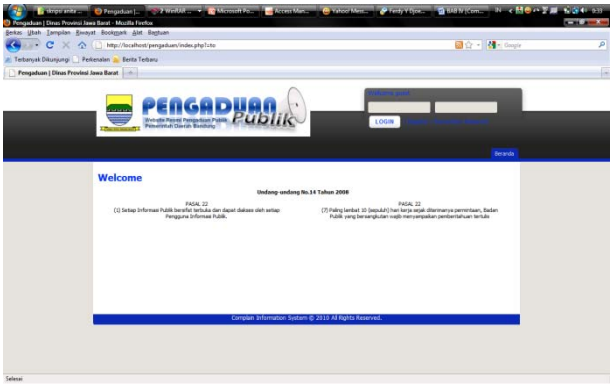
# LAMPIRAN A
# TAMPILAN ANTARMUKA

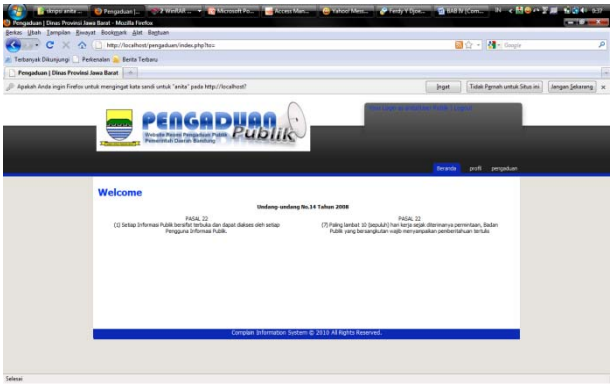
# LAMPIRAN A

## 1. Awal Program




Gambar A.1 Awal Program

## 2. Tampilan Menu Publik



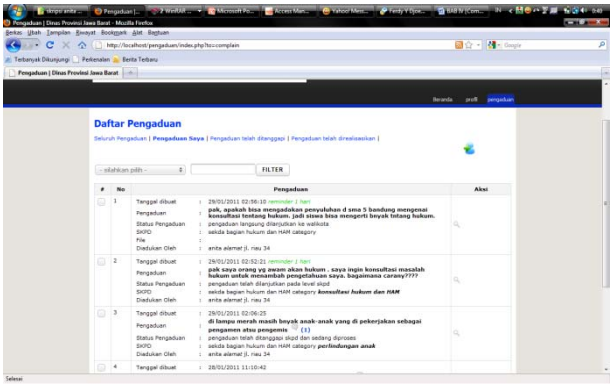

Gambar A.2 Tampilan Menu Publik

## 3. Tampilan Menu Profil



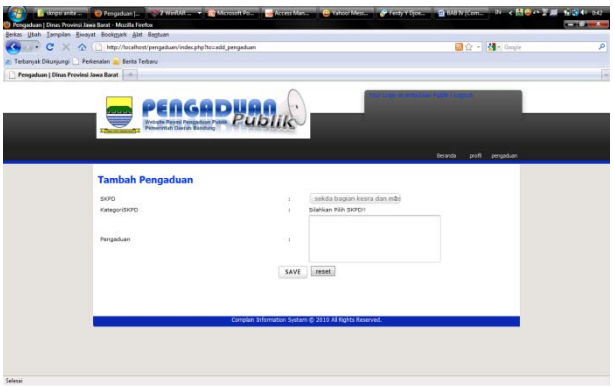

Gambar A.3 Tampilan Menu Profil

**4. Tampilan Menu Daftar Pengaduan**



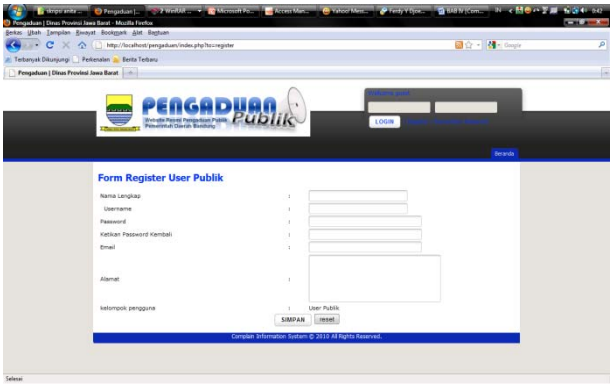

Gambar A.4 Tampilan Menu Daftar Pengaduan

**5. Tampilan Menu Input Pengaduan**



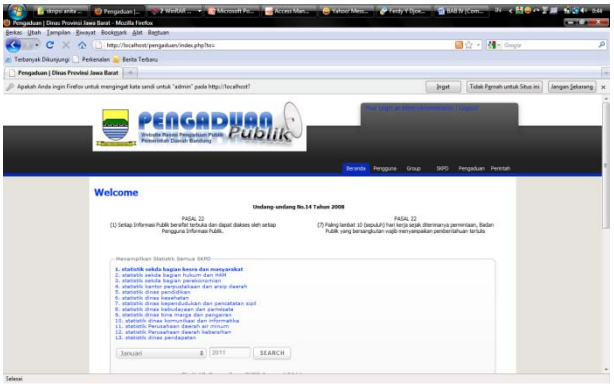

Gambar A.5 Tampilan Menu Input Pengaduan

**6. Tampilan Menu Registrasi**



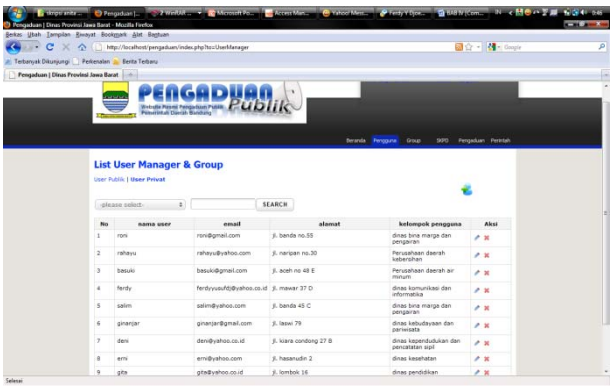

Gambar A.6 Tampilan Menu Registrasi

## 7. Tampilan Menu Admin



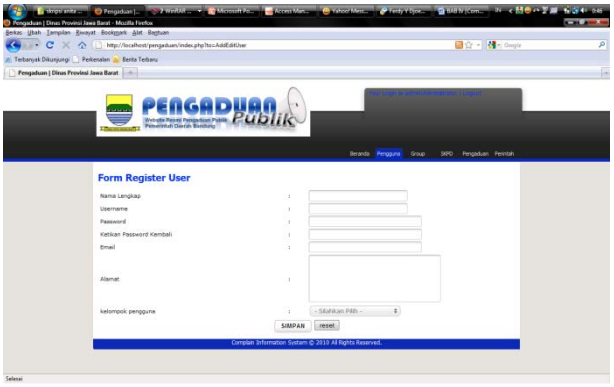

Gambar A.7 Tampilan Menu Admin

## 8. Tampilan Menu Daftar User



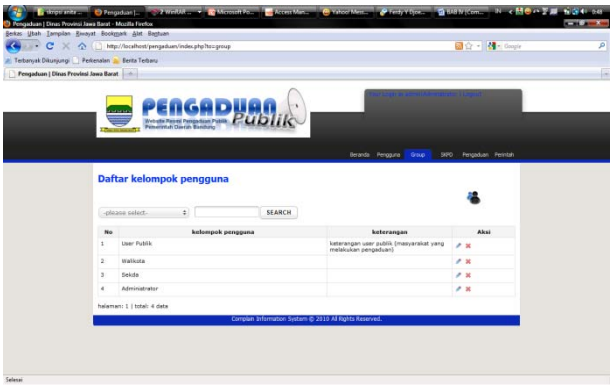

Gambar A.8 Tampilan Menu Daftar User

## 9. Tampilan Form registrasi user



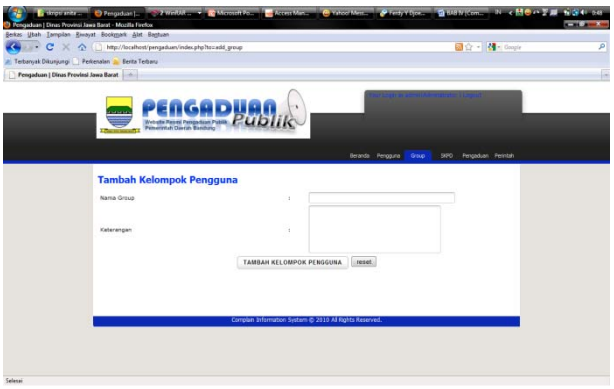

Gambar A.9 Tampilan Form Registrasi User

## 10. Tampilan Daftar Kelompok Pengguna



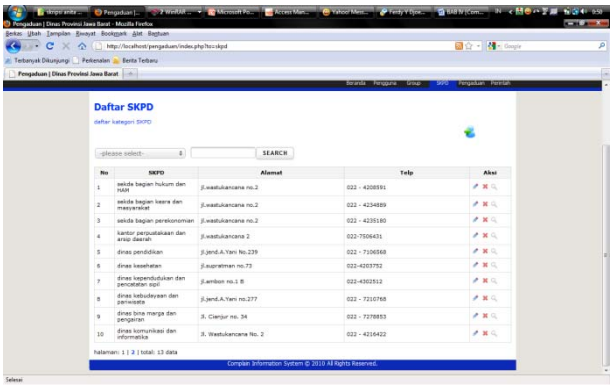

Gambar A.10 Tampilan Daftar Kelompok Pengguna

## 11. Tampilan Tambah Kelompok Pengguna



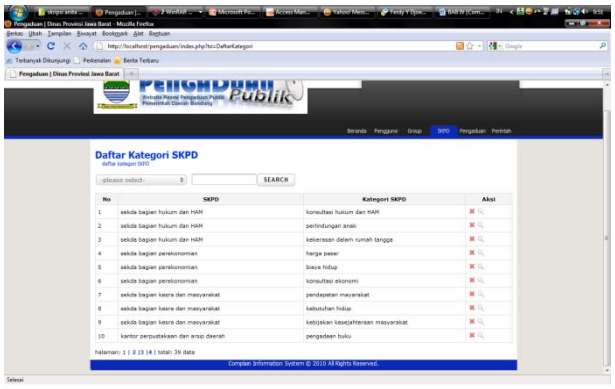

Gambar A.11 Tampilan Tambah Kelompok Pengguna

## 12. Tampilan Daftar SKPD



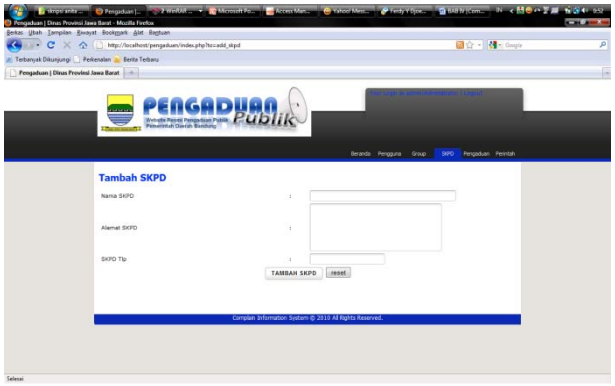

Gambar A.12 Tampilan Daftar SKPD

## 13. Tampilan Daftar Kategori SKPD




Gambar A.13 Tampilan Daftar Kategori SKPD

## 14. Tampilan Tambah SKPD



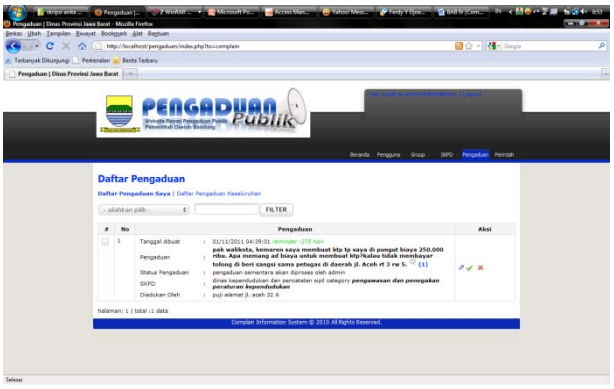

Gambar A.14 Tampilan Tambah SKPD

## 15. Tampilan Tambah Kategori



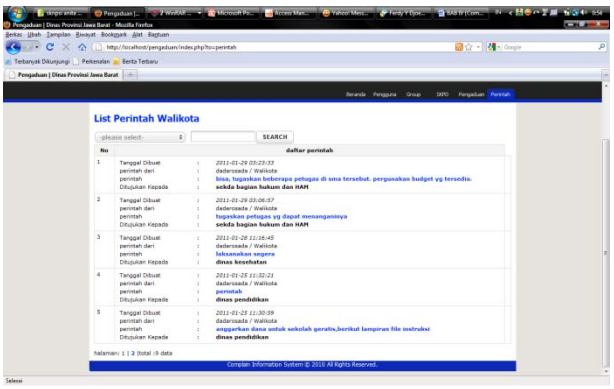

Gambar A.15 Tampilan Tambah Kategori

## 16. Tampilan Daftar Pengaduan di Admin



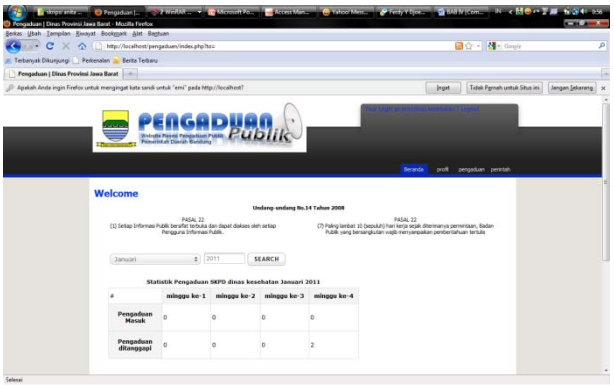

Gambar A.16 Tampilan Daftar Pengaduan di Admin

## 17. Tampilan Daftar Perintah Walikota di Admin




Gambar A.17 Tampilan Daftar Perintah Walikota di admin

## 18. Tampilan Daftar Pengaduan di Admin



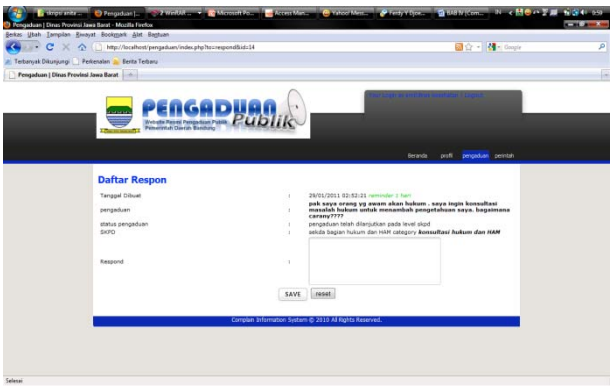

Gambar A.18 Tampilan Daftar Pengaduan di Admin

## 19. Tampilan Daftar Pengaduan di SKPD



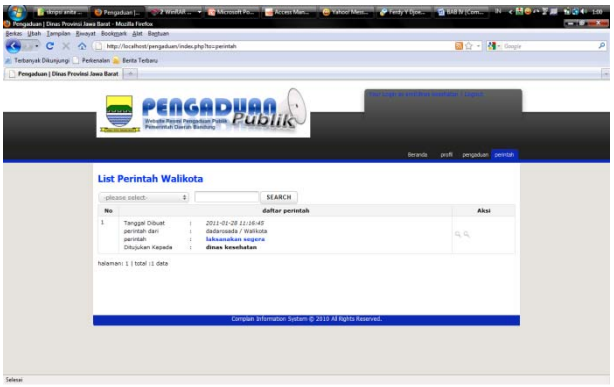

Gambar A.19 Tampilan Daftar Pengaduan di SKPD

## 20. Tampilan Respon SKPD



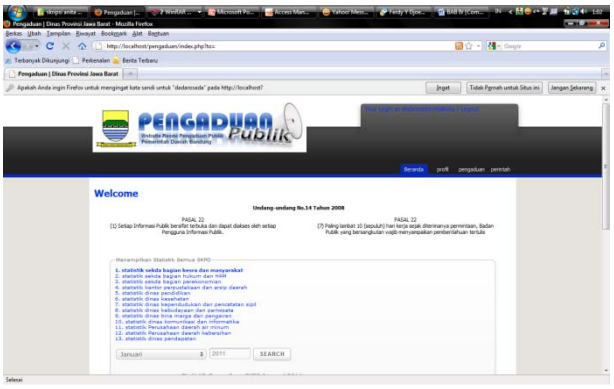

Gambar A.20 Tampilan Respon SKPD

## 21. Tampilan Daftar Perintah Walikota di SKPD



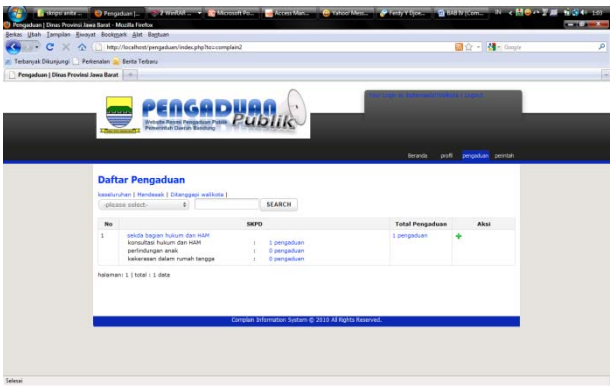

Gambar A.21 Tampilan Daftar Perintah Walikota di SKPD

## 22. Tampilan Awal Menu Walikota




Gambar A.22 Tampilan Awal Menu Walikota

## 23. Tampilan Daftar Pengaduan di  Walikota



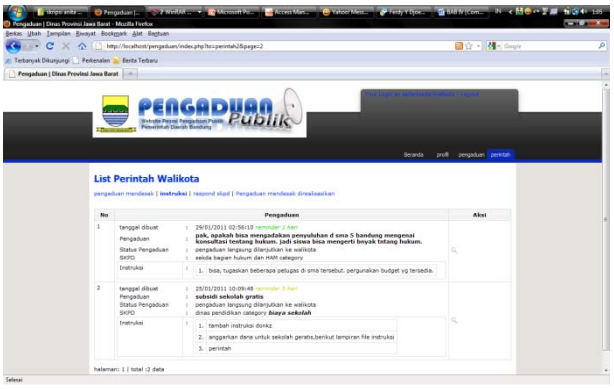

Gambar A.23 Tampilan Daftar pengaduan di Walikota

## 24. Tampilan Input Perintah Walikota



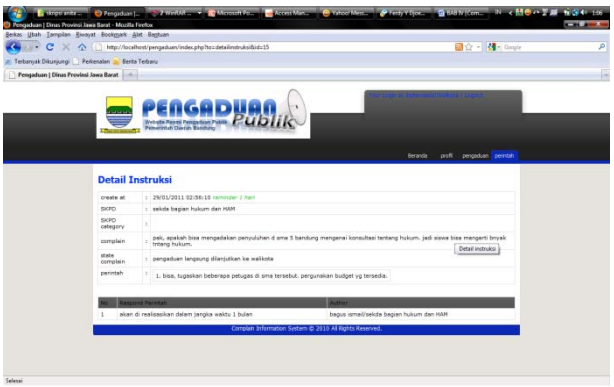

Gambar A.24 Tampilan Input Perintah  Walikota

## 25. Tampilan Daftar Perintah Walikota



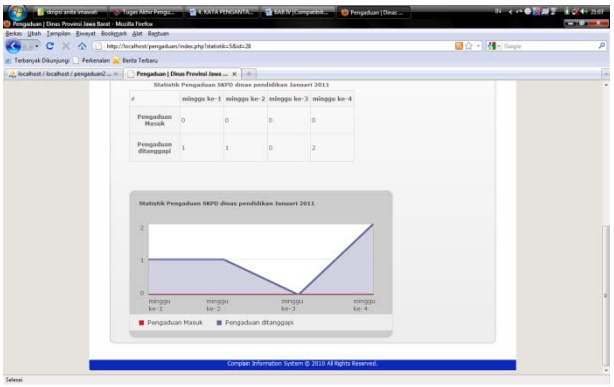

Gambar A.25 Tampilan Daftar Perintah  Walikota

## 26. Tampilan Detail Instruksi Walikota




Gambar A.26 Tampilan Detail Instruksi Walikota

## 27. Tampilan Statistik




Gambar A.27 Tampilan Statistik

# LAMPIRAN B
# LISTING SOURCE CODE

## Index.php

```
<?php
session_start();
?>
<!DOCTYPE html PUBLIC "-//W3C//DTD
XHTML 1.0 Strict//EN"

"http://www.w3.org/TR/xhtml1/DTD/xhtm
l1-strict.dtd">

<html
xmlns="http://www.w3.org/1999/xhtml">
<head>
  <title>Pengaduan | Dinas Provinsi
Jawa Barat</title>
  <meta http-equiv="content-type"
content="text/html; charset=utf-8" />
  <link rel="stylesheet"
href="css/style.css" type="text/css"
/>

 <link href="css/basic.css"
type="text/css" rel="stylesheet" />

 <script src="js/jquery-1.4.2.js"
type="text/javascript" charset="utf-
8"></script>
 <script
src="js/jquery.tools.minacbd.js"
type="text/javascript" charset="utf-
8"></script>
    <script
src="js/jquery.uniform.min.js"
type="text/javascript" charset="utf-
8"></script>
    <link media="screen"
rel="stylesheet"
href="css/colorbox.css" />
     <link media="screen"
rel="stylesheet"
href="css/fieldset.css" />

    <script type="text/javascript"
src="js/_shared/EnhanceJS/enhance.js"
></script>
    <script
src="js/jquery.colorbox.js"
type="text/javascript" charset="utf-
8"></script>


    <script type="text/javascript"
charset="utf-8">
 $(document).ready(function() {
       $("legend").click(function(){

       $(this).children("b").toggleCl
ass("collapsed");

       $(this).nextAll("div.contentfi
eldset").slideToggle(500);
       });
               $("fieldset.topleft1
legend").children("b").addClass("coll
apsed");
               $("fieldset.topleft1
legend").nextAll("div.contentfieldset
").hide();
               $("fieldset.topleft2
legend").children("b").addClass("coll
apsed");
               $("fieldset.topleft2
legend").nextAll("div.contentfieldset
").hide();
});
      $(function(){
        $("input, textarea, select,
button").uniform();
      });


       $(document).ready(function(){

       //Examples of how to assign
the ColorBox event to elements

       $("a[rel='example1']").colorbo
x();

       $("a[rel='example2']").colorbo
x({transition:"fade"});

       $("a[rel='example3']").colorbo
x({transition:"none", width:"75%",
height:"75%"});

       $("a[rel='example4']").colorbo
x({slideshow:true});

       $(".example5").colorbox();

       $(".example6").colorbox({ifram
e:true, innerWidth:425,
innerHeight:344});

       $(".example7").colorbox({width
:"80%", height:"80%", iframe:true});

       $(".example8").colorbox({width
:"50%", inline:true,
href:"#inline_example1"});

       $(".example9").colorbox({

       onOpen:function(){
alert('onOpen: colorbox is about to
open'); },

       onLoad:function(){
alert('onLoad: colorbox has started
to load the targeted content'); },

       onComplete:function(){
alert('onComplete: colorbox has
displayed the loaded content'); },

       onCleanup:function(){
alert('onCleanup: colorbox has begun
the close process'); },

       onClosed:function(){
alert('onClosed: colorbox has
completely closed'); }
                              });


       //Example of preserving a
JavaScript event for inline calls.

       $("#click").click(function(){

       $('#click').css({"background-
color":"#f00", "color":"#fff",
"cursor":"inherit"}).text("Open this
window again and this message will
still be here.");

       return false;
                              });
                       });

function showFilter(str ) {
if (str==""){
```

```
document.getElementById("content").in
nerHTML="";
  return;
  }
if (window.XMLHttpRequest) {// code
for IE7+, Firefox, Chrome, Opera,
Safari
  xmlhttp=new XMLHttpRequest();
  } else {// code for IE6, IE5
  xmlhttp=new
ActiveXObject("Microsoft.XMLHTTP");
  }
xmlhttp.onreadystatechange=function()
{
  if (xmlhttp.readyState==4 &&
xmlhttp.status==200) {

document.getElementById("content").in
nerHTML=xmlhttp.responseText;
    }
  }
//xmlhttp.open("GET","index.php?to=Ha
silPengujian"+url+"&id="+str,true);

xmlhttp.open("GET","index2.php?"+str,
true);

xmlhttp.send();
}



$(document).ready(function() {
// choose text for the show/hide link
var showText="Show respond list";
var hideText="hide respond list";

// create the toggle link
$("#hide_this").before("<p><a
href='#'
id='toggle_link'>"+showText+"</a>");
// hide the content
$('#hide_this').hide();
// capture clicks on the newly
created link
$('a#toggle_link').click(function() {
// change the link text
if
($('a#toggle_link').text()==showText)
{
$('a#toggle_link').text(hideText);
}
else {
$('a#toggle_link').text(showText);
}

// toggle the display
$('#hide_this').toggle('slow');

// return false so any link
destination is not followed
return false;
                              });

});


