ANALYSIS SERVICE OF QUALITY MODE AIR TRANSPORT HUSEIN SASTRANEGARA AIRPORT

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ABSTRACT

The Airport is the principal means of air transport sector in the operation of the flight. Structuring the airport should be considered by the order of the national airport, security and safety of flight operations, and meet the international standards of planning airport by the International Civil Aviaton Organization (ICAO). To meet these expectations, the airport services and facilities should be supported by a reliable service. Problems from the above description was observed at the airport Husein Sastranegara, Bandung. The parking lot, and terminal building facility, That's why we need a service quality measurement, to see the work quality of Bandung's Hussein Sastranegara airport.