ABSTRACT

The aim of this study is to look at to student satisfaction, department of , informatic management / informatic system, University of computer Indonesia Bandung. The reason of this study due the existence of the phenomenon . That risk dissatisfaction of student on the implementation of online trusteeship information system.

Method of study is descriptive and associative. Sample is taken by simple random sampling. Data collection using by a questionnaire. Methods of data processing is correlation and determination. The validity and reliability of the instrument is tested using Pearson correlation and α Cranach . the relationship between online trusteeship information system and student satisfaction was analyzed by person correlation analysis.

The result of this study shows that 39,41 % of the respond agree that. Online trusteeship information system is well implemented student satisfaction of the implementation reached only 0,83. This value reflect that the respondent is unsatisfied on the implementation of online trusteeship information system. The correlation between online trusteeship information system and student satisfaction is 0,385. Which is statically significance. The role of online trusteeship and student satisfaction is 14,82% it reflective the role is relative small.

Keyword: Information system, satisfaction, trusteeship