ABSTRACK

Padepokan Madani is a new hotel in Lembang, but was able to attract many customer isideour outside Bandung. But now supported by information on hotel of just like search empty room and noteficient waitress facility. Erle in hotel not savety and it's make lost, broken. That way to make anew information system to helped check in process and payment.

As for the method used in the development of software for building information system which prototyping method, using Microsoft Visual Basic 6.0 application program and SQL Server to helper database. Collecting data method is using interview. Interview is a collecting data technique to get data with asking directly to responden. This system use flowmap, conteks diagram, data flow diagram and helper make database use normalization, entity relational diagram and relational tabel.

The writter hopes that this information system will be useful to maintenance the data from the reservation process till the check out guess process. So that the hotel services will be increase and get better to make the customer satisfy.

Keywords : Hotel, Service, Information System Check in Check out