ABSTRACT

TJUTJI-IN Laundry is company which is moving on laundry service sector. in their transaction laundry service, TJUTJI-IN Laundry still use manual method, like writing the transactions on the notes, wrote transactions result and the others data on a book, in addition there are no notes for use of raw materials, thus making the data processing need takes a long time and frequent errors. For handle these problems, then needs to developed an information system. The purpose of this study was to produce information system of laundry service and stock of raw materials and to produce the software for information system of laundry service and stock of raw materials. With this information system, side of TJUTJI-IN Laundry can overcome the problem of laundry data processing, customer data processing and raw materials data processing

Look at the problem above, the author use research method consisting of data collection method, systems development method and systems approach methods. Data collection method who used by author are primary data and secondary data. For system development methods, the author use waterfall method,and approach method who used by author is structured approach. In making software for this information system, author use Visual Basic 6.0 and for creating a database use SQL Server 2000. And testing for the software use Black Box testing method

The result from this research that system running still using manual method in data processing, so the author designing laundry service and raw materials information system in TJUTJI-IN Laundry which can improve performance for data processing, implementation of information system that include software, hardware, database and interface application has been made.

Keywords: Services, Laundry, Information Systems