 function confirmSubmit()
{
var agree=confirm("Apakah Anda Yakin
Akan Melanjutkan?");
if (agree)
       return true ;
else
       return false ;
}

<?php
if($_GET['to']=='statistik' ||
$_GET['to']=='') {
// Run capabilities test
?>

    enhance({
                        loadScripts: [
                                {src:
'js/excanvas.js', iecondition:
'all'},

        'js/visualize.jQuery.js',

        'js/example.js'
                        ] ,
                        loadStyles: [

        'css/visualize.css',

        'css/visualize-light.css'
                        ]

               });


<?php
}
?>

pic1 = new Image(16, 16);
pic1.src="images/loading.gif";

$(document).ready(function(){

$("#username").change(function() {

var usr = $("#username").val();

if(usr.length >= 4)
{
$("#status").html('<img
src="images/loading.gif"
align="absmiddle"> Checking
availability...');

    $.ajax({
    type: "POST",
    url: "action.php?to=check_user",
    data: "username="+ usr,
    success: function(msg){


$("#status").ajaxComplete(function(ev
ent, request, settings){

        if(msg == 'OK')
        {

$("#username").removeClass('object_er
ror'); // if necessary

        $("#username").addClass("objec
t_ok");

        $(this).html(' <img
src="tick.gif" align="absmiddle">');
        }
        else
        {
```

```
       $("#username").removeClass('ob
ject_ok'); // if necessary

       $("#username").addClass("objec
t_error");
                $(this).html(msg);
       }

   });

 }

  });

}
else
       {
       $("#status").html('<font
color="red">' +
'The username should have at least
<strong>4</strong>
characters.</font>');

document.getElementById('username').f
ocus();
       $("#username").removeClass('ob
ject_ok'); // if necessary
       $("#username").addClass("objec
t_error");
       }

});

});




    </script>
    <link rel="stylesheet"
href="css/uniform.default.css"
type="text/css" media="screen">
    <link rel="alternate"
type="application/rss+xml" title="RSS
2.0" href="rss/" />
    <link rel="stylesheet"
href="css/uniform.default.css"
type="text/css" media="screen">
    <link rel="alternate"
type="application/rss+xml" title="RSS
2.0" href="rss/" />


</head>
<body>
<div id="wrapper">
    <div id="header">

        <div id="logo">
        </div>
        <div id="updates">
        <span>
  </span>
        </div>
<div id="login">
<div id="loginwelcome">
        <?php

       if($_SESSION['username']  &&
$_SESSION['group_user']) {
                echo "Your Login as
".$_SESSION['username']
."|".$_SESSION['group_user'];
//if($_SESSION['sub_group_user_id'])
echo '-'.$_SESSION['sub_group'];
                echo " | <a
href='index.php?to=logout'>Logout</a>
";
               // echo '<p><a
href="index.php?to=user">change
profile</a> </p>';

                } else
               echo "Wellcome guest
";
               ?>

</div>

 <?php
if(!$_SESSION['user_id']) {
         echo '        <form
action="index.php?to=ActionLogin"
method="post">
                <p>
                <input
title="username" name="username"
class="username"/>
                <input
name="password" type="password"
class="password" title="password"  />
                <input type="submit"
name="Login" class="submit"
value="login" tabindex="3" />
                                | <a
href="index.php?to=register">Register
</a> | <a
href="index.php?to=remember_password"
>Remember Password</a>
                </p>
            </form>';
 }
?>

</div>

 <?php
if($_SESSION['group_user_id']=='5') {
        if($_GET[to]=='')
$on1="class='on'";
        if($_GET[to]=='UserManager'
|| $_GET[to]=='AddEditUser')
$on2="class='on'";
        else if($_GET[to]=='complain'
|| $_GET[to]=='complain_all' ||
$_GET['to']=='detail' ||
$_GET[to]=='respond'  ||
$_GET['to']=='add_pengaduan')
$on3="class='on'";
             else
if($_GET[to]=='skpd' ||
$_GET['to']=='add_skpd' ||
$_GET['to']=='viewskpd' ||
$_GET['to']=='DaftarKategori')
$on5="class='on'";
                 else
if($_GET[to]=='group'  ||
$_GET[to]=='add_group')
$on6="class='on'";

        if($_GET[to]=='perintah')
$on4="class='on'";
                echo ' <ul
id="navigation">
               <li '.$on1.'><a
href="index.php">Beranda</a></li>
```

```
              <li '.$on2.'><a
href="index.php?to=UserManager">Pengg
una</a></li>
                   <li '.$on6.'><a
href="index.php?to=group">Group</a></
li>
               <li '.$on5.'><a
href="index.php?to=skpd">SKPD</a></li
>
              <li '.$on3.'><a
href="index.php?to=complain">Pengadua
n</a></li>
               <li '.$on4.'><a
href="index.php?to=perintah">Perintah
</a></li>
               </ul>';
} else
if($_SESSION['group_user_id']=='2' ||
$_SESSION['group_user_id']=='8' ||
$_SESSION['status_skpd']=='1') {
       if($_GET[to]=='')
$on1="class='on'";
       if($_GET[to]=='skpd')
$on2="class='on'";
       else if(
$_GET[to]=='complain' ||
$_GET[to]=='statistik' ||
$_GET[to]=='responddual' ||
$_GET[to]=='respond' ||
$_GET[to]=='AddMultiRespond' )
$on3="class='on'";
             else
if($_GET[to]=='perintah' ||
$_GET['to']=='view_respond_perintah'
|| $_GET['to']=='respond_perintah')
$on4="class='on'";
                  else
if($_GET[to]=='user')
$on5='class="on"';
                                 echo
'<ul id="navigation">';
                 echo ' <li '.$on1.'
><a
href="index.php">Beranda</a></li>';
                                 echo
'<li '.$on5.'  ><a
href="index.php?to=user">profil</a></
li>';
                   echo '<li
'.$on3.'  ><a
href="index.php?to=complain">pengadua
n</a></li>
                        <li '.$on4.'
><a
href="index.php?to=perintah">perintah
</a></li> </ul>';
       }else
if($_SESSION['group_user_id']=='1') {
             if($_GET[to]=='')
$on1='class="on"';
             else
if($_GET[to]=='complain' ||
$_GET['to']=='detail' ||
$_GET[to]=='respond')
$on3='class="on"';
                  else
if($_GET[to]=='tanggapan')
$on4='class="on"';
                        else
if($_GET[to]=='user')
$on5='class="on"';

       echo '<ul id="navigation">';
                        echo '<li
'.$on1.'   ><a
href="index.php">Beranda</a></li>';
                        echo '<li
'.$on5.'  ><a
href="index.php?to=user">profil</a></
li>';

       echo '<li '.$on3.'  ><a
href="index.php?to=complain">pengadua
n</a></li>';
                        echo '
                             </ul>';
       }   else
if($_SESSION['group_user_id']=='3') {
//walikota
                 if($_GET[to]=='')
$on1='class="on"';
                 else
if($_GET[to]=='complain2' ||
$_GET[to]=='instruksi')
$on2='class="on"';
                 else
if($_GET[to]=='tanggapan')
$on4='class="on"';
                 else
if($_GET[to]=='perintah' ||
$_GET[to]=='detailinstruksi' ||
$_GET[to]=='perintah2' ||
$_GET[to]=='add_perintah')
$on3='class="on"';
                       else
if($_GET[to]=='user')
$on5='class="on"';

echo '<ul id="navigation">';
                       echo '<li
'.$on1.'><a
href="index.php">Beranda</a></li>';

echo '<li '.$on5.'  ><a
href="index.php?to=user">profil</a></
li>';
                       echo '<li
'.$on2.'><a
href="index.php?to=complain2">pengadu
an</a></li>
                            <li
'.$on3.'><a
href="index.php?to=perintah2">perinta
h</a></li>' ;
                       echo '</ul>';
            } else {

if($_GET[to]=='complain')
$on3='class="on"';
                       else
$on='class="on"';
                       echo '<ul
id="navigation"> <li '.$on.' ><a
href="index.php">Beranda</a></li>
                       </ul>';

            }
?>

<div id="content">
 <?php
 //include "generate.php";
 include "action.php";



?>
```

```
</div>
    <div id="footer">
        <div id="copyright">Complain
Information System &copy; 2010 All
Rights Reserved.  </div>
</div>

</body>
</html>
```

