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Information Systems Services Inpatient Sanira Hotel Guest Hotel in Bandung has not fully computerized, all existing business processes are still running record the data manually as guests when checkin process took place and latest calculation of the cost of hotel guests will perform at checkout. With this the receptionist often have difficulty in calculating and create reports hotel guests at Sanira Hotel Bandung. Part receptionist should merekap all data from the diary to report transaction to the hotel manager hotel

The purpose of this study was to make the Information System Services Inpatient Sanira Hotel Guest Hotel in Bandung that can facilitate the performance of receptionist and the parts involved in the business process Sanira Hotel Bandung. The system development method that the authors do is to use the prototype, while the method of research by the author is to conduct interviews with hotel especially Sanira hotel receptionist. Software used to build this information system is by using Visual Basic 6.0 and in print the report to use your Crystal Report.

Expected by the Information Systems Services Inpatient Sanira Hotel Guest Hotel in Bandung, all the services hotel guests can be done quickly and easily.

Keywords: Hotel Guest Services, Guest Hotel, Hotel Services

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