) in serving the petition of motor vehicle insurance coverage is still too complicated,which prospective costumers must come to place and meet in person to make application for motor vehicle insurance.So PT Asuransi Jasa Indonesia often have problems in his ministry.Therefor,PT Asuransi Jasa Indonesia is willing to build the information system service request closure of motor vehicle insurance service are good,which aims to assist in doing so in service to customers requesting the closure of motor vehicle insurance will be more effective.

The method used in the construction the service request closure of motor vehicle insurance services at PT Asuransi Jasa Indonesia, and to know the system is running, using a structured approach, using several tools Such as Flowmap, Context Diagram, DFD, Data Dictionary, Normalization, and ERD, while for the system development method is using a water-fall model. Support software is used, Artisteer 2, Xampp package, Macromedia Dreamweaver MX, and the MySQL database as a builder as well as program documentation and reports.

With the web-based system,which is already connected to the database,would greatly facilitate the application of data prossecing and paymen of insurance premiums,because any information to be provided to customers can more quickly and accurately.

Keyword : Application for Closure of Insurance,Motor Vehicles,PT Asuransi Jasa Indonesia