## Action.php

```
<?php
include "generate.php";
if($_GET['act']=='popup'){

?>
    <script src="js/jquery-1.4.2.js"
type="text/javascript" charset="utf-
8"></script>
    <script
src="js/jquery.uniform.min.js"
type="text/javascript" charset="utf-
8"></script>
    <link media="screen"
rel="stylesheet"
href="css/colorbox.css" />
        <script
type="text/javascript" charset="utf-
8">
      $(function(){
        $("input, textarea, select,
button").uniform();
      });

</script>
    <link rel="stylesheet"
href="css/uniform.default.css"
type="text/css" media="screen">
    <link rel="alternate"
type="application/rss+xml" title="RSS
2.0" href="rss/" />
<?php
 }

 switch($_GET['to']) {
 case "add_pengaduan":
echo '<h2><a href="#">Tambah
Pengaduan</a></h2><br/>';
$h.=GenerateForm("pengaduan",$PHP_SEL
F."SavePengaduan");
  $query="SELECT
`user_group`.`user_group_id`
,`user_group`.`group_user`
          FROM `user_group` WHERE
status_skpd=1";

 //
$h.=GenerateSelectQuery($query,"SKPD"
,"skpd","skpd");
//  $h.=GenerateTitleTable("Add
Complain" );

$h.=GenerateSelectQueryAjax($query,"S
KPD","skpd",$_GET['id'],true );

  if($_GET['id']) {
  $query="SELECT
`skpd_kategori`.`skpd_kategori_id`,
`skpd_kategori`.`kategori`
          FROM `skpd_kategori` INNER
JOIN `user_group` ON
`skpd_kategori`.`skpd_id` =
`user_group`.`user_group_id`
          WHERE
user_group_id='".$_GET['id']."' ";
  $h.=GenerateSelectQuery($query,"
SKPD
Category","kategori","kategori","",tr
ue);

$h.=GenerateHidden("skpd_id",$_GET['i
d']);

  } else {

$h.=GenerateText("KategoriSKPD","Sila
hkan Pilih SKPD!!"  );
  }

$h.=GenerateTextArea("Pengaduan","pen
gaduan","","45px","5px","",true  );
  $h.=GenerateSubmit("save");
 echo
"<script>$('#form').validator();</scr
ipt>";
  break;

 case "add_perintah":
 echo '<h2><a href="#">Tambah
Perintah</a></h2><br/>';
if($_GET['act'])  {
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
```

```
color='#FF0000'><b>".base64_decode($_
GET['act'])."</b></font></p><br/>";

}

$h.=GenerateForm("pengaduan",$PHP_SEL
F."SaveAddPerintah",
"","","post",true);
//    $query="SELECT
`user_group`.`user_group_id`
,`user_group`.`group_user` FROM
`user_group` WHERE status_skpd=1";
//
$h.=GenerateSelectQueryAjax($query,"S
KPD","skpd",$_GET['id'] ,"",true);

    $q=getQuery("SELECT * FROM
pengaduan WHERE
pengaduan_id='".$_GET['idp']."'");
    $dt=mysql_fetch_array($q);
    $q1=getQuery("SELECT * FROM
user_group where
user_group_id='".$dt['skpd_id']."'");
    $dt1=mysql_fetch_array($q1);
    $q2=getQuery("SELECT * FROM
pengaduan_status where
pengaduan_status_id='".$dt['pengaduan
_status_id']."'");
    $dt2=mysql_fetch_array($q2);

    $h.=GenerateText('SKPD',
$dt1['group_user']);
    $h.=GenerateText('Pengaduan',
$dt['pengaduan']);
    $h.=GenerateText('Status
Pengaduan', $dt2['status']);
    $h.=GenerateHidden('skpd_id',
$dt['skpd_id']);

$h.=GenerateHidden('pengaduan_id',
$_GET['idp']);


$h.=GenerateTextArea("Perintah","peri
ntah","","45px","5px","",true  );

$h.=GenerateField("File","file","","",
,"file",true  );
  $h.=GenerateSubmit("save");
 echo
"<script>$('#form').validator();</scr
ipt>";
  break;

case "add_perintahxxx":
 echo '<h2><a href="#">Tambah
Perintah</a></h2><br/>';

$h.=GenerateForm("pengaduan",$PHP_SEL
F."SaveAddPerintah");
    $query="SELECT
`user_group`.`user_group_id`
,`user_group`.`group_user` FROM
`user_group` WHERE status_skpd=1";

$h.=GenerateSelectQueryAjax($query,"S
KPD","skpd",$_GET['id'] ,"",true);
    $q=getQuery("SELECT * FROM
pengaduan WHERE
pengaduan_id='".$_GET['idp']."'");
    $dt=mysql_fetch_array($q);
    $h.=GenerateText('Pengaduan',
$dt['pengaduan']);

//  if($_GET['id']) {
//  $query="SELECT
`skpd_kategori`.`skpd_kategori_id`,
`skpd_kategori`.`kategori`
//          FROM `skpd_kategori`
INNER JOIN `user_group` ON
`skpd_kategori`.`skpd_id` =
`user_group`.`user_group_id`
//          WHERE
user_group_id='".$_GET['id']."' ";
//  $h.=GenerateSelectQuery($query,"
SKPD
Category","kategori","kategori");
//
$h.=GenerateHidden("skpd_id",$_GET['i
d']);
//
//  } else {
//
$h.=GenerateText("KategoriSKPD","Sila
hkan Pilih SKPD!!"  );
//  }

$h.=GenerateTextArea("Perintah","peri
ntah","","45px","5px","",true  );
  $h.=GenerateSubmit("save");
 echo
"<script>$('#form').validator();</scr
ipt>";
  break;


case "SaveAddPerintah":
if (($_FILES["file"]["type"] ==
"application/msword") ||
    ($_FILES["file"]["type"] ==
"application/vnd.openxmlformats-
officedocument.wordprocessingml.docum
ent") ||
    ($_FILES["file"]["type"] ==
"application/pdf")){

    if (file_exists("upload/" .
$_FILES["file"]["name"])) {
      $error = "error, file
".$_FILES["file"]["name"].' telah
tersedia';

$h.=Redirect("".$PHP_SELF."?to=add_pe
rintah&idp=".$_POST['pengaduan_id']."
&act=".base64_encode($error)."");
    } else {

move_uploaded_file($_FILES["file"]["t
mp_name"],"upload/" .
$_FILES["file"]["name"]);
      $q=getQuery("INSERT into
perintah(skpd_id,user_id,pengaduan_id
,perintah,filename, created_date)

VALUES('".$_POST['skpd_id']."','".$_S
ESSION['user_id']."','".$_POST['penga
duan_id']."','".$_POST['perintah']."'
,'".$_FILES["file"]["name"]."','".dat
e('Y-m-d h:i:s')."')");

$h.=Redirect("".$PHP_SELF."?to=perint
ah2&act=".sha1('insert')."");
    }

}else{

$ext=explode('.',$_FILES["file"]["nam
e"]);
```

```
      $error = "error, file
berekstensi ".$ext['1'].' tidak
dizinkan !!';

$h.=Redirect("".$PHP_SELF."?to=add_pe
rintah&idp=".$_POST['pengaduan_id']."
&act=".base64_encode($error)."");
      }


break;



case "SaveAddPerintahxxxx":

    $q=getQuery("INSERT into
perintah(skpd_id,user_id,pengaduan_id
,perintah,created_date)

VALUES('".$_POST['skpd_id']."','".$_S
ESSION['user_id']."','".$_POST['penga
duan_id']."','".$_POST['perintah']."'
,'".date('Y-m-d h:i:s')."')");

$h.=Redirect("".$PHP_SELF."?to=perint
ah2act=".sha1('insert')."");
break;

case "update_pengaduan":
echo '<h2><a href="#">Update
Pengaduan</a></h2><br/>';

    $q =getQuery("SELECT * from
pengaduan where
pengaduan_id='".$_GET[pid]."'");
 $dt=mysql_fetch_array($q);
$h.=GenerateForm("pengaduan",$PHP_SEL
F."SaveUpdatePengaduan");
//   $query="select
user_group_id,group_user from
user_group WHERE status_skpd=1";
//
$h.=GenerateSelectQuery($query,"SKPD"
,"skpd","skpd",$dt['skpd_id']);
 $query=getQuery("select
user_group_id,group_user from
user_group WHERE
user_group_id=".$dt['skpd_id']);
$dt2=mysql_fetch_array($query);
$h.=GenerateText('SKPD',$dt2['group_u
ser']);
$h.=GenerateHidden('skpd_id',$dt2['us
er_group_id']);
$query="select
skpd_kategori_id,kategori from
skpd_kategori WHERE
skpd_id='".$dt['skpd_id']."'";

$h.=GenerateSelectQuery($query,"Kateg
ori
SKPD","kategori","kategori",$dt['skpd
_kategori_id']);

//$h.=GenerateTextArea("Pengaduan","p
engaduan",$dt['pengaduan'] );

$h.=GenerateHidden("pengaduan_id",$_G
ET['pid']);
  $h.=GenerateSubmit("update");
break;

case "SaveUpdatePengaduan":
$h.=getQuery("update pengaduan set
skpd_id='".$_POST['skpd_id']."',
skpd_kategori_id='".$_POST['kategori'
]."'  where
pengaduan_id='".$_POST['pengaduan_id'
]."'");

$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('update_kategori')."");

break;

//case "SaveUpdatePengaduan":
//$h.=getQuery("update pengaduan set
skpd_id='".$_POST['skpd']."',
skpd_kategori_id='".$_POST['kategori'
]."',
pengaduan='".$_POST['pengaduan']."'
where
pengaduan_id='".$_POST['pengaduan_id'
]."'");
//
$h.=Redirect("".$PHP_SELF."?to=pengad
uan&act=".sha1('insert')."");
//
//break;
case "SaveAddGroup":
    $cek=getQuery("select * from
user_group where
group_user='".$_POST['group']."'");
$dt=mysql_fetch_array($cek);
if(!$dt['group_user']) {


$h.=getQuery("INSERT
user_group(group_user,status_skpd,ket
erangan,created_date)

VALUES('".$_POST['group']."',0,'".$_P
OST['keterangan']."','".date('Y-m-d
h:i:s')."' )");

$h.=Redirect("".$PHP_SELF."?to=group&
act=".sha1('insert')."");
}else {

$h.=Redirect("index.php?to=add_group&
act=".sha1('error')."");
}
 break;
case "group":


echo '<h2><a href="#">Daftar kelompok
pengguna</a></h2><br/>';

echo '<p> </p><p><a
href="index.php?to=add_group"><img
src="images/toolbar/group.png"
border="0" title="Tambah Kelompok
Pengguna">
    <br/>[ Tambah Kelompok
Pengguna]</a> </p> <p> </p>';


if($_GET['act']==sha1('insert')) {

    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data group telah
berhasil ditambahkan
!!</b></font></p><br/>";

} else
if($_GET['act']==sha1('update')) {
```

```
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data group telah
berhasil di
perbaharui!!</b></font></p><br/>";
}
 else
if($_GET['act']==sha1('delete')) {
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data group telah
berhasil di
hapus!!</b></font></p><br/>";
}

echo "<form
action='index.php?to=group'
method='post'>
<select name='filter' >
       <option value=''> -please
select-</option>
              <option
value='user_group.group_user'>kelompo
k pengguna</option>
              <option
value='user_group.keterangan'>keteran
gan</option>

       </select>
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form>";
echo '<br>
<form
action="index.php?to=AddMultiRespond"
method="POST">
<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >';

           echo'<tr>
        <th width="5%"
scope="col">No</th>
              <th scope="col"
width="50%">kelompok pengguna </th>
              <th  scope="col"
width="30%">keterangan</th>
               <th  scope="col"
width="15%">Aksi</th></tr>';




  if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";

//if($_SESSION['group_user']=='User
Publik') {
// $and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ".$and."";
// }else
if($_SESSION['group_user']=='Staff
SKPD') {
//  $and.="AND
pengaduan.pengaduan_status_id=3  ";
// }
```

```
$batas   = 10;
$halaman = $_GET['halaman'];
if(empty($halaman)){
       $posisi  = 0;
       $halaman = 1;
}
else{
       $posisi = ($halaman-1) *
$batas;
}

       $s=getQuery(" SELECT * FROM
`user_group`
                     WHERE
status_skpd!=1 ".$and."  ORDER BY
user_group.created_date DESC  LIMIT
".$posisi.",".$batas."");

       $no=0;
       $no=$posisi+1;


       while($dt=mysql_fetch_array($s
)){
     //   $checkbox='<td
valign="top"><input type="checkbox"
name="cek[]"
value='.$dt['user_id'].'> </td>';


       echo '<tr> <td
valign="top">'.($no++).'</td><td
valign="top">'.$dt['group_user'].'</t
d>
            <td
valign="top">'.$dt['keterangan'].'</t
d>  ';


 echo '<td >';



       echo "<a
href='index.php?to=add_group&id=".$dt
['user_group_id']."'  >
            <img
src='images/toolbar/icon-16-edit.png'
border='0' title='Perbaharui Kelompok
Pengguna'></a>
                <a
href='index.php?to=deletegroup&id=".$
dt['user_group_id']."'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='Hapus
Kelompok Pengguna'></a>  ";

$checkbox='<td><input type="checkbox"
name="cek[]"
value='.$dt['pengaduan_id'].'>
</td>';

       echo '</td></tr>';

       }
       echo $addRespond;
              echo
'</table></form>';
$d=getQuery(" SELECT * FROM
`user_group`
                     WHERE
status_skpd!=1 ".$and."  ORDER BY
user_group.created_date DESC  ");
```

```
$jlh=mysql_num_rows($d);
$jlhhal=ceil($jlh/$batas);

echo "<br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
    if($i!= $halaman &&
$_GET['ref']){
        echo "<a
href='$PHP_SELF?to=$_GET[to]&ref=$_GE
T[ref]&halaman=$i'><b>$i</b></a> |";
    }else if($i!= $halaman){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
        }
else { echo "  $i |    ";
 }
echo ' total: '.$jlh.' data';



break;


case "add_group":
        if($_GET['id'])  echo '<h2><a
href="#">Edit Group  </a></h2>';
    else echo '<h2><a href="#">Tambah
Kelompok Pengguna  </a></h2>';
    if($_GET['act']==sha1('error')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
color='red'><b>Nama Group telah
tersedia!!,silahkan gunakan Nama
Group lainnya </b></font></p><br/>";
  }

    if(!$_GET['id'])
$h.=GenerateForm("AddSKPD",$PHP_SELF.
"SaveAddGroup");
     else
$h.=GenerateForm("AddSKPD",$PHP_SELF.
"UpdateAddGroup");
    echo '<br/>';
    if($_GET['id']) {
        $q=getQuery("SELECT * FROM
`user_group`  WHERE
`user_group_id`='".$_GET['id']."'");
        $dt=mysql_fetch_array($q);
    }
//$h.=GenerateTitleTable("Tambah
SKPD" );
    $h.=GenerateField("Nama
Group","group","300px",$dt['group_use
r'],"",true);

$h.=GenerateTextArea("Keterangan","ke
terangan",$dt['keterangan'],"45px","5
px", "" );

    if($_GET['id']) {

$h.=GenerateHidden("user_group_id",$_
GET['id']);

$h.=GenerateHidden("informasi_id",$dt
['informasi_id']);
    }
  if($_GET['id']) {
    $h.=GenerateSubmit("Edit Group");
  } else $h.=GenerateSubmit("Tambah
Kelompok Pengguna");
 echo
"<script>$('#form').validator();</scr
ipt>";
 break;


case "UpdatePassword":

$q=getQuery('select * from user where
password="'.sha1($_POST['password_lam
a']).'" AND
user_id='.$_SESSION['user_id'].'');
  $dt=mysql_fetch_array($q);
  if(!$dt['user_id'])
$error="Password lama anda tidak
benar";

if($_POST['password_baru']!=$_POST['p
assword_baru2'])  $error.=", Password
tidak match";
if($_POST['password_baru']==$_POST['p
assword_baru2'] && $dt['user_id']) {
$q=getQuery("update user set
password='".addslashes(sha1($_POST['p
assword_baru'])))."' WHERE
user_id=".$_SESSION['user_id']."");
$h.=Redirect("".$PHP_SELF."?to=change
_password&ref=".sha1('success')."");
} else {

$h.=Redirect("".$PHP_SELF."?to=change
_password&act=".base64_encode($error)
."");
}
break;
case "SaveRemember":
$q=getQuery("SELECT * from user where
username='".$_POST['username']."' AND
email='".$_POST['email']."'");
$dt=mysql_fetch_array($q);
if($dt['user_id']) {
 $d=rand(1,9999999999) ;
 $newPassword=$d;
 $q=getQuery("UPDATE user set
password='".sha1($newPassword)."'
WHERE user_id='".$dt['user_id']."'");

$h.=Redirect("".$PHP_SELF."?to=passwo
rd&act=".base64_encode($newPassword).
"");

} else {

$h.=Redirect("".$PHP_SELF."?to=rememb
er_password&ref=".sha1('error')."");
}

break;

case "password":
echo '<h2><a href="#">Pengingat
Password</a></h2><br/>';
    if($_GET['act']) {

$newPassword=base64_decode($_GET['act
']);
     echo 'password anda adalah
:<h2><i>'.$newPassword.'</i></h2>';
     echo '<br/>kami sarankan anda
untuk merubah password kembali dengan
karakter yg lebih mudah untuk anda
ingat!!<br/>';
```

```
     echo '<br/><i>terima
kasih.</i>';
}


break;
case "remember_password":
echo '<h2><a href="#">Pengingat
Password</a></h2><br/>';
  if($_GET['ref']==sha1('error')) {
 echo "<br/><p align='left'> <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
color='red'><b>data anda tidak
tersedia , silahkan anda coba
lagi!!</b></font></p><br/>";

  }

$h.=GenerateForm("SaveRemember",$PHP_
SELF."SaveRemember");
$h.=GenerateField("UserName","usernam
e", "200px",'', "text", true);
$h.=GenerateField("Email","email" ,
"230px",$dt['email'], "email",true);
$h.=GenerateSubmit();
echo
"<script>$('#form').validator();</scr
ipt>";
break;

case "change_password":
    echo '<h2><a href="#">Rubah
Password</a></h2><br/>';
  if($_GET['act']) {

$er=explode(',',base64_decode($_GET['
act']));
      echo '<ul>';
      for($i=0;$i<count($er);$i++) {
        echo
'<li>    <font
color="red"><b>'.$er[$i].'</b></font>
</li>';
      }
      echo '</ul>';
  }
  if($_GET['ref']==sha1('success')) {

          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>password anda
telah berhasil di
diperbaharui!!</b></font></p><br/>";


  }

  $act="UpdatePassword";

$h.=GenerateForm("UpdatePassword",$ac
t);
  $h.=GenerateField("password
lama","password_lama", "200px",'',
"password", true);
  $h.=GenerateField("password
baru","password_baru", "200px", '',
"password", true);
  $h.=GenerateField("ketikan password
kembali","password_baru2", "200px",
'', "password", true);
  $h.=GenerateSubmit();
echo
"<script>$('#form').validator();</scr
ipt>";
break;

 case "user":
echo '<h2><a href="#">Edit Porfil
</a></h2><br/>';
   echo '<a
href="index.php?to=change_password">'
.$b.'Rubah Password'.$b0.'</a>  ';

if($_GET['act']==sha1('update')) {
         echo "<br/><p align='left'>
       <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>status pengaduan
telah berhasil di
perbaharui!!</b></font></p><br/>";
  }

  if($_SESSION['user_id']) {
      $q=getQuery("SELECT
`user`.`user_id`,
`user`.`nama_lengkap`,
`user`.`username`,`user`.`email`,`use
r`.`alamat`,
`user_group`.`group_user`,
`user_group`.`user_group_id`,
`user_group`.`status_skpd`
                  FROM `user` INNER
JOIN `user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
                  WHERE
`user`.`user_id`='".$_SESSION['user_i
d']."'");
     $dt=mysql_fetch_array($q);
  }
 $act=$PHP_SELF."UpdateUser";

  $h.=GenerateForm("register",$act);
  $h.=GenerateField("Nama
Lengkap","nama_lengkap", "200px",
$dt['nama_lengkap'], "text", true);

$h.=GenerateField("Username","user_id
", "200px",$dt['username'], "text",
true );

$h.=GenerateField("Password","passwor
d", "230px",$dt['password'],
"password", true );
  $h.=GenerateField("Ketikan Password
Kembali","retype",
"230px",$dt['password'], "password",
true );
  $h.=GenerateField("Email","email" ,
"230px",$dt['email'], "email",true);

$h.=GenerateTextArea("Alamat","alamat
",$dt['alamat'],"45","5","password",t
rue);
  if($_SESSION['user_id'])
$h.=GenerateHidden("id",$_SESSION['us
er_id'] );

if($_SESSION['group_user']=='Administ
rator') {
   $query="select
user_group_id,group_user from
user_group WHERE user_group_id!=1 ";

$h.=GenerateSelectQuery($query,"kelom
```

```
pok
pengguna","group_user","group_user",$
dt['user_group_id'],true);
 } else {


       $h.=GenerateHidden("group_user
",$_SESSION['group_user_id']);
       $h.=GenerateText("kelompok
pengguna",$_SESSION['group_user']);
 }     //
$h.=GenerateSelectQuery("kelompok
pengguna","group_user","group_user","
",$query); $query,"Kategori
SKPD","kategori","kategori"
 $h .= "";
  $h.=GenerateSubmit();
    echo
"<script>$('#form').validator();</scr
ipt>";
break;

 case "UserManager":
$tambah="";
if($_GET['ref']=='user_publik') {
$b="<b>";  $b0="</b>"; }
else if($_GET['ref']=='user_privat'){
    $b2="<b>";  $b1="</b>";
}else {
  $b2="<b>";  $b1="</b>";
}
echo '<h2><a href="#">Daftar User
Manager & Group</a></h2><br/>

   <a
href="index.php?to=UserManager&ref=us
er_publik">'.$b.'User
Publik'.$b0.'</a> |
       <a
href="index.php?to=UserManager&ref=us
er_privat">'.$b2.'User
Privat'.$b1.'</a>';
  if($_GET['ref']!='user_publik') {

echo '<p> </p><p><a
href="index.php?to=AddEditUser">
    <img src="images/toolbar/add.png"
border="0" title="Tambah Pengguna
Baru"> <br/>
    [ Tambah Pengguna Baru ]</a> </p>
<br/>';


  }else {
      echo  '<p> </p>';
  }



if($_GET['act']==sha1('insert')) {

    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data user telah
berhasil ditambahkan
!!</b></font></p><br/>";

} else
if($_GET['act']==sha1('update')) {
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data user telah
berhasil di
perbaharui!!</b></font></p><br/>";
}else
if($_GET['act']==sha1('delete')) {
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data user telah
berhasil di
hapus!!</b></font></p><br/>";
}
echo "<form
action='index.php?to=UserManager'
method='post'>
<select name='filter' >
       <option value=''> -please
select-</option>
              <option
value='user.username'>username</optio
n>
              <option
value='user.email'>email</option>
              <option
value='user.alamat'>alamat</option>
              <option
value='user_group.group_user'>group</
option>
       </select>
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form>";
echo '<br>
<form
action="index.php?to=AddMultiRespond"
method="POST">
<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >';
       if($_GET['ref']=='user_privat'
) {
           echo'<tr  ">
        <th width="5%"
