ABSTRACT

As day past much people know about internet. Not only teenager, but also child nowdays were introduced to internet. Many ISP race to provide as cheap as much internet's access prices. Start from daily, weekly, monthly. Beside ISP there is also RT/RW –Net which spreading internet access. Since that start RT/RW –Net booming.

The method I use in this research is descriptive method. In this study I use descriptive method because I want to know how customers Iserius background, how they know about computers, who would expect anything more than Iserius.

*From this research I found that even though some were even ready to know computers, but still few customer does not know about the setup of PPPoE. Though to be able to connect to the internet via PPPoE settings on Iserius required. In addition, many customer does not know how check out the event of connection problems. Based on the information I got this, I picked up the "**User Panel In the RT / RW Net Iserius**" as the title of this paper.*

Kata kunci : User Panel, RT/RW- Net, PPPoE.