ABSTRACT

PT. Tirta Kencana Alam Bandung is a certain company movement at supplying service water clean sector. PT. Tirta Kencana Alam Bandung customer ammount reach attain more than 1.200, until within serve account payment process, mentioned company having some constraint. Claim account have to pay customer calculation process often happen mistake and payment proccess using record to book and not arrange storage payment archives data.

Method to use within build this water account payment information system is prototype method and some system design tools benefit like flowmap, context diagram, data flow diagram, for database design using tools normalitation, entity relational diagram, and relation tabel. Software involve to use that is Microsoft Visual Basic 6.0 and Microsoft SQL Server 2000 for build a database.

Water account payment information system built as solution from appear problem when now system using manual style. Water account payment information system capable to execute water account payment data processing quickly and accurate, until get increase quality of customer service.