scope="col">No</th>
              <th scope="col"
width="20%">nama user</th>
              <th scope="col"
width="15%">email</th>
              <th scope="col"
width="30%">alamat</th>
              <th scope="col"
width="20%">Jabatan</th>
              <th scope="col"
width="10%">Aksi</th></tr>';
        } else {
           echo'<tr >
        <th scope="col"
width="5%">No</th>
              <th scope="col"
width="20%">nama user</th>
              <th scope="col"
width="15%">email</th>
              <th scope="col"
width="30%">alamat</th>
              <th scope="col"
width="20%">kelompok pengguna</th>
              <th scope="col"
width="10%">Aksi</th></tr>';


        }
```

```
  if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";

//if($_SESSION['group_user']=='User
Publik') {
// $and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ".$and."";
// }else
if($_SESSION['group_user']=='Staff
SKPD') {
//  $and.="AND
pengaduan.pengaduan_status_id=3  ";
// }
if($_GET['ref']=='user_publik')
$and.="AND user_group.user_group_id=1
";
 else $and.="AND
user_group.user_group_id!=1 ";
$batas   = 10;
$halaman = $_GET['halaman'];
if(empty($halaman)){
       $posisi  = 0;
       $halaman = 1;
}
else{
       $posisi = ($halaman-1) *
$batas;
}

       $s=getQuery(" SELECT
*,user_group_sub.sub_group  FROM
`user`
                    INNER JOIN
`user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
                    LEFT JOIN
`user_group_sub` ON
`user_group_sub`.`user_group_id` =
`user_group`.`user_group_id`
                    WHERE 1
".$and." GROUP BY `user`.`user_id`
ORDER BY user.created_date DESC
LIMIT ".$posisi.",".$batas."");

       $no=0;
       $no=$posisi+1;


       while($dt=mysql_fetch_array($s
)){
     //   $checkbox='<td
valign="top"><input type="checkbox"
name="cek[]"
value='.$dt['user_id'].'> </td>';

if($_GET['ref']=='user_privat') {
       echo '<tr> <td
valign="top">'.($no++).'</td><td
valign="top">'.$dt['username'].'</td>
           <td
valign="top">'.$dt['email'].'</td>
<td
valign="top">'.$dt['alamat'].'</td><t
d
valign="top">'.$dt['group_user'].'';

        echo '</td>
             ';
}else {
       echo '<tr> <td
valign="top">'.($no++).'</td><td
valign="top">'.$dt['username'].'</td>
           <td
valign="top">'.$dt['email'].'</td>
<td
valign="top">'.$dt['alamat'].'</td><t
d
valign="top">'.$dt['group_user'].'';

        echo '</td>
             ';
}


 echo '<td >';

 switch($_SESSION['group_user']) {
       case "Administrator":
if($_GET['ref']=='user_privat' ||
$_GET['ref']=="") {
            echo "<a
href='index.php?to=AddEditUser&id=".$
dt['user_id']."'  > <img
src='images/toolbar/icon-16-edit.png'
border='0' title='update user'></a>";
}
           echo "       <a
href='index.php?to=deleteuser&id=".$d
t['user_id']."' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='delete
user'></a>
                  ";

$checkbox='<td><input type="checkbox"
name="cek[]"
value='.$dt['pengaduan_id'].'>
</td>';
       //$addRespond='<tr><td
colspan="8"> <input type="image"
style="width:25px;height:25px"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>';
       break;

 }
 ////
//     case "Staff SKPD":
//     echo "<a
href='index.php?to=detail&id=".$dt['p
engaduan_id']."'> <img
src='images/toolbar/view_detail.png'
border='0' width='16' height='16'
title='View Detail'></a></br></a>
 <a
href='index.php?to=respond&id=".$dt['
pengaduan_id']."'><img
src='images/toolbar/instruksi.png'
border='0' width='16' height='16'
title='Tambah Respon'></a>";
//
//             $addRespond='<tr><td
colspan="8">
//<input type="image"
style="width:25px;height:25px"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>';
//
//     break;
//
//     case "User Publik":
//     echo "<a
href='index.php?to=detail&id=".$dt['p
engaduan_id']."'><img
```

```
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
//      break;
//}
       echo '</td></tr>';

       }
       echo $addRespond;
              echo
'</table></form>';


     $d=getQuery("SELECT * FROM
`user` INNER JOIN `user_group` ON
`user`.`user_group_id`=
`user_group`.`user_group_id`
                  WHERE 1 ".$and."
ORDER BY user.created_date DESC   ");


$jlh=mysql_num_rows($d);
$jlhhal=ceil($jlh/$batas);

echo "<small><br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
    if($i!= $halaman &&
$_GET['ref']){
        echo "<a
href='$PHP_SELF?to=$_GET[to]&ref=$_GE
T[ref]&halaman=$i'><b>$i</b></a> |";
    }else if($i!= $halaman){
        echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
       }
else { echo "  $i |    ";
 }
echo ' total: '.$jlh.' data</small>';



break;


case "SavePengaduan":
$query="insert into pengaduan
(skpd_id,skpd_kategori_id,pengaduan,p
engaduan_status_id,created_date,creat
ed_user)
    VALUES
('".$_POST['skpd_id']."','".$_POST['k
ategori']."','".$_POST['pengaduan']."
','1','".date('Y-m-d
H:i:s')."','".$_SESSION['user_id']."'
)";
 $h.=getQuery($query);

$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('insertpengaduan')."");

break;

case "":
echo '<h2><a
href="#">Welcome</a></h2>
  <p class="date"> </p><br />';
  if(!$_GET['to']  ){
  echo '<p
align="center">   &nbs
p;      
;    <b>Undang-
undang No.14 Tahun 2008</b>
</p><br/>';
  echo '<div style="border:0px solid
#000000; width:49%; float:left;">
        <p align="center">PASAL 22<br
/>
         (1) Setiap  Informasi Publik
bersifat terbuka dan dapat
         diakses oleh  setiap
Pengguna Informasi Publik.</p>
        </div> ';

    echo '<div style="border:0px
solid #000000; width:49%;
float:right;">
             <p align="center">PASAL
22<br />
             (7) Paling  lambat 10
(sepuluh) hari kerja sejak
             diterimanya  permintaan,
Badan Publik yang
             bersangkutan  wajib
menyampaikan pemberitahuan
             tertulis</p>
            </div> <br/><br/><br/>';

$year=$_POST['tahun'];
$month=$_POST['bln'];
if(!$year)$year=date('Y');
if(!$month)$month=date('m');
switch($month) {
    case "01":$month1="Januari" ;
break;
    case "02":$month1="Februari" ;
break;
    case "03":$month1="Maret" ;
break;
    case "04":$month1="April" ;
break;
    case "05":$month1="Mei" ; break;
    case "06":$month1="Juni" ; break;
    case "07":$month1="Juli" ; break;
    case "08":$month1="Agustus" ;
break;
    case "09":$month1="September" ;
break;
    case "10":$month1="Oktober" ;
break;
    case "11":$month1="November" ;
break;
    case "12":$month1="Desember" ;
break;
}

// $q=getQuery("select * from
user_group where status_skpd =
".$_SESSION['status_skpd']."");

//$jd=mysql_fetch_array($q);
 //if($jd['status_skpd']=='1') {

//    echo $dt['group_user']."<br/>";
 if($_SESSION['status_skpd']=='1') {


if($_SESSION['status_skpd']=='1')
$and.=" AND skpd_id
=".$_SESSION['group_user_id']." ";
   $and.="AND  pengaduan_status_id
!=1 AND pengaduan_status_id !=5  ";
if($_SESSION['status_skpd']=='1')
$title=$_SESSION['group_user'];
 echo
'<p> </p><p> </p><p> <
/p>
```

```
       <form
action="index.php?to=statistik"
method="POST">

      &
nbsp; <select name="bln">';
$option=array("Januari","Februari","M
aret","April","Mei","Juni","Juli","Ag
ustus","September","Oktober","Novembe
r","Desember");
    for($i=0;$i<=(count($option)-
1);$i++) {
    if(($i+1) ==$_POST['bln']) echo
'<option value="'.($i+1).'"
selected="selected">'.$option[$i].'
</option> ';
    else     echo '<option
value="'.($i+1).'">'.$option[$i].'
</option> ';
    }

echo '</select>';
 if($_POST['tahun'])
$v=$_POST['tahun'];
 else $v=date('Y');
echo '<input type="text"
name="tahun" maxlength="5"
value="'.$v.'"  size="10"> <input
type="submit" value="search"
name="search"> </form>
<p> </p><p> </p>';

if(!$year)$year=date('Y');
if(!$month)$month=date('m');
switch($month) {
    case "01":$month1="Januari" ;
break;
    case "02":$month1="Februari" ;
break;
    case "03":$month1="Maret" ;
break;
    case "04":$month1="April" ;
break;
    case "05":$month1="Mei" ; break;
    case "06":$month1="Juni" ; break;
    case "07":$month1="Juli" ; break;
    case "08":$month1="Agustus" ;
break;
    case "09":$month1="September" ;
break;
    case "10":$month1="Oktober" ;
break;
    case "11":$month1="November" ;
break;
    case "12":$month1="Desember" ;
break;
}

echo '<table width="100%" border="0"
class="statistik" cellspacing="0"
cellpadding="6"  >
       <caption><font
style="9px">Statistik Pengaduan  SKPD
'.$_SESSION['group_user'].'
'.$month1.' '.$year.'</a></caption>
       <tr><td
align="center">Jumlah\Minggu</td>
        <th  scope="col">minggu ke-
1</th>
           <th  scope="col">minggu
ke-2</th><th  scope="col">minggu ke-
3</th>
           <th  scope="col">minggu
ke-4</th>
       </tr>';

 $and.=" AND skpd_id
=".$_SESSION['group_user_id']." ";
 $andr.=" AND skpd_id
=".$_SESSION['group_user_id']." ";
 $and.=" AND  pengaduan_status_id =2
";
$andr.=" AND  pengaduan_status_id !=2
AND   pengaduan_status_id !=1";
    echo '   <tr> <th
scope="row">Pengaduan Masuk</th>
                      <td>';
    $q=getQuery("SELECT count(*) as
jml from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-01' AND
'".$year."-".$month."-07'
".$and."");
    $dt=mysql_fetch_array($q);

    echo  $dt['jml'].'  </td>
                       <td>';
        $q1=getQuery("SELECT count(*)
as jml2 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-08' AND '".$year."-
".$month."-14'  ".$and."");
    $dt=mysql_fetch_array($q1);
    echo  $dt['jml2'].' </td>
                      <td>';
    $q2=getQuery("SELECT count(*) as
jml3 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-15' AND '".$year."-
".$month."-21'  ".$and."");
    $dt=mysql_fetch_array($q2);
    echo  $dt['jml3'].' </td>
                       <td>';
    $q3=getQuery("SELECT count(*) as
jml4 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-22' AND '".$year."-
".$month."-31'  ".$and."");
    $dt=mysql_fetch_array($q3);
    echo  $dt['jml4'].' </td>
   </tr>

            <tr> <th
scope="row">Pengaduan ditanggapi</th>
                      <td>';
    $qr=getQuery("SELECT count(*) as
jmlr from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-01' AND '".$year."-
".$month."-07'  ".$andr." ");
    $dt=mysql_fetch_array($qr);

    echo  $dt['jmlr'].'  </td>
                       <td>';
        $qr1=getQuery("SELECT
count(*) as jmlr2 from pengaduan
WHERE created_date BETWEEN
'".$year."-".$month."-08' AND
'".$year."-".$month."-14'
".$andr."");
    $dt=mysql_fetch_array($qr1);
    echo  $dt['jmlr2'].' </td>
                      <td>';
    $qr2=getQuery("SELECT count(*) as
jmlr3 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-15' AND '".$year."-
".$month."-21'  ".$andr."");
    $dt=mysql_fetch_array($qr2);
    echo  $dt['jmlr3'].' </td>
                       <td>';
```

```
    $qr3=getQuery("SELECT count(*) as
jmlr4 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-22' AND '".$year."-
".$month."-31'  ".$andr."");
    $dt=mysql_fetch_array($qr3);
    echo  $dt['jmlr4'].' </td>
   </tr>
     </table>';

 } else
if($_SESSION['group_user_id']!='1' &&
$_SESSION['user_id']) {

// non SKPD

if(!$_GET['statistik'])$_GET['statist
ik']='1';

if(!$_GET['id'])$_GET['id']='2';

        $q=getQuery("SELECT count(*)
as jml from user_group WHERE
status_skpd='1'");
        $dt=mysql_fetch_array($q);
        echo '<br/><br/><fieldset>
                    <legend>
Menampilkan Statistik Semua
SKPD</legend>' ;
            $q1=getQuery("SELECT *
from user_group WHERE
status_skpd='1'");
            echo '<ul>';
            for($i=0;$i<$dt['jml'];
$i++ ) {

$dt1=mysql_fetch_array($q1);

if(($i+1)==$_GET['statistik']) {
                        $b="<b>";
$b1="</b>";
                        echo $b.' <a
href="index.php?statistik='.($i+1).'&
id='.$dt1['user_group_id'].'"
>'.($i+1).'. statistik
'.($dt1['group_user']).'</a>'.$b1.'
';
               } else echo '<li> <a
href="index.php?statistik='.($i+1).'&
id='.$dt1['user_group_id'].'"
>'.($i+1).'. statistik
'.($dt1['group_user']).' </a>
</li>';

            }
            echo '</ul>';
//        echo '</legend>';


        echo '<p></p><br/>
            <form
action="index.php?statistik='.$_GET['
statistik'].'&id='.$_GET['id'].'"
method="POST">
            <select name="bln">';

$option=array("Januari","Februari","M
aret","April","Mei","Juni","Juli","Ag
ustus","September","Oktober","Novembe
r","Desember");

for($i=0;$i<=(count($option)-1);$i++)
{
               if(($i+1)
==$_POST['bln']) echo '<option
value="'.($i+1).'"
selected="selected">'.$option[$i].'
</option> ';
                    else     echo
'<option
value="'.($i+1).'">'.$option[$i].'
</option> ';
                }
             echo '</select>';
          if($_POST['tahun']) $v=
$_POST['tahun'];
          else $v=date('Y');
          echo '<input type="text"
name="tahun" maxlength="5"
value="'.$v.'"  size="10"> <input
type="submit" value="search"
name="search"> </form>
            <br/><br/>';



        $qa=getQuery('select * from
user_group WHERE
user_group_id='.$_GET['id'].'');
        $dt=mysql_fetch_array($qa);

        if($_GET['id']) {
            $and .=" AND
skpd_id='".$_GET['id']."'";
            $andr .=" AND
skpd_id='".$_GET['id']."'";
        }
      echo '<table width="100%"
border="0" class="statistik"
cellspacing="0" cellpadding="6"  >
       <caption><font
style="9px">Statistik Pengaduan  SKPD
'.$dt['group_user'].' '.$month1.'
'.$year.'</a></caption>
        <tr><td
align="center">Jumlah\Minggu</td>
        <th  scope="col">minggu ke-
1</th>
            <th  scope="col">minggu
ke-2</th><th  scope="col">minggu ke-
3</th>
            <th  scope="col">minggu
ke-4</th>
        </tr>';


 $and.=" AND  pengaduan_status_id =2
";
$andr.=" AND  pengaduan_status_id !=2
AND   pengaduan_status_id !=1";
    echo '   <tr> <th
scope="row">Pengaduan Masuk</th>
                        <td>';
    $q=getQuery("SELECT count(*) as
jml from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-01' AND
'".$year."-".$month."-07'
".$and."");
    $dt=mysql_fetch_array($q);

    echo  $dt['jml'].'  </td>
                        <td>';
        $q1=getQuery("SELECT count(*)
as jml2 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-08' AND '".$year."-
".$month."-14'  ".$and."");
    $dt=mysql_fetch_array($q1);
    echo  $dt['jml2'].' </td>
```

```
                    <td>';
    $q2=getQuery("SELECT count(*) as
jml3 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-15' AND '".$year."-
".$month."-21'  ".$and."");
    $dt=mysql_fetch_array($q2);
    echo  $dt['jml3'].' </td>
                    <td>';
    $q3=getQuery("SELECT count(*) as
jml4 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-22' AND '".$year."-
".$month."-31'  ".$and."");
    $dt=mysql_fetch_array($q3);
    echo  $dt['jml4'].' </td>
   </tr>

            <tr> <th
scope="row">Pengaduan ditanggapi</th>
                    <td>';
    $qr=getQuery("SELECT count(*) as
jmlr from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-01' AND '".$year."-
".$month."-07'  ".$andr." ");
    $dt=mysql_fetch_array($qr);

    echo  $dt['jmlr'].'  </td>
                    <td>';
        $qr1=getQuery("SELECT
count(*) as jmlr2 from pengaduan
WHERE created_date BETWEEN
'".$year."-".$month."-08' AND
'".$year."-".$month."-14'
".$andr."");
    $dt=mysql_fetch_array($qr1);
    echo  $dt['jmlr2'].' </td>
                    <td>';
    $qr2=getQuery("SELECT count(*) as
jmlr3 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-15' AND '".$year."-
".$month."-21'  ".$andr."");
    $dt=mysql_fetch_array($qr2);
    echo  $dt['jmlr3'].' </td>
                    <td>';
    $qr3=getQuery("SELECT count(*) as
jmlr4 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-22' AND '".$year."-
".$month."-31'  ".$andr."");
    $dt=mysql_fetch_array($qr3);
    echo  $dt['jmlr4'].' </td>
   </tr>
     </table>


            </fieldset>';




 }




  //

  }
```

```
  break;
case "UpdateComplain":
    if($_GET['ref']=='w') { $id="5";
$ref="walikota";
    }
    else { $id="2";$ref="skpd"; }
    $q=getQuery("UPDATE Pengaduan set
pengaduan_status_id='".$id."' WHERE
pengaduan_id ='".$_GET['id']."'");

$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1($ref)."");
break;

case "UpdateStatus":

    $q=getQuery("UPDATE Pengaduan set
pengaduan_status_id='4' WHERE
pengaduan_id ='".$_GET['id']."'");

$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('update')."");
break;

case "UpdateStatusComplain":
    echo '<h2><a href="#">Update
State complain</a></h2>';
    $querys="SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group_sub`.`sub_group` AS
`nama_skpd`
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
INNER JOIN
  `user_group_sub` ON
`pengaduan`.`skpd_id` =
`user_group_sub`.`id` INNER JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
WHERE
pengaduan.pengaduan_id='".$_GET['id']
."'  GROUP BY pengaduan.pengaduan_id
ORDER BY pengaduan.created_date DESC
";

       $s=getQuery($querys);
        $dt=mysql_fetch_array($s);
echo '<table width="100%"
cellpadding="6" cellspacing="2">
    <tr><td width="20%">Tanggal
dibuat </td><td width="3%">: </td><td
width="77%">'.$dt['created_date2'] ;

if($dt['pengaduan_status_id']=='4'
||$dt['pengaduan_status_id']=='5' )
```

```
echo '<font color="#0066CC">
<i>reminder  stop '.$dt['length2'].'
days</i></font>';
else
if($dt['pengaduan_status_id']=='3')
echo ' <font
color="#009900"><i>reminder
'.$dt['length'].' days</i></font>';
else
if($dt['pengaduan_status_id']=='2')
echo ' <font
color="#CC0000"><i>reminder
'.$dt['length'].' days</i></font>';
else echo ' <font
color="#990000"><i>reminder
'.$dt['length'].' days</i></font>';
echo '</td></tr>
    <tr><td  >complain</td><td
>:</td><td> <b>'.$dt['pengaduan'];
         if($cek['jml']!='0') { echo
' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'"><img
src="images/comment.gif" border=0
                        title="view
'.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }
        echo '</b> </td></tr>
    <tr><td  >state complain</td><td
>:</td><td>'.$dt['status'].'
</td></tr>
    <tr><td  >addressed to</td><td
>:</td><td>'.$dt['nama_skpd'].'
category <b>
<i>'.$dt['kategori'].'</i>
</b></td></tr>

</table>'  ;


$h.=GenerateForm("pengaduan",$PHP_SEL
F."SaveUpdateStateComplain");

if($dt['pengaduan_status_id']=='1')
$and.="AND pengaduan_status_id!=1
";
  else
if($dt['pengaduan_status_id']=='2')
$and.="AND pengaduan_status_id!=1 AND
pengaduan_status_id!=2 ";
   else
if($dt['pengaduan_status_id']=='3')
$and.="AND pengaduan_status_id=4 OR
pengaduan_status_id=5 ";
      else
if($dt['pengaduan_status_id']=='4')
$and.="AND  pengaduan_status_id=5 ";
         $query="select
pengaduan_status_id,status from
pengaduan_status where 1 ".$and ;

$h.=GenerateSelectQuery($query,"state
_complain","complain","complain",$dt[
'pengaduan_status_id'] );


$h.=GenerateHIdden("pengaduan_id",$_G
ET['id']);

$h.=GenerateHIdden("old_state",$dt['p
engaduan_status_id']);
  $h.=GenerateSubmit("Update");
break;
case "SaveUpdateStateComplain":
if( $_POST['complain']=='')
$_POST['complain']=
$_POST['old_state'];
  else   $and =",
modified_date='".date('Y-m-d
h:i:s')."'";


$h.=getQuery("UPDATE pengaduan set
pengaduan_status_id='".$_POST['compla
in']."' $and  where
pengaduan_id='".$_POST['pengaduan_id'
]."'");

$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('insert')."");
break;
case "UpdateAddSKPD":
    $cek=getQuery("select * from
user_group where
group_user='".$_POST['skpd']."'  ");
$dt=mysql_fetch_array($cek);
if(!$dt['group_user'] ||
$dt['group_user']==$_POST['skpd']) {


$q=getQuery("UPDATE user_group set
group_user='".$_POST['skpd']."',creat
ed_date='".date('Y-m-d h:i:s')."'
WHERE
user_group_id='".$_POST['user_group_i
d']."' ");
$q=getQuery("UPDATE
user_group_information set
alamat='".$_POST['skpdaddress']."',te
