***ABSTRACT***

***ELIN HERLINAWATI, "Influence the Software Quality of SAP (Sistem Akuntansi Penumpang) and Information Quality on the Employee Performance At PT. Kereta Api (Persero) Bandung Regional Operations 2" Institute "under the guidance of Prof.. Dr. Hj. Umi Narimawati, Dra., S.E,. M.Si***

*SAP Software (Sistem Akuntansi Penumpang) software is used PT. Kereta Api (Persero) Bandung Regional Operations 2 to regulate passenger revenue contained in the company. The purpose of this study is to determine the effect of SAP Software (Sistem Akuntansi Penumpang) and Quality Information Employee Performance Against PT. Kereta Api (Persero) Bandung Regional Operations 2.*

*The method used in this study a descriptive analysis with quantitative approach. To know the implementation of SAP Software (Sistem Akuntansi Penumpang) that is now being run in PT. Kereta Api (Persero) Bandung Regional Operations 2 it can be seen from the Flow Map, Context Diagram and Data Flow Diagrams (DFD). Data collection techniques using observation techniques, interviews, and questionnaires. Data analysis technique used is multiple regression techniques. To test the hypothesis with the help of SPSS 15 application. Results of research has been conducted by researchers is the category for the respondents to the quality of SAP Software (Sistem Akuntansi Penumpang) is expressed good, respondents to the quality of information and response from the respondents stated good about the performance of employees after a Software SAP (Sistem Akuntansi Penumpang) categorized good. The value of the coefficient of determination is 0.575. This shows that 57.5% of employees due to the performance of SAP Software (Sistem Akuntansi Penumpang) and the remaining 42.5% are influenced by other factors ie training, discipline, motivation and communication. In a test of the hypothesis obtained Fhitung 18.265. it is known that H0 is in the region of rejection, it means that H1 is received This suggests that the quality of SAP software (Sistem Akuntansi Penumpang) and quality of information contribute significantly to the dependent variable Y is the performance of employees of PT. Kereta Api (Persero) Bandung Regional Operations 2.*

*Keywords: SAP Software (Sistem Akuntansi Penumpang), Information, employee performance, and PT. Kereta Api (Persero) Bandung Regional Operations 2*