ABSTRACT

Fitri Rahmadhani, "Analysis of Enterprise Resource Planning Systems (ERP) Impact on Job Satisfaction Employee At PT. PLN (Persero) Distribution West Java and Banten" under the guidance of Prof. Dr. Hj. Umi Narimawati, Dra., SE., M.Si.

Before using ERP, PT. PLN (Persero) Distribution West Java and Banten using Information Systems Officer (SIPEG) is a system used for the maintenance of personnel data in PT. PLN (Persero) which includes three divisions, namely the division of Human Resources, Finance, and Materials. Disadvantages of this system is the way it works is not centrally from the parent unit so that the employee takes a long time in data processing. Because these systems can not support the employee's job, then the system is improved more by using the ERP (Enterprise Resource Planning System). The purpose of this study was to determine the system running, to see what the employees of Enterprise Resource Planning System, to find employee job satisfaction, to determine the relationship of Enterprise Resource Planning Systems on Employee Job Satisfaction.

The method used in this research is survey method, while the method of analysis using qualitative and quantitative research methods. To find a system that runs using a structured approach. The test statistic used is the Pearson product moment correlation, simple linear regression, the coefficient of determination, and Test z. To obtain the results of analysis of data processing using software SPSS 15.0 for windows.

The analysis showed that significant Enterprise Resource Planning System on Employee Job Satisfaction by 80%, while the rest 20% is influenced by other factors not examined in This research such as knowledge, competence and motivation. Trus if the Enterprise Resource Planning System is used by both the increase of Employee Job Satisfaction in the PT. PLN (Persero) Distribution West Java and Banten.

Keywords : Informatiom Systems, ERP (Enterprise Resource Planning), Employee Job Satisfaction.