lepon='".$_POST['skpdtlp']."'
    WHERE
id='".$_POST['informasi_id']."' ");

$h.=Redirect("index.php?to=skpd&act="
.sha1('update')."");
} else {


$h.=Redirect("index.php?to=add_skpd&i
d=".$_POST['user_group_id']."&act=".s
ha1('error')."");

}
  break;
case "UpdateAddGroup":
        $cek=getQuery("select * from
user_group where
group_user='".$_POST['group']."'");
$dt=mysql_fetch_array($cek);
if(!$dt['group_user'] ||
$dt['group_user']==$_POST['group']) {


$q=getQuery("UPDATE user_group set
group_user='".$_POST['group']."',kete
rangan='".$_POST['keterangan']."',cre
ated_date='".date('Y-m-d h:i:s')."'
    WHERE
user_group_id='".$_POST['user_group_i
d']."' ");


$h.=Redirect("index.php?to=group&act=
".sha1('update')."");
} else {

$h.=Redirect("index.php?to=add_group&
id=".$_POST['user_group_id']."&act=".
sha1('error')."");
```

```
}
break;

case "SaveAddSKPD":
$cek=getQuery("select * from
user_group where
group_user='".$_POST['skpd']."'");
$dt=mysql_fetch_array($cek);
if(!$dt['group_user']) {
    $query="INSERT into
user_group(group_user,status_skpd,cre
ated_date)
VALUES('".$_POST['skpd']."',1,'".date
('Y-m-d h:i:s')."')";
    $q=getQuery($query);
$s=getQuery("SELECT
MAX(user_group_id) as max from
user_group");
$dt=mysql_fetch_array($s);
$q=getQuery("INSERT into
user_group_information(user_group_id,
alamat,telepon)

VALUES('".$dt['max']."','".$_POST['sk
pdaddress']."','".$_POST['skpdtlp']."
')");

$h.=Redirect("index.php?to=skpd&act="
.sha1('insert').."");
} else {

$h.=Redirect("index.php?to=add_skpd&a
ct=".sha1('error').."");
}
 break;
case "add_skpd":
    if($_GET['id'])  echo '<h2><a
href="#">Perbaharui SKPD  </a></h2>';
    else echo '<h2><a href="#">Tambah
SKPD  </a></h2>';

    if($_GET['act']==sha1('error')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
color='red'><b>SKPD Name telah
tersedia!!,silahkan gunakan SKPD
lainnya </b></font></p><br/>";
  }
    if(!$_GET['id'])
$h.=GenerateForm("AddSKPD",$PHP_SELF.
"SaveAddSKPD");
     else
$h.=GenerateForm("AddSKPD",$PHP_SELF.
"UpdateAddSKPD");
    echo '<br/>';
    if($_GET['id']) {
        $q=getQuery("SELECT
*,`user_group_information`.id as
informasi_id FROM
`user_group_information`
            INNER JOIN `user_group`
ON
`user_group_information`.`user_group_
id` = `user_group`.`user_group_id`
            WHERE
`user_group`.`user_group_id`='".$_GET
['id']."'");
        $dt=mysql_fetch_array($q);
    }
//$h.=GenerateTitleTable("Tambah
SKPD" );

    $h.=GenerateField("Nama
SKPD","skpd","300px",$dt['group_user'
],"",true);
    $h.=GenerateTextArea("Alamat SKPD
","skpdaddress",$dt['alamat'],"45px",
"5px", "",true);
    $h.=GenerateField("SKPD
Tlp","skpdtlp","150px",$dt['telepon']
,"",true);
    if($_GET['id']) {

$h.=GenerateHidden("user_group_id",$_
GET['id']);

$h.=GenerateHidden("informasi_id",$dt
['informasi_id']);
    }

    $h.=GenerateSubmit("Tambah
SKPD");
 echo
"<script>$('#form').validator();</scr
ipt>";
    break;
case "deletegroup":
$q=getQuery("DELETE FROM user_group
WHERE
user_group_id='".$_GET['id']."'");

$h.=Redirect("index.php?to=group&act=
".sha1('delete').."");

break;
case "deleteuser":
$q=getQuery("DELETE FROM user  WHERE
user_id='".$_GET['id']."'");

$h.=Redirect("index.php?to=UserManage
r&act=".sha1('delete').."");

break;


case "deleteskpd":
$q=getQuery("DELETE FROM user_group
WHERE
user_group_id='".$_GET['id']."'");

$h.=Redirect("index.php?to=skpd&act="
.sha1('delete').."");

break;
case "deleteKategoriSKPD":
    $q=getQuery("DELETE FROM
skpd_kategori WHERE
skpd_kategori_id='".$_GET['id']."'");

$h.=Redirect("index.php?to=DaftarKate
gori&act=".sha1('delete').."");
break;
case "SaveAddKategori":
$q=getQuery("INSERT into
skpd_kategori(skpd_id,kategori,create
d_date)

VALUES('".$_POST['skpd_id']."','".$_P
OST['kategori']."','".date('Y-m-d
h:i:s')."')");

$h.=Redirect("index.php?to=DaftarKate
gori&act=".sha1('insert_kategori').""
);

break;
case "viewskpd":
```

```
echo '<h2><a href="#">Detail
SKPD</a></h2>';
$q=getQuery("SELECT * FROM
`user_group_information`
            INNER JOIN `user_group`
ON
`user_group_information`.`user_group_
id` = `user_group`.`user_group_id`
            WHERE
`user_group`.`user_group_id`
='".$_GET['id']."' ");
$dt=mysql_fetch_array($q);

$h.=GenerateForm("AddSKPD",$PHP_SELF.
"SaveAddKategori");
$h.=GenerateText("Nama
SKPD",$dt['group_user']);
$h.=GenerateText("alamat",$dt['alamat
']);
$h.=GenerateText("telepon",$dt['telep
on']);
$h.=GenerateHidden("skpd_id",$_GET['i
d']);
$h.=GenerateTextArea("Kategori","kate
gori","","45px","5px","",true);
$h.=GenerateSubmit("Tambah
Kategori");
 echo
"<script>$('#form').validator();</scr
ipt>";
break;

case "skpd":
echo '<h2><a href="#">Daftar
SKPD</a></h2>';
echo "<br>
    <a
href='index.php?to=DaftarKategori'>da
ftar kategori SKPD</a> ";

echo '<p> </p><p><a
href="index.php?to=add_skpd"><img
src="images/toolbar/group.png"
border="0" title="Tambah SKPD">
    <br/>[ Tambah SKPD]</a> </p>
<p> </p>';


  if($_GET['act']==sha1('insert')) {
         echo "<br/><p align='left'>
       <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data SKPD telah
berhasil ditambahkan
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('update')) {
         echo "<br/><p align='left'>
       <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data SKPD telah
berhasil diperbaharui
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('delete')) {
         echo "<br/><p align='left'>
       <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data SKPD telah
berhasil dihapus
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('insert_kategor
i')) {
         echo "<br/><p align='left'>
       <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data Kategori SKPD
telah berhasil ditambahkan
!!</b></font></p><br/>";

  }


  echo "<form
action='index.php?to=skpd'
method='post'>
<select name='filter' >
       <option value=''> -please
select-</option>
              <option
value='user_group.group_user'>SKPD</o
ption>
              <option
value='skpd_kategori.kategori'>Katego
ri</option>
              <option
value='user_group_information.alamat'
>Alamat</option>
              <option
value='user_group_information.telepon
'>Telepon</option>
       </select>
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form><br/>";


$batas   = 10;
$halaman = $_GET['halaman'];
if(empty($halaman)){
       $posisi  = 0;
       $halaman = 1;
}
else{
       $posisi = ($halaman-1) *
$batas;
}
  if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";

$q=getQuery("SELECT * FROM
`user_group_information`
            INNER JOIN `user_group`
ON
`user_group_information`.`user_group_
id` = `user_group`.`user_group_id`
            WHERE 1 $and LIMIT
".$posisi.",".$batas."");
    echo '<table width="100%"
cellpadding="6" cellspacing="0">
        <tr><th width="5%"
scope="col">No</th><th width="20%"
scope="col">SKPD</th><th width="35%"
scope="col">Alamat</th><th
width="30%" scope="col">Telp</th><th
width="10%"
scope="col">Aksi</th></tr>';
```

```
    $no=1;
    while($dt=mysql_fetch_array($q))
{


$action="<a
href='index.php?to=add_skpd&id=".$dt[
'user_group_id']."' title='Perbaharui
SKPD'><img src='images/toolbar/icon-
16-edit.png' border='0'></a>
    <a
href='index.php?to=deleteskpd&id=".$d
t['user_group_id']."'  title='delete
SKPD' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0'></a>
        <a
href='index.php?to=viewskpd&id=".$dt[
'user_group_id']."' title='view &
tambah Kategori' ><img
src='images/toolbar/view.png'
border='0'></a> ";

echo
'<tr><td>'.$no++.'</td><td>'.$dt['gro
up_user'].'</td><td>'.$dt['alamat'].'
</td><td>'.$dt['telepon'].'</td><td>'
.$action.'</td></tr>';
}
    echo '</table>';


         $d=getQuery("SELECT * FROM
`user_group_information`
             INNER JOIN `user_group`
ON
`user_group_information`.`user_group_
id` = `user_group`.`user_group_id`
             WHERE 1 $and ORDER BY
`user_group`.created_date ASC");


$jlh=mysql_num_rows($d);
$jlhhal=ceil($jlh/$batas);

echo " <br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
    if($i!= $halaman){
        echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
        }
else { echo "  $i |    ";
 }
echo ' total: '.$jlh.' data ';

break;


case "DaftarKategori":
echo '<h2><a href="#">Daftar Kategori
SKPD </a></h2>';
echo "<p align='left'>
    <a
href='index.php?to=DaftarKategori'>da
ftar kategori SKPD</a></p>
  <br/>"    ;


  if($_GET['act']==sha1('insert')) {
         echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data SKPD telah
berhasil ditambahkan
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('update')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data SKPD telah
berhasil diperbaharui
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('delete')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data SKPD telah
berhasil dihapus
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('insert_kategor
i')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Data Kategori SKPD
telah berhasil ditambahkan
!!</b></font></p><br/>";

  }

  echo "<form
action='index.php?to=DaftarKategori'
method='post'>
<select name='filter' >
        <option value=''> -please
select-</option>
                <option
value='user_group.group_user'>SKPD</o
ption>
                <option
value='skpd_kategori.kategori'>Katego
ri</option>
                </select>
        <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form><br/>";

$batas   = 10;
$halaman = $_GET['halaman'];
if(empty($halaman)){
        $posisi  = 0;
        $halaman = 1;
}
else{
        $posisi = ($halaman-1) *
$batas;
}
if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";
$q=getQuery("SELECT *  FROM
`user_group` INNER JOIN
`skpd_kategori` ON
`skpd_kategori`.`skpd_id` =
`user_group`.`user_group_id`
```

```
           WHERE 1 $and
            LIMIT
".$posisi.",".$batas."");
    echo '<table width="100%"
cellpadding="6" cellspacing="0">
        <tr><th width="5%"
scope="col">No</th><th width="40%"
scope="col">SKPD</th><th width="35%"
scope="col">Kategori SKPD</th> <th
width="10%" scope="col">
Aksi</th></tr>';
    $no=1;
    while($dt=mysql_fetch_array($q))
{

//<a
href='index.php?to=add_skpd&id=".$dt[
'skpd_kategori_id'].'"
title='Perbaharui SKPD'><img
src='images/toolbar/icon-16-edit.png'
border='0'></a>
$action="
    <a
href='index.php?to=deleteKategoriSKPD
&id=".$dt['skpd_kategori_id'].'"
title='hapus Kategori SKPD'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0'></a>
        <a
href='index.php?to=viewskpd&id=".$dt[
'user_group_id'].'" title='view &
tambah Kategori' ><img
src='images/toolbar/view.png'
border='0'></a> ";

echo
'<tr><td>'.$no++.'</td><td>'.$dt['gro
up_user'].'</td><td>'.$dt['kategori']
.'</td>

<td>'.$action.'</td></tr>';
}
    echo '</table>';


         $d=getQuery("SELECT * FROM
`user_group` INNER JOIN
`skpd_kategori` ON
`skpd_kategori`.`skpd_id` =
`user_group`.`user_group_id`
                       WHERE 1
$and");


$jlh=mysql_num_rows($d);
$jlhhal=ceil($jlh/$batas);

echo " <br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
    if($i!= $halaman){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
       }
else { echo "  $i |    ";
 }
echo ' total: '.$jlh.' data ';

break;

case "statistik":
$tambah="";
echo '<h2><a href="#">Daftar
Pengaduan</a></h2><br/>';

//echo '<a
href="index.php?to=recapitulation">re
capitulation complain</a> |';

    if($_SESSION['status_skpd']=='1')
{
        if($_GET['to']=='statistik')
{ $b3="<b>"; $ba3="</b>";}
         //{ $b="<b>"; $b0="</b>";}
           echo '<a
href="index.php?to=complain&state=4">
'.$b4.'Mendesak'.$ba4.'</a> |

                <a
href="index.php?to=complain&state=1">
'.$b.'Belum ditanggapi &
Direalisasikan'.$ba.'</a> |
                <a
href="index.php?to=complain&state=2">
'.$b1.'Sudah Ditanggapi'.$ba1.'</a> |
                    <a
href="index.php?to=complain&state=3">
'.$b2.'Sudah
Direalisasikan'.$ba2.'</a> |
                <a
href="index.php?to=statistik">'.$b3.'
Statistik pengaduan'.$ba3.'</a>  ';

        //add query where

         //------------------
    }


    if($_SESSION['group_user_id']
=='1') {

    if(!$_GET['status'])
$_GET['status']="0";
    if($_GET['status']=='0') {
$bz="<b>"; $bz0="</b>";} else
if($_GET['status']=='3') { $b="<b>";
$b0="</b>";}
        else {$b1="<b>"; $b2="</b>";
}
    echo '<a
href="index.php?to=complain&status=0"
>'.$bz.'Daftar Pengaduan'.$bz0.'</a>
|
        <a
href="index.php?to=complain&status=3"
>'.$b.'Daftar Pengaduan telah
ditanggapi'.$b0.'</a> |
        <a
href="index.php?to=complain&status=4"
>'.$b1.'Daftar Pengaduan telah
direalisasikan'.$b2.'</a> |';
    if($_GET['status']!="0") $and.="
AND
pengaduan_status.pengaduan_status_id=
'".$_GET['status']."'";
    else $and.=" AND
pengaduan_status.pengaduan_status_id!
=3 AND
pengaduan_status.pengaduan_status_id!
=4  ";

        }

$year=$_POST['tahun'];
$month=$_POST['bln'];
```

```
 echo '<p> </p><p> </p>
       <form
action="index.php?to=statistik"
method="POST">

<select name="bln">';
$option=array("Januari","Februari","M
aret","April","Mei","Juni","Juli","Ag
ustus","September","Oktober","Novembe
r","Desember");
    for($i=0;$i<=(count($option)-
1);$i++) {
    if(($i+1) ==$_POST['bln']) echo
'<option value="'.($i+1).'"
selected="selected">'.$option[$i].'
</option> ';
    else     echo '<option
value="'.($i+1).'">'.$option[$i].'
</option> ';
    }
echo '</select>';
 if($_POST['tahun'])
$v=$_POST['tahun'];
 else $v=date('Y');
echo '<input type="text"
name="tahun" maxlength="5"
value="'.$v.'"  size="10"> <input
type="submit" value="search"
name="search"> </form>
<p> </p><p> </p>';

if(!$year)$year=date('Y');
if(!$month)$month=date('m');
switch($month) {
    case "01":$month1="Januari" ;
break;
    case "02":$month1="Februari" ;
break;
    case "03":$month1="Maret" ;
break;
    case "04":$month1="April" ;
break;
    case "05":$month1="Mei" ; break;
    case "06":$month1="Juni" ; break;
    case "07":$month1="Juli" ; break;
    case "08":$month1="Agustus" ;
break;
    case "09":$month1="September" ;
break;
    case "10":$month1="Oktober" ;
break;
    case "11":$month1="November" ;
break;
    case "12":$month1="Desember" ;
break;
}

echo '<table width="100%" border="0"
class="statistik" cellspacing="0"
cellpadding="6"  >
       <caption><font
style="9px">Statistik Pengaduan  SKPD
'.$_SESSION['group_user'].'
'.$month1.' '.$year.'</a></caption>
       <tr><td
align="center">Jumlah\Minggu</td>
        <th  scope="col">minggu ke-
1</th>
           <th  scope="col">minggu
ke-2</th><th  scope="col">minggu ke-
3</th>
           <th  scope="col">minggu
ke-4</th>
       </tr>';
 $and.=" AND skpd_id
=".$_SESSION['group_user_id']." ";
 $andr.=" AND skpd_id
=".$_SESSION['group_user_id']." ";
 $and.=" AND  pengaduan_status_id =2
";
$andr.=" AND  pengaduan_status_id !=2
AND   pengaduan_status_id !=1";
    echo '   <tr> <th
scope="row">Pengaduan Masuk</th>
                     <td>';
    $q=getQuery("SELECT count(*) as
jml from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-01' AND
'".$year."-".$month."-07'
".$and."");
    $dt=mysql_fetch_array($q);

    echo  $dt['jml'].'  </td>
                        <td>';
        $q1=getQuery("SELECT count(*)
as jml2 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-08' AND '".$year."-
".$month."-14'  ".$and."");
    $dt=mysql_fetch_array($q1);
    echo  $dt['jml2'].' </td>
                       <td>';
    $q2=getQuery("SELECT count(*) as
jml3 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-15' AND '".$year."-
".$month."-21'  ".$and."");
    $dt=mysql_fetch_array($q2);
    echo  $dt['jml3'].' </td>
                        <td>';
    $q3=getQuery("SELECT count(*) as
jml4 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-22' AND '".$year."-
".$month."-31'  ".$and."");
    $dt=mysql_fetch_array($q3);
    echo  $dt['jml4'].' </td>
   </tr>

            <tr> <th
scope="row">Pengaduan ditanggapi</th>
                     <td>';
    $qr=getQuery("SELECT count(*) as
jmlr from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-01' AND '".$year."-
".$month."-07'  ".$andr." ");
    $dt=mysql_fetch_array($qr);

    echo  $dt['jmlr'].'  </td>
                        <td>';
        $qr1=getQuery("SELECT
count(*) as jmlr2 from pengaduan
WHERE created_date BETWEEN
'".$year."-".$month."-08' AND
'".$year."-".$month."-14'
".$andr."");
    $dt=mysql_fetch_array($qr1);
    echo  $dt['jmlr2'].' </td>
                       <td>';
    $qr2=getQuery("SELECT count(*) as
jmlr3 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-15' AND '".$year."-
".$month."-21'  ".$andr."");
    $dt=mysql_fetch_array($qr2);
    echo  $dt['jmlr3'].' </td>
                        <td>';
```

```
    $qr3=getQuery("SELECT count(*) as
jmlr4 from pengaduan WHERE
created_date BETWEEN '".$year."-
".$month."-22' AND '".$year."-
".$month."-31'  ".$andr."");
    $dt=mysql_fetch_array($qr3);
    echo  $dt['jmlr4'].' </td>
   </tr>

     </table>';




//echo '<table width="100%"
border="0" class="statistik"
cellspacing="0" cellpadding="6"  >
//      <caption><font
style="9px">Statistik Pengaduan  SKPD
'.$month1.' '.$year.'</a></caption>
//      <tr><td  align="center">Range
Tanggal Mingguan</td> <th width="20%"
scope="row">Jumlah Pengaduan
'.$_SESSION['group_user'].'</th>
//            <th width="20%"
scope="row">Jumlah Pengaduan
'.$_SESSION['group_user'].'
direspon</th></tr>';
//
//    $and.=" AND skpd_id
=".$_SESSION['group_user_id']." ";
//    $and.=" AND
pengaduan_status_id !=1 AND
pengaduan_status_id !=5  ";
//
//echo '
//       <tr> <th
scope="col">1/'.$month.'/'.$year.'
s.d 7/'.$month.'/'.$year.'</th><td
width="20%">';
//$q=getQuery("SELECT count(*) as jml
from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-01' AND
'".$year."-".$month."-07'
".$and."");
//$dt=mysql_fetch_array($q);
////echo '<a
href="index.php?to=complain&range=".$
year.'/'.$month.'/1">'.$dt['jml'].'
pengaduan</a>';
////echo '<a
href="index.php?to=complain&range=".$
year.'/'.$month.'/1">'.$dt['jml'].'
pengaduan</a>';
//echo '<a href="#">'.$dt['jml'].'
pengaduan</a>';
//echo '</td> <td>1</td></tr>
//        <tr>  <th scope="col"
>8/'.$month.'/'.$year.' s.d
14/'.$month.'/'.$year.'</th><td
width="20%"> ';
//$q1=getQuery("SELECT count(*) as
jml from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-08' AND
'".$year."-".$month."-14' ".$and."");
//$dt1=mysql_fetch_array($q1);
////echo '<a
href="index.php?to=complain&range=".$
year.'/'.$month.'/8">'.$dt1['jml'].'
pengaduan</a>';
//echo '<a href="#">'.$dt1['jml'].'
pengaduan</a>';
//echo '</td> <td>4</td></tr>
//       <tr> <th
scope="col">15/'.$month.'/'.$year.'
s.d 21/'.$month.'/'.$year.'</th><td
width="20%"> ';
//$q2=getQuery("SELECT count(*) as
jml from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-15' AND
'".$year."-".$month."-21' ".$and.""
);
//$dt2=mysql_fetch_array($q2);
////echo '<a
href="index.php?to=complain&range=".$
year.'/'.$month.'/15">'.$dt2['jml'].'
pengaduan</a>';
//echo '<a href="#">'.$dt2['jml'].'
pengaduan</a>';
//echo '</td> <td>3</td></tr>
//        <tr> <th
scope="col">22/'.$month.'/'.$year.'
s.d 28/'.$month.'/'.$year.'</th><td
width="20%">';
//
//$q3=getQuery("SELECT count(*) as
jml from pengaduan WHERE created_date
BETWEEN '".$year."-".$month."-22' AND
'".$year."-".$month."-28' ".$and."");
//$dt3=mysql_fetch_array($q3);
////echo '<a
href="index.php?to=complain&range=".$
year.'/'.$month.'/22">'.$dt3['jml'].'
pengaduan</a>';
//echo '<a href="#">'.$dt3['jml'].'
pengaduan</a>';
//echo '</td> <td>2</td></tr>
//
//        ';
//
//echo '</table>';

break;


case "complain_all":
    echo '<h2><a href="#">Daftar
Pengaduan</a></h2><br/>';
if($_SESSION['group_user_id'] =='5')
{
     $b1="<b>"; $b2="</b>";
    echo '<a
href="index.php?to=complain">'.$b.'Da
