ABSTRACT

INTERPERSONAL COMMUNICATION EFFECTIVENESS IN THE NURSE PATIENT WITH MENTAL HOSPITAL WEST JAVA PROVINCE

by:

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This Research is the following guidance :
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This study aims to determine the extent of Interpersonal Communication Effectiveness of Nurses in Mental Hospital Patients in West Java Province. To answer this research through messages, feedback, openness, empathy, being supportive, positive attitude, which is used when the equality of interpersonal communication with the patient's nurse at the Mental Hospital of West Java Province happen.

This study used a qualitative approach with descriptive methods of analysis. For data collection is done by data collecting is done by in-depth interviews, observation / observation, library research, and internet searching. Decision made by informants using purposive sampling of informants set deliberately by researchers and based on the needs of researchers.

The results of this study is that the message, feedback, openness, empathy, supportive behavior, positive behavior, equality is a factor supporting the effectiveness of interpersonal communication in conveying his message to the nurse at the Mental Hospital patients Privinsi West Java. Due to these factors in a message delivered to the patient's nurse to be well received by the patient so that all that could have an impact on nursing activities that would affect the healthy development of kejiawaan patients toward better at the Mental Hospital of West Java Province .

The conclusion from these studies show that message, feedback, openness, empathy, being supportive, positive attitudes, equality is often used when nurses interact with patients to make interpersonal communication with the patient's nurse to be effective, while also impacting on the relationship between the nurse with the patient get better anyway.

The good advice penilitian Mental Hospital of West Java Province is more leisure-owned patient to perform activities that can make the process of psychological healing patients more quickly.