ABSTRACT

Expected that information systems can help employees in serving the administration of patient enrollment and management of medical records better. . Administrative information systems have an important role and greatly assist the employee in the process of administrative services dr.M.Salamun hospital patients, this will certainly be able to provide satisfaction (employee manual) and employee performance, as supported by brainware, hardware, software, data, input and good process, but its output is still not so good although it has met all the criteria needs pengguna.Dengan so, this is in accordance with the phenomena that occur, because there are still some processes carried out manual.Oleh therefore, the purpose of this study was to determine Administration Information System effectiveness Against Hospital Employee Satisfaction and Performance

The method used by the authors in this research is descriptive method verifikatif. Data collection techniques by means of observation, interviews and questionnaires. Data analysis methods used in this study is path analysis (path analysis). The unit of analysis in this study amounted to 17 people as the sample is saturated. Assisted data processing using SPSS 16 For Windows.

The analysis showed that there is effectiveness Administration Hospital Information System to better employee performance criteria. While the effectiveness of Information Systems Administration Hospital to the satisfaction of employees show less good, because in general the percentage is greater than the performance expectations, so it can be concluded the employee was not satisfied with the information systems used. Satisfaction with the performance of employees to produce a good criterion. From the linkage of these three variables showed a significant effect between the Hospital Administration Information System on Employee Performance and Employee Satisfaction with Performance.

Keywords: Information Systems Administration Hospital, Satisfaction (user), Employee Performance (Users).