ftar Pengaduan Saya'.$b0.'</a> |
        <a
href="index.php?to=complain_all">'.$b
1.'Daftar Pengaduan
Keseluruhan'.$b2.'</a> ';
}

    echo '   <form
action="index.php?to=complain_all"
method="POST">

<br/><select name="bln">';
$option=array("Januari","Februari","M
aret","April","Mei","Juni","Juli","Ag
ustus","September","Oktober","Novembe
r","Desember");
    for($i=0;$i<=(count($option)-
1);$i++) {
    if(($i+1) ==$_POST['bln']) echo
'<option value="'.($i+1).'"
selected="selected">'.$option[$i].'
</option> ';
    else echo '<option
value="'.($i+1).'">'.$option[$i].'
</option> ';
```

```
    }
echo '</select>';
 if($_POST['tahun'])
$v=$_POST['tahun'];
 else $v=date('Y');
echo '<input type="text"
name="tahun" maxlength="5"
value="'.$v.'"  size="10"> ';

echo '<br/><select name="bln2">';
$option=array("Januari","Februari","M
aret","April","Mei","Juni","Juli","Ag
ustus","September","Oktober","Novembe
r","Desember");
    for($i=0;$i<=(count($option)-
1);$i++) {
    if(($i+1) ==$_POST['bln2']) echo
'<option value="'.($i+1).'"
selected="selected">'.$option[$i].'
</option> ';
    else     echo '<option value="12"
selected="selected">'.$option[$i].'
</option> ';
    }
echo '</select>';
 if($_POST['tahun2'])
$v2=$_POST['tahun2'];
 else $v2=date('Y');
echo '<input type="text"
name="tahun2" maxlength="5"
value="'.$v2.'"  size="10">';
echo '<br/><input type="submit"
value="search" name="search"> </form>
<p> </p><p> </p>';

if($_POST['tahun'] &&
$_POST['tahun2']) {
    $f1= $_POST['bln'].'-
'.$_POST['tahun'];
    $f2= $_POST['bln2'].'-
'.$_POST['tahun2'];
}else {
    $f1= '1-'.date('Y');
    $f2= '12-'.date('Y');
}

    $and.= " AND
DATE_FORMAT(created_date,'%m-%Y')
BETWEEN '".$f1."' AND '".$f2."'";


echo '<table width="100%"
class="statistik">
 <tbody> <tr>
    <th width="5%" rowspan="2"
scope="col">no</th>
    <th width="20%" rowspan="2"
scope="col">nama skpd</th>
    <th scope="col"
colspan="3">pengaduan '.$f1.' s.d
'.$f2.'</th>
    <th scope="col" width="10%"
rowspan="2">total pengaduan
masuk</th>
  </tr>

  <tr>
    <th scope="col"
width="10%">belum direspon</th>
    <th scope="col"  width="10%">yang
direspon</th>
    <th scope="col"  width="10%">yang
direalisasikan</th>
  </tr>
 ';
$batas   = 10;
$halaman = $_GET['halaman'];

if(empty($halaman)){

  $posisi  = 0;
  $halaman = 1;

} else { $posisi = ($halaman-1) *
$batas; }

  $q=getQuery("SELECT * FROM
`user_group` WHERE status_skpd=1
LIMIT $posisi,$batas");
  //$no=1;
  $no=$posisi+1;
  while($dt=mysql_fetch_array($q) ){


  echo '<tr>
    <td>'.($no++).'</td>
    <td style="text-align:left;"><a
href="index.php?to=complain&state_r=5
&skpd='.$dt['user_group_id'].'">'.$dt
['group_user'].'</a></td>
    <td>';
 $qzz = " SELECT count(*) as jumlah
FROM `pengaduan` WHERE
pengaduan_status_id=2 AND
skpd_id='".$dt['user_group_id']."'
".$and;
  //echo $q;
  $qr=getQuery($qzz);
  $dtr=mysql_fetch_array($qr);
  if($dtr['jumlah']) echo '<a
href="index.php?to=complain&state_r=1
&skpd='.$dt['user_group_id'].'">'.$dt
r['jumlah'].'</a>';
  else echo '0';
  echo '</td>
    <td>';

    $qw=getQuery("SELECT count(*) as
jumlah2 FROM `pengaduan` WHERE
pengaduan_status_id=3 AND
skpd_id='".$dt['user_group_id']."'".$
and);
  $dtw=mysql_fetch_array($qw);
  if($dtw['jumlah2'])echo '<a
href="index.php?to=complain&state_r=2
&skpd='.$dt['user_group_id'].'">'.$dt
w['jumlah2'].'</a>';
else echo '0';
  echo '</td>
    <td>';

  $qz=getQuery("SELECT count(*) as
jumlah2 FROM `pengaduan` WHERE
pengaduan_status_id=4 AND
skpd_id='".$dt['user_group_id']."'".$
and);
  $dtz=mysql_fetch_array($qz);
      if($dtz['jumlah2']) echo '<a
href="index.php?to=complain&state_r=3
&skpd='.$dt['user_group_id'].'">'.$dt
z['jumlah2'].'</a>';
      else echo '0';
      echo '</td> <td>';
  $qall=getQuery("SELECT count(*) as
jumlah2 FROM `pengaduan` WHERE
pengaduan_status_id!=1 AND
pengaduan_status_id!=5 AND
skpd_id='".$dt['user_group_id']."'".$
and );
```

```
  $dtall=mysql_fetch_array($qall);
      if($dtall['jumlah2']) echo '<a
href="index.php?to=complain&state_r=4
&skpd='.$dt['user_group_id'].'">'.$dt
all['jumlah2'].'</a>';
      else echo '0';
      echo '</td>
  </tr>';
  }

echo '</tbody>

</table> ';

$dt=getQuery("SELECT * FROM
`user_group` WHERE status_skpd=1 ");
$jlh=mysql_num_rows($dt);
$jlhhal=ceil($jlh/$batas);
echo "<br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
       if($i!= $halaman &&
$_GET['ref']){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&ref=$_GE
T[ref]&halaman=$i'><b>$i</b></a> |";
       }else if($i!= $halaman){
            echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
        }
else { echo "  $i |    ";
 }
echo ' total :'.$jlh.' data';




break;
case "download":
$path =
$_SERVER['DOCUMENT_ROOT']."/pengaduan
/upload/"; // change the path to fit
your websites document structure
$file =
$path.base64_decode($_GET['file']);
redirect($file);



 break;

case "complain":
$tambah="";
echo '<h2><a href="#">Daftar
Pengaduan</a></h2><br/>';
//echo '<a
href="index.php?to=recapitulation">re
capitulation complain</a> |';
if($_SESSION['group_user_id'] =='5')
{
    if(!$_GET['ref']) { $b="<b>";
$b0="</b>";}else  {$b1="<b>";
$b2="</b>"; }
     if($_GET['to']=='statistik'){
$b3="<b>"; $b4="</b>"; }
    echo '<a
href="index.php?to=complain">'.$b.'Da
ftar Pengaduan Saya'.$b0.'</a> |
       <a
href="index.php?to=complain_all">'.$b
1.'Daftar Pengaduan
Keseluruhan'.$b2.'</a> ';
}
if($_SESSION['group_user_id'] =='1')
{
    if(!$_GET['status'])
$_GET['status']="0";
    if($_GET['status']=='0') {
$bz="<b>"; $bz0="</b>";} else
if($_GET['status']=='3') { $b="<b>";
$b0="</b>";}
    else if($_GET['status']=='5') {
$b5="<b>"; $bz5="</b>";}
        else {$b1="<b>"; $b2="</b>";
}
//<a
href="index.php?to=complain&status=0"
>'.$bz.'Daftar Pengaduan'.$bz0.'</a>
|
        echo '<a
href="index.php?to=complain&status=5"
>'.$b5.'Seluruh Pengaduan
'.$bz5.'</a> |
              <a
href="index.php?to=complain&status=0"
>'.$bz.'Pengaduan Saya'.$bz0.'</a> |
              <a
href="index.php?to=complain&status=3"
>'.$b.'Pengaduan telah
ditanggapi'.$b0.'</a> |
              <a
href="index.php?to=complain&status=4"
>'.$b1.'Pengaduan telah
direalisasikan'.$b2.'</a> |';
    if($_GET['status']!="0" &&
$_GET['status']!='5') $and.=" AND
pengaduan_status.pengaduan_status_id=
'".$_GET['status']."'";
  //  else if($_GET['status']!='5' )
$and.=" AND
pengaduan_status.pengaduan_status_id!
=3 AND
pengaduan_status.pengaduan_status_id!
=4  ";
    if($_GET['status']=='0')
$and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ".$and."";
     //else $and.=" AND
pengaduan_status.pengaduan_status_id!
=3 AND
pengaduan_status.pengaduan_status_id!
=4  ";
}
 //code SKPD
    if($_SESSION['status_skpd']=='1')
{
        if(!$_GET['state'] )
$_GET['state'] ='1';
        if($_GET['state']=='4') {
$b4="<b>"; $ba4="</b>";}
        if($_GET['state']=='1') {
$b="<b>"; $ba="</b>";}
        if($_GET['state']=='2') {
$b1="<b>"; $ba1="</b>";}
        if($_GET['state']=='3') {
$b2="<b>"; $ba2="</b>";}
        if($_GET['to']=='statistik')
{ $b3="<b>"; $ba3="</b>";}
         //{ $b="<b>"; $b0="</b>";}
           echo '<a
href="index.php?to=complain&state=4">
'.$b4.'Mendesak'.$ba4.'</a> |
                <a
href="index.php?to=complain&state=1">
'.$b.'Belum ditanggapi &
Direalisasikan'.$ba.'</a> |
```

```
                <a
href="index.php?to=complain&state=2">
'.$b1.'Sudah Ditanggapi'.$ba1.'</a> |
                <a
href="index.php?to=complain&state=3">
'.$b2.'Sudah
Direalisasikan'.$ba2.'</a> |
                <a
href="index.php?to=statistik">'.$b3.'
Statistik pengaduan'.$ba3.'</a>  ';

        //add query where
        if( $_GET['state']=='4')
$and.=" AND
pengaduan_status.pengaduan_status_id=
5";
        if( $_GET['state']=='1')
$and.=" AND
pengaduan_status.pengaduan_status_id=
2 OR
pengaduan_status.pengaduan_status_id=
3 ";
        if( $_GET['state']=='2')
$and.=" AND
pengaduan_status.pengaduan_status_id=
3 ";
        if( $_GET['state']=='3')
$and.=" AND
pengaduan_status.pengaduan_status_id=
4 ";
         //------------------
    }

//End Code


  if($_SESSION['group_user_id']=='1')
          echo '<p> </p><p><a
href="index.php?to=add_pengaduan">
<img src="images/toolbar/add.png"
border="0" title="menambah
pengaduan"> <br/>[ tambah pengaduan
]</a> </p> ';


if($_GET['act']==sha1('insertpengadua
n')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>pengaduan  telah
berhasil ditambahkan
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('delete')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>pengaduan  telah
berhasil di
hapus!!</b></font></p><br/>";
  }else
if($_GET['act']==sha1('update')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>status pengaduan
telah berhasil di
perbaharui!!</b></font></p><br/>";
  }else
if($_GET['act']==sha1('update_kategor
i')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>kategori SKPD
telah berhasil di
perbaharui!!</b></font></p><br/>";
  }else
if($_GET['act']==sha1('insert_respond
')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data respond telah
berhasil ditambahkan
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('insert_respond
dual')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>respond pengaduan
dan instruksi telah berhasil
ditambahkan !!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('walikota')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Pengaduan telah
dilanjutkan ke walikota
!!</b></font></p><br/>";

  }else
if($_GET['act']==sha1('skpd')) {
          echo "<br/><p align='left'>
                <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>Pengaduan telah
dilanjutkan ke SKPD yang
bersangkutan!!</b></font></p><br/>";

  }



echo "<br/> <form
action='index.php?to=complain'
method='post'>
<select name='filter' >
       <option value=''> - silahkan
pilih - </option>
                <option
value='user_group.group_user'>SKPD</o
ption>
                <option
value='skpd_kategori.kategori'>Katego
ri</option>
                <option
value='pengaduan.pengaduan'>Pengaduan
</option>
                <option
value='pengaduan_status.status'>statu
s</option>
       </select>
```

```
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form>";

if(!$_GET['ref'] &&
$_SESSION['group_user_id']!='3')
$action='<th width="15%"
scope="col">Aksi</th>';
echo '<br>
<form
action="index.php?to=AddMultiRespond"
method="POST">

<table width="100%" border="0"
class="statistik" cellspacing="0"
cellpadding="6"  >
<tbody>
     <tr> <th scope="col"
width="5%">No</th><th
width="80%">Pengaduan
</th>'.$action.'</tr>';
  if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";

//if($_SESSION['status_skpd'] =='1')
{
//  $and.="AND
pengaduan_status.pengaduan_status_id
!=1 AND
pengaduan_status.pengaduan_status_id
!=5 AND `user_group`.`user_group_id`
='".$_SESSION['group_user_id']."'";
// }else
if($_SESSION['group_user_id']=='3') {
   //$and.="AND
pengaduan_status.pengaduan_status_id
=5   ";
 }
 if($_SESSION['group_user_id']=='5'
&& !$_GET['state_r']) {
  $and.="AND
pengaduan_status.pengaduan_status_id
=1   ";
 }
 if($_SESSION['group_user_id']=='5'
&& $_GET['ref']=='all') {
  $and.="AND
pengaduan_status.pengaduan_status_id
!=1   ";
 }
 if($_SESSION['group_user_id']=='5'
&& $_GET['state_r']) {
     switch($_GET['state_r']){
         case "1":
             $and.=" AND
pengaduan.pengaduan_status_id =2 AND
pengaduan.skpd_id=".$_GET['skpd']."";
         break;
         case "2":
             $and.=" AND
pengaduan_status.pengaduan_status_id
=3 AND
pengaduan.skpd_id=".$_GET['skpd']."";
         break;
        case "3":
             $and.=" AND
pengaduan_status.pengaduan_status_id
=4 AND
pengaduan.skpd_id=".$_GET['skpd']."";
         break;
        case "4":
             $and.=" AND
pengaduan_status.pengaduan_status_id
!=1 AND
pengaduan_status.pengaduan_status_id
!=6 AND
pengaduan.skpd_id=".$_GET['skpd']."";
         break;
         case "5":
             $and.=" AND
pengaduan.skpd_id=".$_GET['skpd']."";
         break;


     }
 }


if($_SESSION['status_skpd']=='1') {
$and.=" AND
pengaduan.skpd_id='".$_SESSION['group
_user_id']."'";

}
 if($_GET['sid']) {
     $and.= " AND
pengaduan.skpd_id='".$_GET['sid']."'
";
     if(!$_GET['id']) { $and.="AND
pengaduan.pengaduan_status_id=2"; }
     else { $and.="AND
pengaduan.pengaduan_status_id=5"; }
 }
if($_GET['cid']) $and.= " AND
pengaduan.skpd_kategori_id='".$_GET['
cid']."'";
 $batas   = 5;
$halaman = $_GET['halaman'];

if(empty($halaman)){

  $posisi  = 0;
  $halaman = 1;

} else { $posisi = ($halaman-1) *
$batas; }

$querys="SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group`.`group_user` as
nama_skpd,pengaduan.created_user
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
LEFT JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =
```

```
`skpd_kategori`.`skpd_kategori_id`
LEFT JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
WHERE
  1   ".$and."  ORDER BY
pengaduan.created_date DESC LIMIT
$posisi,$batas";
       $s=getQuery($querys);
 //echo $querys;


       $no=0;
       $no=$posisi+1;


       while($dt=mysql_fetch_array($s
)){
//
if($dt['pengaduan_status_id']=='4') {
$input=''; }
//          else {$input='<input
type="checkbox" name="cek[]"
value='.$dt['pengaduan_id'].'> '; }
//          $checkbox='<td
valign="top">'.$input.'</td>';

$cekrespond=getQuery("select count(*)
as jml from tanggapan where
pengaduan_id=".$dt['pengaduan_id']."
");

$cek=mysql_fetch_array($cekrespond);

       echo '<tr>'.$checkbox.'<td
valign="top">'.($no++).'</td>
            <td >
<table width="100%" class="noborder">
    <tr><td width="20%"
class="noborder">Tanggal
dibuat</td><td width="3%"
class="noborder">: </td><td
width="77%"
class="noborder">'.$dt['created_date2
'] ;
if($dt['length']<= 4 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
  echo '<font color="#00CC00">
<i>reminder '.$dt['length'].' hari' ;
  else if($dt['length']> 4 &&
$dt['length']<= 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
       echo '<font color="#CCCC00">
<i>reminder '.$dt['length'].' hari' ;
       else if($dt['length']> 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
            echo '<font
color="#FF0000"> <i>reminder
'.$dt['length'].' hari' ;
            else echo '';
//if($dt['pengaduan_status_id']=='4'
||$dt['pengaduan_status_id']=='5' )
echo '<font color="#0066CC">
<i>reminder  stop '.$dt['length2'].'
days</i></font>';
//else
if($dt['pengaduan_status_id']=='3')
echo ' <font
color="#009900"><i>reminder
'.$dt['length'].' days</i></font>';
//else
if($dt['pengaduan_status_id']=='2')
echo ' <font
color="#CC0000"><i>reminder
'.$dt['length'].' days</i></font>';
//else echo ' <font
color="#990000"><i>reminder
'.$dt['length'].' days</i></font>';

echo '</td></tr>
    <tr><td
class="noborder">Pengaduan</td><td
class="noborder">:</td><td
class="noborder">
<b>'.$dt['pengaduan'];
         if($cek['jml']!='0') { echo
' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'"><img
src="images/comment.gif" border=0
                        title="view
'.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }
       echo '</b> </td></tr>
    <tr><td  class="noborder">Status
Pengaduan</td><td
class="noborder">:</td><td
class="noborder">'.$dt['status'].'
</td></tr>
    <tr><td
class="noborder">SKPD</td><td
class="noborder">:</td><td
class="noborder">'.$dt['nama_skpd'].'
category <b>
<i>'.$dt['kategori'].'</i>
</b></td></tr>';
//$cekfile=getQuery("SELECT * FROM
perintah where
pengaduan_id='".$dt['pengaduan_id']."
'");
//$dtcekfile=mysql_fetch_array($cekfi
le);
//if($dtcekfile['perintah']) { echo
'<tr><td
class="noborder">File</td><td
class="noborder">:</td> <td
class="noborder"> ';
//
//               $name=array();
//
while($dtfile=mysql_fetch_array($cekf
ile)) {
//               $name[] = "<a
href='index.php?to=download&file=".ba
se64_encode($dtfile['filename'])."'>"
.$dtfile['filename']."</a>"  ;
//            }
//            $filename= implode(',
',$name);
//            echo $filename;
//            echo '</td></tr>';
// }
$qu=getQuery("SELECT * FROM user
where
user_id='".$dt['created_user']."' ");
$user=mysql_fetch_array($qu);

echo '<tr><td  class="noborder">Nama
Lengkap Pengadu</td><td
class="noborder">:</td> <td
class="noborder"> ';
echo $user['nama_lengkap'];
echo '</td></tr>';
```

```
echo '<tr><td
class="noborder">Alamat
Pengadu</td><td
class="noborder">:</td> <td
class="noborder"> ';
echo $user['alamat'];
echo '</td></tr>';



echo '</table>';

  echo '  <input type="hidden"
name="id_pengaduan"
value="'.$dt['pengaduan_id'].'" />


                        </td> ';
if(!$_GET['sid']) {
  echo '<td>';
if($_GET['ref']!='all'){
switch($_SESSION['group_user_id']) {
       case "5":
            echo "<a
href='index.php?to=update_pengaduan&p
id=".$dt['pengaduan_id']."'><img
src='images/toolbar/icon-16-edit.png'
border='0' title='update
pengaduan'></a>";
            echo "<a
href='index.php?to=UpdateComplain&id=
".$dt['pengaduan_id']."&ref=s'
onclick='return confirmSubmit();'
><img src='images/toolbar/icon-16-
checkin.png' border='0' title='update
pengaduan dilanjutkan pada level
skpd'></a> ";
            //echo "<a
href='index.php?to=UpdateComplain&id=
".$dt['pengaduan_id']."&ref=w'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
checkin2.png' border='0'
title='update pengaduan langsung
diajukan ke walikota'></a> ";
           echo "   <a
href='index.php?to=delete&id=".$dt['p
engaduan_id']."' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='delete
pengaduan'></a>
                ";
        break;
       case "1":
       echo "<a
href='index2.php?to=detail&id=".$dt['
pengaduan_id']."'
class='example5'><img
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
       break;
        case "3":
        break;

    default:

if($dt['pengaduan_status_id'] =='4')
{
       // echo "<a
href='index2.php?to=detail&id=".$dt['
pengaduan_id']."' class='example5'>
<img
src='images/toolbar/view_detail.png'
border='0' width='16' height='16'
title='View Detail'></a></br></a> ";
            }else
if($dt['pengaduan_status_id'] =='5')
{
              $cek=getQuery("SELECT
* FROM perintah where
pengaduan_id='".$dt['pengaduan_id']."
'");

$dtcek=mysql_fetch_array($cek);
              if($dtcek['perintah'])
{
                  echo "<a
href='index.php?to=UpdateStatus&id=".
$dt['pengaduan_id']."&ref=s'
onclick='return confirmSubmit();'
><img src='images/toolbar/icon-16-
checkin.png' border='0'
title='pengaduan anda telah
ditanganni dan
direalisasikan'></a> ";

if($dt['pengaduan_status_id'] !='3')
{  echo "<a
href='index.php?to=respondual&id=".$
dt['pengaduan_id']."'><img
src='images/toolbar/instruksi.png'
border='0' width='16' height='16'
title='Tambah Respon'></a>"; }

               }
              else echo "<img
src='images/toolbar/icon-16-df.png'
border='0' title='pengaduan belum
diinstruksikan oleh walikota'>
 ";


            }else {
 //          }    echo "<a
href='index.php?to=UpdateStatusCompla
in&id=".$dt['pengaduan_id']." '
><img src='images/toolbar/icon-16-
edit.png' border='0' title='update
pengaduan'></a> ";
               echo "<a
href='index.php?to=UpdateStatus&id=".
$dt['pengaduan_id']."&ref=s'
onclick='return confirmSubmit();'
><img src='images/toolbar/icon-16-
checkin.png' border='0'
title='pengaduan anda telah
ditanganni dan
direalisasikan'></a> ";
                echo "<a
href='index.php?to=UpdateComplain&id=
".$dt['pengaduan_id']."&ref=w'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
checkin2.png' border='0'
title='update pengaduan langsung
diajukan ke walikota'></a> ";


                // echo "<a
href='index2.php?to=detail&id=".$dt['
pengaduan_id']."' class='example5'>
<img
src='images/toolbar/view_detail.png'
border='0' width='16' height='16'
title='View Detail'></a></br></a>
 
