ABSTRACT

At this age, each line of business began to update the system that previously were simply having problems filling errors, miscalculations, errors of data collection laundry and restaurant, into a system of computer-based and supported by the data application system designed specifically, so it can overcome these obstacles.

To achieve that goal, authors performed the steps which consist of system analysis phase with structured method or by using the DFD (Data Flow Diagram), for design and implement this information system using VB as a tool, SQL Server 2000 for the database, and prototype method for the system development .

Based on the analysis in the design of hotel service information system in Griya Indah Hotel Bandung, then the system had to minimize calculation errors, data collection and duplicates on the guest, transactions, restaurants and laundry's data.

Keywords : Hotel Service Information System in Griya Indah Hote Bandungl.