```

```
if($dt['pengaduan_status_id'] !='3')
{  echo "<a
href='index.php?to=respond&id=".$dt['
pengaduan_id']."'><img
src='images/toolbar/instruksi.png'
border='0' width='16' height='16'
title='Tambah Respon'></a>"; }

if($dt['pengaduan_status_id'] !='3')
{
$addRespond='<tr><td colspan="8">
                <input type="image"
style="width:25px;height:25px"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>'; }
            }

     break;

}
}
}
       echo '</td></tr>';

       }
//     echo $addRespond;
              echo
'</tbody></table></form>';


       $dt=getQuery("SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group`.`group_user`
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
INNER JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
INNER JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
WHERE
   1 ".$and." GROUP BY
pengaduan.pengaduan_id  ORDER BY
pengaduan.created_date DESC   ");

$jlh=mysql_num_rows($dt);
$jlhhal=ceil($jlh/$batas);

echo "<br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
       if($i!= $halaman &&
$_GET['ref']){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&ref=$_GE
T[ref]&halaman=$i'><b>$i</b></a> |";
       }else if($i!= $halaman){
            echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
        }
else { echo "  $i |    ";
 }
echo ' total :'.$jlh.' data';


break;
case "SaveAddInstruksi":
    $q=getQuery("INSERT INTO
perintah(skpd_id,skpd_kategori_id,use
r_id,perintah,created_date)

VALUES('".$_POST['skpd_id']."','".$_P
OST['kategori']."','".$_SESSION['user
_id']."','".$_POST['perintah']."','".
date('Y-m-d h:i:s')."') ");

$h.=Redirect("".$PHP_SELF."?to=perint
ah&act=".sha1('insert')."");
break;


case "instruksi":
echo '<h2><a href="#">Instruksi dari
Walikota</a></h2>  <br/>';
    $q=getQuery("SELECT * FROM
`user_group_information`
             INNER JOIN `user_group`
ON
`user_group_information`.`user_group_
id` = `user_group`.`user_group_id`
             WHERE
`user_group`.`user_group_id`
='".$_GET['id']."' ");
$dt=mysql_fetch_array($q);
 if($_GET['act']==sha1('insert')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>instruksi telah
berhasil ditambahkan
!!</b></font></p><br/>";

  }
$h.=GenerateForm("AddSKPD",$PHP_SELF.
"SaveAddInstruksi");
//$h.=GenerateText("Nama
SKPD",$dt['group_user']);
$h.=GenerateText("Nama
SKPD",$dt['group_user']);
$query= "SELECT skpd_kategori_id,
kategori from skpd_kategori WHERE
skpd_id='".$_GET['id']."'" ;

$h.=GenerateSelectQuery($query,"Kateg
ori SKPD","","kategori","",true);
$h.=GenerateHidden("skpd_id",$_GET['i
d']);
$h.=GenerateTextArea("Perintah","peri
ntah","","45px","5px","",true);
$h.=GenerateSubmit("save");
 echo
"<script>$('#form').validator();</scr
ipt>";
break;
```

```
case "tanggapan":
$tambah="";
echo '<h2><a href="#">List
Respond</a></h2>
 <p align="right"><a
href="index2.php?to=add_pengaduan&act
=popup"  class="example5" >
 <img src="images/toolbar/add.png"
border="0" title="menambah
pengaduan"> </a>
 </p>';

echo "<form
action='index.php?to=pengaduan'
method='post'>
<select name='filter' >
       <option value=''> -please
select-</option>
              <option
value='skpd.nama_skpd'>skpd</option>
              <option
value='skpd_kategori.kategori'>catego
ry</option>
              <option
value='pengaduan.pengaduan'>complain<
/option>
              <option
value='pengaduan_status.status'>statu
s</option>
       </select>
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form>";
echo '<br>
<form
action="index.php?to=AddMultiRespond"
method="POST">
<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >
       <tr
background="images/headertable.png"
style="color:#FFFFFF; ">
        <td  >#</td><td
width="5%">No</td><td
width="80%">respond <td
width="15%">Aksi</td></tr>';


  if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";

if($_SESSION['group_user']=='User
Publik') {
 $and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ".$and."";
 }else
if($_SESSION['group_user']=='Staff
SKPD') {
  $and.="AND
pengaduan.pengaduan_status_id=3  ";
 }

 $batas   = 5;
$halaman = $_GET['halaman'];
if(empty($halaman)){
       $posisi  = 0;
       $halaman = 1;
}
else{
       $posisi = ($halaman-1) *
$batas;
}

       $s=getQuery(" SELECT * FROM
`tanggapan` INNER JOIN `pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                     INNER JOIN
`skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =
`skpd_kategori`.`skpd_kategori_id`
                     INNER JOIN
`pengaduan_status` ON
`pengaduan`.`pengaduan_status_id` =
`pengaduan_status`.`pengaduan_status_
id`
                     INNER JOIN
`user_group` ON `pengaduan`.`skpd_id`
= `user_group`.`user_group_id`
                     WHERE 1
".$and." GROUP BY
skpd_kategori.kategori  ORDER BY
tanggapan.created_date DESC LIMIT
$posisi,$batas");

//------------ code for validate
action user
// ---
       $no=0;
       $no=$posisi+1;

        $i=1;
       while($dt=mysql_fetch_array($s
)){
        $checkbox='<td
valign="top"><input type="checkbox"
name="cek[]"
value='.$dt['pengaduan_id'].'>
</td>';

$cekrespond=getQuery("select count(*)
as jml from tanggapan where
pengaduan_id=".$dt['pengaduan_id']."
");
       $cek=mysql_fetch_array($cekres
pond);

       echo '<tr>'.$checkbox.'<td
valign="top">'.($no++).'</td>
            <td > <b
>'.$dt['group_user'].' |
'.$dt['kategori'].'</b> ';
        if($cek['jml']!='0') {
                echo ' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'" ><img
src="images/comment.gif" border=0
                     title="view
'.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }

       echo '<div id="hide_this"
><ul type="disc" > ';
       $showrespond=getQuery("select
*  from tanggapan where
pengaduan_id=".$dt['pengaduan_id']."
");
       while( $show=
mysql_fetch_array($showrespond)){
       echo '<li> respond '.($i++).'
'.$show['tanggapan']." </li>";
       }
       echo '</ul></div>';
```

```
        echo '  <input type="hidden"
name="id_pengaduan"
value="'.$dt['pengaduan_id'].'" />

        </td>

<td >';

switch($_SESSION['group_user']) {
       case "Administrator":
       echo "<a
href='action.php?to=update_pengaduan&
id=".$dt['pengaduan_id']."&act=popup'
class='example5'><img
src='images/toolbar/icon-16-edit.png'
border='0' title='update
pengaduan'></a>
                <a
href='index.php?to=delete&id=".$dt['p
engaduan_id']."' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='delete
pengaduan'></a>
                <a
href='index.php?to=update_status&id="
.$dt['pengaduan_id']."'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
checkin.png' border='0' title='lulus
lanjut'></a>
                <a
href='action.php?to=respond&id=".$dt[
'pengaduan_id']."&act=popup'
class='example5'> <img
src='images/toolbar/view.png'
border='0' title='Tambah
Respon'></a>";

$checkbox='<td><input type="checkbox"
name="cek[]"
value='.$dt['pengaduan_id'].'>
</td>';
       $addRespond='<tr><td
colspan="8" >
<input type="image"
style="width:25px;height:25px"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>';
       break;

       case "Staff SKPD":
       echo "<a
href='index.php?to=detail&id=".$dt['p
engaduan_id']."'> <img
src='images/toolbar/view_detail.png'
border='0' width='16' height='16'
title='View Detail'></a></br></a>
 <a
href='index.php?to=respond&id=".$dt['
pengaduan_id']."'><img
src='images/toolbar/instruksi.png'
border='0' width='16' height='16'
title='Tambah Respon'></a>";

              $addRespond='<tr><td
colspan="8"  >
<input type="image"
style="width:25px;height:25px;text-
align:left"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>';
       break;

       case "User Publik":
       echo "<a
href='index.php?to=detail&id=".$dt['p
engaduan_id']."'><img
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
       break;
}


       echo '</td></tr>';

       }
       echo $addRespond;
              echo
'</table></form>';


       $dt=getQuery("SELECT * FROM
`tanggapan` INNER JOIN `pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                     INNER JOIN
`skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =
`skpd_kategori`.`skpd_kategori_id`
                     INNER JOIN
`pengaduan_status` ON
`pengaduan`.`pengaduan_status_id` =
`pengaduan_status`.`pengaduan_status_
id`
                     INNER JOIN
`user_group` ON `pengaduan`.`skpd_id`
= `user_group`.`user_group_id`
                     WHERE 1
".$and." GROUP BY
skpd_kategori.kategori  ORDER BY
tanggapan.created_date DESC ");

$jlh=mysql_num_rows($dt);
$jlhhal=ceil($jlh/$batas);

echo "<small><br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
       if($i!= $halaman){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
       }
else { echo "  $i |    ";
 }
echo '</small>';


break;

case "SaveAddRespondPerintah":

    $h.=getQuery("INSERT INTO
tanggapan_perintah(perintah_id,tangga
pan,created_date,created_user)

VALUES('".$_POST['perintah_id']."','"
.$_POST['tanggapan']."','".date('Y-m-
d
h:i:s')."','".$_SESSION['user_id']."'
)");


$h.=Redirect("".$PHP_SELF."?to=perint
ah&act=".sha1('insertrespond')."");
```

```
break;
case "view_respond_perintah":

echo '<h2><a href="#">View Respond
</a></h2>';
$q=getQuery('SELECT * from perintah
where id='.$_GET['id'].'');
$dt=mysql_fetch_array($q);

$q1=getQuery('SELECT * FROM `user`
INNER JOIN
            `user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id` where
user.user_id='.$dt['user_id'].'');
$dt1=mysql_fetch_array($q1);

echo '<table width="100%">
      <tr><td>Perintah
Dari</td><td>:<b>'.$dt1['username'].'
/'.$dt1['group_user'].'</b></td></tr>

<tr><td>Perintah</td><td>:<b>'.$dt['p
erintah'].'</b></td></tr>
      </table>';

$q2=getQuery('SELECT * FROM
`tanggapan_perintah`  where
perintah_id='.$_GET['id'].'');
echo '<table width="100%" >

<tr><td><b>No</b></td><td><b>Respond
Perintah</b></td><td><b>Tanggal
Dibuat</b></td></tr>';
$no=1;
while($dt2=mysql_fetch_array($q2) ){
    echo
'<tr><td>'.($no++).'</td><td>'.$dt2['
tanggapan'].'</td><td>'.$dt2['created
_date'].'</td></tr>';
}
echo '</table>';


break;


case "respond_perintah":
echo '<h2><a href="#">Tanggapan
Perintah</a></h2>';
$q=getQuery('SELECT * from perintah
where id='.$_GET['id'].'');
$dt=mysql_fetch_array($q);

$q1=getQuery('SELECT * FROM `user`
INNER JOIN
            `user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id` where
user.user_id='.$dt['user_id'].'');
$dt1=mysql_fetch_array($q1);



$h.=GenerateForm("AddSKPD",$PHP_SELF.
"SaveAddRespondPerintah");
$h.=GenerateText("Perintah",$dt['peri
ntah']);
$h.=GenerateText("Perintah
Dari",$dt1['username']."/".$dt1['grou
p_user']);

$h.=GenerateTextArea("Tanggapan","tan
ggapan","","45px","5px","",true);
$h.=GenerateHidden("perintah_id",$_GE
T['id']);
$h.=GenerateSubmit("save");
echo
"<script>$('#form').validator();</scr
ipt>";
//
break;

case "perintah":
$tambah="";
echo '<h2><a href="#">Daftar Perintah
Walikota</a></h2>';

if($_SESSION['group_user_id']=='3') {
 echo '<p align="right"><a
href="index.php?to=add_perintah">
<img src="images/toolbar/add.png"
border="0" title="Add Perintah"> </a>
</p> ';

 echo '<a
href="index.php?to=perintah&page=1">
pengaduan mendesak</a> |  <a
href="index.php?to=perintah&page=2">
instruksi</a>
       |  <a
href="index.php?to=perintah&page=3">
respond skpd</a> | <a
href="index.php?to=perintah&page=4">P
engaduan mendesak
direalisasikan</a><br/> ';


    }

 if($_GET['act']==sha1('insert')) {

    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data perintah
telah ditambahkan
!!</b></font></p><br/>";

}else
if($_GET['act']==sha1('insertrespond'
)) {

    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>perintah telah
direspond!!</b></font></p><br/>";

}

echo '<br>

<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >
       <tr>
         <th width="5%"
scope="col">No</th><th
scope="col">daftar perintah </th>';
if($_SESSION['group_user_id']!='5')ec
ho '<th width="15%"
scope="col">Aksi</th>';
echo '</tr>';
```

```
echo "<form
action='index.php?to=perintah'
method='post'>
<select name='filter' >
       <option value=''> -please
select-</option>
              <option
value='user_group.group_user'>skpd</o
ption>
       </select>
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form>";

  if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";
//if($_SESSION['group_user_id']=='3')
$and.=" AND
user_group.user_group_id='".$_SESSION
['group_user_id']."'";
//if($_SESSION['group_user']=='User
Publik') {
// $and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ".$and."";
// }else
if($_SESSION['group_user']=='Staff
SKPD') {
//  $and.="AND
pengaduan.pengaduan_status_id=3 ";
// }

 $batas   = 5;
$halaman = $_GET['halaman'];
if(empty($halaman)){
       $posisi  = 0;
       $halaman = 1;
}
else{
       $posisi = ($halaman-1) *
$batas;
}
if($_SESSION['status_skpd']=='1') {
 $and.= " AND
user_group.user_group_id='".$_SESSION
['group_user_id']."'";
}

       $s=getQuery(" SELECT
`user`.`nama_lengkap`,
`user_group`.`group_user`,
`user`.`user_group_id`,
`user`.`username`,
`perintah`.`created_date`,

`perintah`.`perintah`,
`perintah`.`user_id` ,`perintah`.`id`
                     FROM `perintah`
INNER JOIN `user_group` ON
`user_group`.`user_group_id` =
`perintah`.`skpd_id`
                     INNER JOIN
`user` ON `user`.`user_id` =
`perintah`.`user_id`
                     WHERE 1
".$and." ORDER BY
perintah.created_date DESC  LIMIT
$posisi,$batas");

//------------ code for validate
action user
// ---
       $no=0;
//              $checkbox='<td
valign="top"><input type="checkbox"
name="cek[]"
value='.$dt['pengaduan_id'].'>
</td>';
       $no=$posisi+1;

       while($dt=mysql_fetch_array($s
)){
$id=getQuery("SELECT
`user`.`nama_lengkap`,
`user_group`.`group_user`
             FROM `user` INNER JOIN
`user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
             WHERE
user.user_id='".$dt['user_id']."'");

$dts=mysql_fetch_array($id);

echo '<tr> <td
valign="top">'.($no++).'</td>
            <td >
           <table width="100%">
               <tr><td width="20%"
class="noborder">Tanggal Dibuat
</td><td width="5%"
class="noborder">:</td><td
width="75%"
class="noborder"><i>'.$dt['created_da
te'].'</i></td></tr>
               <tr><td width="20%"
class="noborder">perintah dari
</td><td width="5%"
class="noborder">:</td><td
width="75%"
class="noborder">'.$dt['username'].'
/ '.$dts['group_user'].'</td></tr>
               <tr><td width="20%"
class="noborder">perintah</td><td
width="5%" class="noborder">:</td><td
width="75%" class="noborder"><a
href="#"><b>'.$dt['perintah'].'</b></
a></td></tr>
               <tr><td width="20%"
class="noborder">Ditujukan
Kepada</td><td width="5%"
class="noborder">:</td><td
width="75%"
class="noborder"><b>'.$dt['group_user
'].'</b></td></tr>
           </table></td><td> ';

switch($_SESSION['group_user_id']) {
       case "5":
       /*echo "<a
href='action.php?to=update_perintah&i
d=".$dt['pengaduan_id']."&act=popup'
class='example5'>
           <img
src='images/toolbar/icon-16-edit.png'
border='0' title='update
perintah'></a>
                <a
href='index.php?to=delete_perintah&id
=".$dt['pengaduan_id']."'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='delete
pengaduan'></a>
```

```
                <a
href='action.php?to=respond&id=".$dt[
'pengaduan_id']."&act=popup'
class='example5'> <img
src='images/toolbar/view.png'
border='0' title='Tambah
Respon'></a>";
*/
        break;



       case "3":
        //        echo "<a
href='action.php?to=update_perintah&i
d=".$dt['pengaduan_id']."&act=popup'
class='example5'> <img
src='images/toolbar/icon-16-edit.png'
border='0' title='update
perintah'></a>";

              echo  "<a
href='index.php?to=delete_perintah&id
=".$dt['id']."' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='hapus
perintah'></a>";


               //echo "  <a
href='action.php?to=respond&id=".$dt[
'pengaduan_id']."&act=popup'
class='example5'> <img
src='images/toolbar/view.png'
border='0' title='Tambah
Respon'></a>";

       break;

}

if($_SESSION['status_skpd']=='1') {

echo "<a
href='index.php?to=respond_perintah&i
d=".$dt['id']."' > <img
src='images/toolbar/view.png'
border='0' title='Tambah
Respon'></a>";
echo "<a
href='index.php?to=view_respond_perin
tah&id=".$dt['id']."' > <img
src='images/toolbar/view.png'
border='0' title='view
respond'></a>";
}
       echo '</td></tr>';

       }
       //echo $addRespond;
              echo '</table>';


       $dt=getQuery("SELECT
`user`.`nama_lengkap`,
`user_group`.`group_user`,
`user`.`user_group_id`,`user`.`userna
me`,perintah.created_date,perintah.pe
rintah
                    FROM `perintah`
INNER JOIN `user_group` ON
`user_group`.`user_group_id` =
`perintah`.`skpd_id`
                    INNER JOIN
`user` ON `user`.`user_id` =
`perintah`.`user_id`
                    WHERE 1 ".$and."
");

$jlh=mysql_num_rows($dt);
$jlhhal=ceil($jlh/$batas);

echo "<br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
       if($i!= $halaman){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
       }
else { echo "  $i |    ";
 }
echo 'total :'.$jlh.' data';
break;



case "perintah2":
$tambah="";
echo '<h2><a href="#">Daftar Perintah
Walikota</a></h2>';

if($_SESSION['group_user_id']=='3') {
  //echo '<p align="right"><a
href="index.php?to=add_perintah">
<img src="images/toolbar/add.png"
border="0" title="Add Perintah"> </a>
</p> ';
 echo '<p> </p>';
       if(!$_GET['page'])
$_GET['page']='1';
 if($_GET['page']=='1') {$a="<b>";
$az="</b>"; }
 if($_GET['page']=='2') {$b="<b>";
$bz="</b>"; }
 if($_GET['page']=='3') {$c="<b>";
$cz="</b>"; }
 if($_GET['page']=='4') {$d="<b>";
$dz="</b>"; }
 echo '<a
href="index.php?to=perintah2&page=1">
'.$a.'pengaduan mendesak'.$az.'</a> |
       <a
href="index.php?to=perintah2&page=2">
'.$b.' instruksi'.$bz.'</a> |
       <a
href="index.php?to=perintah2&page=3">
'.$c.'respond skpd'.$cz.'</a> |
       <a
href="index.php?to=perintah2&page=4">
'.$d.'Pengaduan mendesak
direalisasikan'.$dz.'</a><br/> ';


    }

    if($_SESSION['status_skpd']=='1')
{
echo '<a
href="index.php?to=perintah&page=1">
halaman 1</a> |  <a
href="index.php?to=perintah&page=2">
halaman 2</a>';
    }
if($_GET['act']==sha1('insert')) {

    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
```

```
checkin.png' border='0'> <font
color='#669933'><b>instruksi telah
berhasil ditambahkan
!!</b></font></p><br/>";

}else
if($_GET['act']==sha1('insertrespond'
)) {

    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>perintah telah
direspond!!</b></font></p><br/>";

}else
if($_GET['act']==sha1('error1')) {
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
color='#669933'><b>error,file anda
telah ada sebelumnya!
</b></font></p><br/>";

}else
if($_GET['act']==sha1('error2')) {
    echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
color='#669933'><b>error, tipe file
tidak
diperbolehkan!</b></font></p><br/>";

}


echo '<br>';
  $action='<th
width="15%">Aksi</th>';

  echo '<br>


<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >
       <tr>
        <th width="5%">No</th><th
width="80%">Pengaduan </th>'
.$action.'</tr>';


 $batas   = 5;
$halaman = $_GET['halaman'];

if(empty($halaman)){

  $posisi  = 0;
  $halaman = 1;

} else { $posisi = ($halaman-1) *
$batas; }
//$and.= "AND
`pengaduan_status`.`pengaduan_status_
id`='5'";
if($_GET['page']=='1') $and.= "AND
`pengaduan_status`.`pengaduan_status_
id`='5'  ";
if($_GET['page']=='2') $and.= "AND
`pengaduan_status`.`pengaduan_status_
id`='5' AND
`perintah`.`perintah`!='';
if($_GET['page']=='3') $and.= "AND
`pengaduan_status`.`pengaduan_status_
id`='5' AND `perintah`.`perintah`!=''
AND `tanggapan`.`tanggapan`!='';
if($_GET['page']=='4') $and.= "AND
`pengaduan_status`.`pengaduan_status_
id`='4'";

$querys="SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group`.`group_user` AS
`nama_skpd`,
`perintah`.`perintah`,`perintah`.`id`
,
  `tanggapan`.`tanggapan`
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
LEFT JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
LEFT JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id` LEFT
JOIN
  `perintah` ON
`perintah`.`pengaduan_id` =
`pengaduan`.`pengaduan_id` LEFT JOIN
  `tanggapan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
WHERE   1   ".$and."
GROUP BY `pengaduan`.`pengaduan_id`
ORDER BY pengaduan.created_date DESC
LIMIT $posisi,$batas";
       $s=getQuery($querys);
 //echo $querys;

//------------ code for validate
action user
// ---
        $no=0;
        $no=$posisi+1;


       while($dt=mysql_fetch_array($s
)){

if($dt['pengaduan_status_id']=='4') {
$input=''; }
         else {$input='<input
type="checkbox" name="cek[]"
value='.$dt['pengaduan_id'].'> '; }
          $checkbox='<td
valign="top">'.$input.'</td>';
```

```
$cekrespond=getQuery("select count(*)
as jml from tanggapan where
pengaduan_id=".$dt['pengaduan_id']."
");

$cek=mysql_fetch_array($cekrespond);

       echo '<tr> <td
valign="top">'.($no++).'</td>
            <td >
<table width="100%">
    <tr><td class="noborder"
width="20%">tanggal dibuat</td><td
class="noborder" width="3%">:
</td><td class="noborder"
width="77%">'.$dt['created_date2'] ;
if($dt['length']<= 4 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
  echo '<font color="#00CC00">
<i>reminder '.$dt['length'].' hari' ;
  else if($dt['length']> 4 &&
$dt['length']<= 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
       echo '<font color="#CCCC00">
<i>reminder '.$dt['length'].' hari' ;
       else if($dt['length']> 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
            echo '<font
color="#FF0000"> <i>reminder
'.$dt['length'].' hari' ;
            else echo '';
//if($dt['pengaduan_status_id']=='4'
||$dt['pengaduan_status_id']=='5' )
echo '<font color="#0066CC">
<i>reminder  stop '.$dt['length2'].'
days</i></font>';
//else
if($dt['pengaduan_status_id']=='3')
echo ' <font
color="#009900"><i>reminder
'.$dt['length'].' days</i></font>';
//else
if($dt['pengaduan_status_id']=='2')
echo ' <font
color="#CC0000"><i>reminder
'.$dt['length'].' days</i></font>';
//else echo ' <font
color="#990000"><i>reminder
'.$dt['length'].' days</i></font>';

echo '</td></tr>
    <tr><td
class="noborder">Pengaduan</td><td
class="noborder">:</td><td
class="noborder">
<b>'.$dt['pengaduan'];
         if($cek['jml']!='0') { echo
' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'"><img
src="images/comment.gif" border=0
                      title="view
'.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }
        echo '</b> </td></tr>
    <tr><td  class="noborder">Status
Pengaduan</td><td
class="noborder">:</td><td
class="noborder">'.$dt['status'].'
</td></tr>
    <tr><td
class="noborder">SKPD</td><td
class="noborder">:</td><td
class="noborder">'.$dt['nama_skpd'].'
category <b>
<i>'.$dt['kategori'].'</i>
</b></td></tr>';
    //additional isntruksi dan
instruksi
    if($_GET['page']=='2' ||
$_GET['page']=='3') {
    echo '<tr><td  valign="top"
class="noborder">Instruksi</td><td
valign="top"
class="noborder">:</td><td
class="noborder">
          <table>  ';
                $qz=getQuery("select
* from perintah where
pengaduan_id='".$dt['pengaduan_id']."
'");
                $z=1;

while($dtz=mysql_fetch_array($qz)){
                    echo
'<tr></td><td valign="top"
class="noborder">'.($z++).'.</td><td
class="noborder">
'.$dtz['perintah'].'</i></td></tr>';
                }
    echo '</table></td></tr>';
    }
    //--------------------------
    //additional isntruksi dan
instruksi
    if($_GET['page']=='3') {
        echo '<tr><td
valign="top">Respond</td><td
valign="top">:</td><td>
        <table>  ';
        $qx=getQuery("select * from
tanggapan where
pengaduan_id='".$dt['pengaduan_id']."
'");
        $y=1;

while($dtx=mysql_fetch_array($qx)){
            echo '<tr></td><td
valign="top">'.($y++).'.</td><td>
'.$dtx['tanggapan'].'</i></td></tr>
';
         }
        echo '</table>';
    echo '</td></tr>';
    //-----------
//        echo '<tr><td
>Respond</td><td  >:</td><td>
</b></td></tr>';
    }

echo '</table>';

//Tanggal dibuat
'.$dt['created_date'].'  <br/>
//                <b><a href="#"
>'.$dt['pengaduan'].'</a></b>';
//        if($cek['jml']!='0') { echo
' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'"><img
src="images/comment.gif" border=0
//
title="view '.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }
//
```

```
//        echo ' <br/>
//
<b>'.$dt['nama_skpd'].'</b>  category
<b> <i>'.$dt['kategori'].'</i> </b>
<br/>
//               <b> state complain
</b>'.$dt['keterangan'].'<br/>
duration complain '.$dt['length'].'
days<br/>
  echo '  <input type="hidden"
name="id_pengaduan"
value="'.$dt['pengaduan_id'].'" />


                        </td> <td >';
if($_GET['ref']!='all'){
switch($_SESSION['group_user_id']) {
       case "5":
            echo "<a
href='index.php?to=update_pengaduan&p
id=".$dt['pengaduan_id']."'><img
src='images/toolbar/icon-16-edit.png'
border='0' title='update
pengaduan'></a>";
            echo "<a
href='index.php?to=UpdateComplain&id=
".$dt['pengaduan_id']."&ref=s'
onclick='return confirmSubmit();'
><img src='images/toolbar/icon-16-
checkin.png' border='0' title='update
pengaduan dilanjutkan pada level
skpd'></a> ";
            echo "<a
href='index.php?to=UpdateComplain&id=
".$dt['pengaduan_id']."&ref=w'
onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
checkin2.png' border='0'
title='update pengaduan langsung
diajukan ke walikota'></a> ";
           echo "   <a
href='index.php?to=delete&id=".$dt['p
engaduan_id']."' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='delete
pengaduan'></a>
                ";
               //
$checkbox='<td><input type="checkbox"
name="cek[]"
value='.$dt['pengaduan_id'].'>
</td>';
/*     $addRespond='<tr><td
colspan="8">
<input type="image"
style="width:25px;height:25px"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>';
       */
        break;
       case "1":
       echo "<a
href='index2.php?to=detail&id=".$dt['
pengaduan_id']."'
class='example5'><img
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
       break;
        case "3":
        if($_GET['page']=='1') {
            echo "<a
href='index.php?to=add_perintah&idp="
.$dt['pengaduan_id']."' ><img
src='images/toolbar/add1.png'
border='0' title=' Tambah
instruksi'></a>" ;
        }
        if($_GET['page']=='2') {
            echo "<a
href='index.php?to=detailinstruksi&id
=".$dt['pengaduan_id']."' ><img
src='images/toolbar/view.png'
border='0' title=' Detail
instruksi'></a>  " ;
            //echo  "<a
href='index.php?to=delete_perintah&id
=".$dt['id']."' onclick='return
confirmSubmit();'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='hapus
perintah'></a>";

        }
        if($_GET['page']=='3') {
        echo "<a
href='index.php?to=detailinstruksi&id
=".$dt['pengaduan_id']."' ><img
src='images/toolbar/view.png'
border='0' title=' View
instruksi'></a>" ;
        echo "<a
href='index.php?to=detail&id=".$dt['p
engaduan_id']."' ><img
src='images/toolbar/view.png'
border='0' title=' respond
skpd'></a>" ;
        }


//     echo "<a
href='index.php?to=detail&id=".$dt['p
engaduan_id']."'  ><img
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
//     echo "<a
href='index2.php?to=intruksi&id=".$dt
['pengaduan_id']."'
class='example5'><img
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
    break;

    default:

if($dt['pengaduan_status_id'] =='4')
{
       // echo "<a
href='index2.php?to=detail&id=".$dt['
pengaduan_id']."' class='example5'>
<img
src='images/toolbar/view_detail.png'
border='0' width='16' height='16'
title='View Detail'></a></br></a> ";
            }else {
 //             echo "<a
href='index.php?to=UpdateStatusCompla
in&id=".$dt['pengaduan_id']." '
><img src='images/toolbar/icon-16-
edit.png' border='0' title='update
pengaduan'></a> ";
              echo "<a
href='index.php?to=UpdateStatus&id=".
$dt['pengaduan_id']."&ref=s'
```

```
onclick='return confirmSubmit();'
><img src='images/toolbar/icon-16-
checkin.png' border='0'
title='pengaduan anda telah
ditanganni dan
direalisasikan'></a> ";
              // echo "<a
href='index2.php?to=detail&id=".$dt['
pengaduan_id']."' class='example5'>
<img
src='images/toolbar/view_detail.png'
border='0' width='16' height='16'
title='View Detail'></a></br></a>
 

if($dt['pengaduan_status_id'] !='3')
{  echo "<a
href='index.php?to=respond&id=".$dt['
pengaduan_id']."'><img
src='images/toolbar/instruksi.png'
border='0' width='16' height='16'
title='Tambah Respon'></a>"; }
 if($dt['pengaduan_status_id'] !='3')
{
$addRespond='<tr><td colspan="8">
<input type="image"
style="width:25px;height:25px"
src="images/toolbar/instruksi.png"
title="add Multiple Repond"
> </td></tr>'; }
            }
     break;



}
}

       echo '</td></tr>';

       }
       echo $addRespond;
              echo
'</table></form>';


       $dt=getQuery("SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group`.`group_user` AS
`nama_skpd`, `perintah`.`perintah`,
  `tanggapan`.`tanggapan`
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
LEFT JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =
`skpd_kategori`.`skpd_kategori_id`
LEFT JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id` LEFT
JOIN
  `perintah` ON
`perintah`.`pengaduan_id` =
`pengaduan`.`pengaduan_id` LEFT JOIN
  `tanggapan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
WHERE   1   ".$and."
GROUP BY `pengaduan`.`pengaduan_id`
ORDER BY pengaduan.created_date DESC
");

$jlh=mysql_num_rows($dt);
$jlhhal=ceil($jlh/$batas);

echo "<br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
       if($i!= $halaman &&
$_GET['ref']){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&ref=$_GE
T[ref]&halaman=$i'><b>$i</b></a> |";
       }else if($i!= $halaman){
            echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
       }
else { echo "  $i |    ";
 }
echo ' total :'.$jlh.' data';

break;



case "AddMultiRespond":
echo '<h2><a href="#">Add Multiple
Respond</a></h2><br>';

  $q=getQuery("SELECT
  `pengaduan`.*, `skpd_kategori`.*,
`user_group`.*, user_group.group_user
as nama_skpd
FROM
  `pengaduan` INNER JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
INNER JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
       where
pengaduan_id='".$_POST['cek'][0]."'")
;
  $dta=mysql_fetch_array($q);

$h.=GenerateForm("AddMultiRespond",$P
HP_SELF."SaveMultiRespond");
echo
"<tr><td>SKPD</td><td>:</td><td>".$dt
a['nama_skpd']."</td></tr>

<tr><td>Kategori</td><td>:</td><td>".
$dta['kategori']."</td></tr><tr><td>&
nbsp;</td></tr>
```

```
";
$j=1;
 for($i=0; $i<count($_POST['cek']) ;
$i++) {
  $q=getQuery("SELECT
   `pengaduan`.*, `skpd_kategori`.*,
`user_group`.*,user_group.group_user
as nama_skpd
FROM
  `pengaduan` INNER JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
INNER JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`  where
pengaduan_id='".$_POST['cek'][$i]."'"
);
  $dt=mysql_fetch_array($q);
   echo '

<tr><td>Pengaduan
'.($j++).'</td><td>:</td><td><a
href="#">'.$dt['pengaduan'].'</a><br>
</td></tr>

                        <input
type="hidden" name="id[]"
value='.$dt['pengaduan_id'].' ';

   }



$h.=GenerateTextArea("Respond","respo
nd"   );
  $h.=GenerateSubmit();

break;

case"SaveMultiRespond":
for($i=0;$i<count($_POST['id']);$i++)
{
$q=getQuery("INSERT into
tanggapan(pengaduan_id,tanggapan,crea
ted_date,created_user)
values('".$_POST['id'][$i]."','".$_PO
ST['respond']."','".date('Y-m-d
h:i:s')."','".$_SESSION['user_id']."'
) ");

}

$h.=Redirect("".$PHP_SELF."?to=pengad
uan&act=".sha1('insert')."");
break;

case "delete":
$h.=getQuery("delete from pengaduan
where
pengaduan_id='".$_GET['id']."'");

$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('delete')."");

break;

case "pengaduanSKPD":
echo '<h2><a href="#">Respond
Pengaduan</a></h2>
 <p align="right"><a
href="action.php?to=add_pengaduan&act
=popup"  class="example5" >
 <img src="images/toolbar/add.png"
border="0" title="menambah
pengaduan"> </a><br>new</p>  ';

echo "<form
action='index.php?to=pengaduan'
method='post'>
<select name='filter' >
       <option value=''> -please
select-</option>
              <option
value='skpd'>skpd</option>
              <option
value='skpd'>kategori</option>
              <option
value='skpd'>pengaduan</option>
              <option
value='skpd'>status</option>
       </select>
       <input type='text'
name='value'><input type='submit'
name='search' value='search'
style='width:20px;'>

</form>";
echo '<br>
<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >
       <tr
background="images/headertable.png">
<td width="5%">No</td><td
width="15%">SKPD</td><td
width="15%">Kategori</td><td
width="30%">Pengaduan</td><td
width="10%">Status</td>
       <td width="17%">Date</td> <td
width="8%">Aksi</td></tr>';

if($_SESSION['group_user']=='User
Publik') {
 $and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ";
 }else
if($_SESSION['group_user']=='Staff
SKPD') {
  $and.="AND
pengaduan.pengaduan_status_id=3 ";
 }
       $s=getQuery("SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan`,
`skpd`.`nama_skpd`,
  `skpd_kategori`.`kategori`
,`pengaduan`.`pengaduan_id`
,pengaduan.created_date
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
INNER JOIN
  `skpd` ON `skpd`.`skpd_id` =
`pengaduan`.`skpd_id` INNER JOIN
  `skpd_kategori` ON
`skpd_kategori`.`skpd_kategori_id` =
    `pengaduan`.`pengaduan_status_id`
                                  where 1
".$and." ORDER BY
pengaduan.created_date DESC");

//------------ code for validate
action user
// ---
```

```
        $no=0;
        while($dt=mysql_fetch_array($s
)){
        ++$no;
        echo '<tr><td
>'.($no).'</td><td
>'.$dt['nama_skpd'].'</td><td
>'.$dt['kategori'].'</td><td
>'.$dt['pengaduan'].' <input
type="hidden" name="id_pengaduan"
value="'.$dt['pengaduan
        _id'].'" /></td>

                        <td
>'.$dt['status'].'</td> <td
>'.$dt['created_date'].'</td> <td >';

switch($_SESSION['group_user']) {
        case "Administrator":
        echo "<a
href='action.php?to=update_pengaduan&
id=".$dt['pengaduan_id']."&act=popup'
class='example5'><img
src='images/toolbar/icon-16-edit.png'
border='0' title='update
pengaduan'></a>
                  <a href='#'><img
src='images/toolbar/icon-16-
delete.png' border='0' title='delete
pengaduan'></a>
                  <a
href='action.php?to=respond&id=".$dt[
'pengaduan_id']."&act=popup'
class='example5'> <img
src='images/toolbar/view.png'
border='0' title='Tambah
Respon'></a>";
        break;

        case "Staff SKPD":
        echo " <a
href='index.php?to=addrespond&id=".$d
t['pengaduan_id']."'>Tambah
Respon</a>";
        break;

        case "User Publik":
        echo "<a
href='index.php?to=respond&ids=".$dt[
'pengaduan_id']."'><img
src='images/toolbar/view.png'
border='0' title=' View Your Respond
'></a>" ;
        break;
}


        echo '</td></tr>';
        }
echo '</table>';
break;

case "complain2":

echo '<h2><a href="#">Daftar
Pengaduan</a></h2><br/>';
if($_GET['id']=='2') { $b="<b>";
$b0="</b>";}
if($_GET['id']=='5') { $b1="<b>";
$b2="</b>";}
if($_GET['id']=='6') { $b2="<b>";
$b3="</b>";}
echo '<a
href="index.php?to=complain2&id=2">'.
$b.'keseluruhan'.$b0.'</a> |
        <a
href="index.php?to=complain2&id=5">'.
$b1.'Mendesak'.$b2.'</a> |
                <a
href="index.php?to=complain2&id=6">'.
$b2.'Ditanggapi walikota'.$b3.'</a>
|<br/>';



$query="SELECT *,group_user as
nama_skpd,user_group_id as skkpd_id
FROM `user_group` where
status_skpd='1'";
   $q=getQuery($query);
 if($_GET['act']==sha1('insert')) {
          echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>instruksi telah
berhasil ditambahkan
!!</b></font></p><br/>";
  }

echo '<form
action="index.php?to=rating"
method="post">
      <select name="filter" >
       <option value=""> -please
select-</option>';
                $no=0;

while($data=mysql_fetch_array($q)){
                    ++$no;
                 echo '<option
value="'.$data['skpd_id'].'">'.$data[
'nama_skpd'].' </option>';
                }
echo '</select>
      <input type="text"
name="value"><input type="submit"
name="search" value="search"
style="width:20px;">
      </form>';

if($_POST['filter']) $and.=" AND
".$_POST['filter']." LIKE
'%".$_POST['value']."%'";

 if($_SESSION['group_user_id']=='1')
{
   $and.="AND
pengaduan.created_user=".$_SESSION['u
ser_id']." ".$and."";
   }else
if($_SESSION['group_user_id']=='2') {
         $and.="AND
pengaduan_status.pengaduan_status_id
!=1 AND `user_group_sub`.`id`
='".$_SESSION['sub_group_user_id']."'
";
         $and1.="AND
pengaduan_status.pengaduan_status_id
!=1 AND `user_group_sub`.`id`
='".$_SESSION['sub_group_user_id']."'
";
         }else
if($_SESSION['group_user_id']=='3') {
                $and1.="AND
pengaduan_status.pengaduan_status_id
=5   ";
                }
```

```
if($_GET['id']) $and.=" AND
pengaduan.pengaduan_status_id=".$_GET
['id']."  ";

 else $and.=" AND
pengaduan.pengaduan_status_id=2";

//$and.=" AND
user_group.status_skpd=1";
 $batas   = 5;
$halaman = $_GET['halaman'];

if(empty($halaman)){

  $posisi  = 0;
  $halaman = 1;

} else { $posisi = ($halaman-1) *
$batas; }

$query="SELECT
  Count(`pengaduan`.`skpd_id`) AS
`total`,
`pengaduan`.`skpd_id`,`pengaduan`.`sk
pd_kategori_id`,
  `user_group`.`group_user` as
nama_skpd
FROM
  `pengaduan` RIGHT JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
WHERE  1 $and GROUP BY
`pengaduan`.`skpd_id`,
`user_group`.`group_user`

ORDER BY
  `total` DESC LIMIT $posisi,$batas";
//  echo $query;
 $q=getQuery($query);
$q2= getQuery($query);
$dtz=mysql_fetch_array($q2);

echo '<br>
<table width="100%" border="0"
cellspacing="0" cellpadding="6"  >';
echo '<tr>
        <th width="5%">No</th><th
width="65%">SKPD</th> <th
width="15%">Total Pengaduan</th> ';
//if($_GEt['id']!='5') echo '<th
width="15%">Aksi</th>';
echo '</tr> ';
if(!$dtz['nama_skpd']) echo '<tr><td
colspan="4">Tidak Ada
Pengaduan</td></tr>';


//if(!$dt0['nama_skpd']) '<tr><td
colspan="4">tidak ada
pengaduan</td></tr>';
                        $no=1;

       while($dt=mysql_fetch_array($q
)){

if($_GET['id']) $link="&id=5";
                      echo '<tr><td
valign="top">'.($no).' </td><td
style="text-align:left">  
                           <a
href="index.php?to=complain&sid='.$dt
['skpd_id'].''.$link.'">

'.$dt['nama_skpd'].'</a> <br/>';

if($dt['skpd_id']) {

$qsid=getQuery("SELECT
`skpd_kategori`.`kategori`,skpd_kateg
ori.skpd_kategori_id FROM
`user_group`

INNER JOIN `skpd_kategori` ON
`skpd_kategori`.`skpd_id` =
`user_group`.`user_group_id`

WHERE
user_group.user_group_id='".$dt['skpd
_id']."' AND
user_group.status_skpd=1");
                                echo
"<table width='100%'>";

while($dtsid=mysql_fetch_array($qsid)
) {


$qz=getQuery("SELECT Count(*) AS
`jumlah_kategori` FROM `pengaduan`

INNER JOIN `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =
`skpd_kategori`.`skpd_kategori_id`

WHERE
pengaduan.skpd_kategori_id='".$dtsid[
'skpd_kategori_id']."' $and

GROUP BY
`skpd_kategori`.`skpd_kategori_id`
");

$dtqz=mysql_fetch_array($qz);

if(!$dtqz['jumlah_kategori'])$dtqz['j
umlah_kategori']="0";

echo "<tr><td width='10%'
class='noborder'>  ".$dtsid
['kategori']."</td><td width='1%'
class='noborder'>:</td><td
class='noborder' width='10%'>

<a
href='index.php?to=complain&cid=".$dt
sid['skpd_kategori_id']."".$link."'>
".$dtqz['jumlah_kategori']."
pengaduan</a></td> ";
                                }
                                echo
"</table>";
                           }

                           echo
'</td><td valign="top">
                                <a
href="index.php?to=complain&sid='.$dt
['skpd_id'].''.$link.'">';

                            echo
$dt['total'].' pengaduan';
                           echo '</a>
                                </td>
                                ';
        //echo "<td valign='top'><a
href='index.php?to=instruksi&id=".$dt
['skpd_id']."'><img
```

```
src='images/toolbar/add1.png'
border='0' title='Add
instruksiss'></a>";
             //echo " <a
href='index.php?to=detail&id=".$dt['s
kpd_id']."'><img
src='images/toolbar/view.png'
border='0' title='View Detail'></a>";
             echo ' </tr>';
                     ++$no;
                     }

              echo '</table>';


  $query2="SELECT
Count(`pengaduan`.`skpd_id`) AS
`total`,
`pengaduan`.`skpd_id`,`pengaduan`.`sk
pd_kategori_id`,

`user_group`.`group_user` as
nama_skpd
          FROM `pengaduan` RIGHT
JOIN `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
          WHERE  1 $and GROUP BY
`pengaduan`.`skpd_id`,
`user_group`.`group_user`
          ORDER BY `total` DESC ";
 $dta=getQuery($query2);

$jlh=mysql_num_rows($dta);
$jlhhal=ceil($jlh/$batas);

echo "<br>halaman:";
for($i=1;$i<=$jlhhal;$i++)
       if($i!= $halaman &&
$_GET['ref']){
       echo "<a
href='$PHP_SELF?to=$_GET[to]&ref=$_GE
T[ref]&halaman=$i'><b>$i</b></a> |";
       }else if($i!= $halaman){
            echo "<a
href='$PHP_SELF?to=$_GET[to]&halaman=
$i'><b>$i</b></a> |";
        }
else { echo "  $i |    ";
 }
echo ' total : '.$jlh.' data ';



break;


case "respond":
echo '<h2><a href="#">Daftar
Respon</a></h2>  <br/>';
$query="SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,`user_grou
p`.`group_user` as nama_skpd
FROM
  `pengaduan` INNER JOIN
  `user` ON
`pengaduan`.`created_user` =
`user`.`user_id` INNER JOIN
  `pengaduan_status` ON
`pengaduan`.`pengaduan_status_id` =

`pengaduan_status`.`pengaduan_status_
id` INNER JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
INNER JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'";
 //echo $query;
    $q=getQuery($query);
       $dt=mysql_fetch_array($q);

$h.=GenerateForm("respond",$PHP_SELF.
"SaveRespond");

 $cekrespond=getQuery("select
count(*) as jml from tanggapan where
pengaduan_id=".$dt['pengaduan_id']."
");
       $cek=mysql_fetch_array($cekres
pond);
  echo '  <tr><td width="20%"
class="noborder"> Tanggal
Dibuat</td><td width="3%"
class="noborder">: </td><td
width="77%"
class="noborder">'.$dt['created_date2
'] ;
if($dt['length']<= 4 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
  echo '<font color="#00CC00">
<i>reminder '.$dt['length'].' hari' ;
  else if($dt['length']> 4 &&
$dt['length']<= 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
       echo '<font color="#CCCC00">
<i>reminder '.$dt['length'].' hari' ;
       else if($dt['length']> 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
            echo '<font
color="#FF0000"> <i>reminder
'.$dt['length'].' hari' ;
            else echo '';


echo '</td></tr>
    <tr><td
class="noborder">pengaduan</td><td
class="noborder">:</td><td
class="noborder">
<b>'.$dt['pengaduan'];
         if($cek['jml']!='0') { echo
' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'"><img
src="images/comment.gif" border=0
```

```
                        title="view
'.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }
        echo '</b> </td></tr>
    <tr><td class="noborder" >status
pengaduan</td><td
class="noborder">:</td><td
class="noborder">'.$dt['status'].'
</td></tr>
    <tr><td
class="noborder">SKPD</td><td
class="noborder">:</td><td
class="noborder">'.$dt['nama_skpd'].'
category <b>
<i>'.$dt['kategori'].'</i>
</b></td></tr>';



    switch( $_SESSION['status_skpd'])
{
    case "1":

           $h.=GenerateHIdden(
"id",$_GET['id']);
       $h.=GenerateHIdden(
"user",$data['user_id']);

$h.=GenerateTextArea("Respond","respo
nd","","45px","5px","",true);

//$h.=GenerateTextArea("Respond","res
pond","","","","",true);
       $h.=GenerateSubmit("save");
        echo
"<script>$('#form').validator();</scr
ipt>";


    break;
    case "0":

switch($_SESSION['group_user_id']) {
            case "1":
                $q=getQuery(" SELECT
* FROM `tanggapan` INNER JOIN
`pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                                WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");
              $no=0;

while($dt=mysql_fetch_array($q)){
                          echo' <tr>
<td>Respond '.($no++).'</td><td>
:</td><td>'.$dt['tanggapan'].'<br></t
d></tr>';
                       }
                         $h.="  no
respond found  ";
                         echo
'</table> ';

$q2=getQuery(" SELECT * FROM
`tanggapan` INNER JOIN `pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                                WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");


$dtcheck=mysql_fetch_array($q2);

if(!$dtcheck['pengaduan']) { echo
" no respond found  "; }
            break;
            case "5":
                echo "<br>";
                $h.=GenerateHIdden(
"id",$data['pengaduan_id']);
                $h.=GenerateHIdden(
"user",$data['user_id']);

$h.=GenerateTextArea("Respond","respo
nd","","45px","5px","",true);
                $h.=GenerateSubmit();
                echo
"<script>$('#form').validator();</scr
ipt>";
            break;

       }
    break;
    }

break;


case "responddual":
echo '<h2><a href="#">Daftar
Respon</a></h2>  <br/>';
$query="SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,`user_grou
p`.`group_user` as nama_skpd
FROM
  `pengaduan` INNER JOIN
  `user` ON
`pengaduan`.`created_user` =
`user`.`user_id` INNER JOIN
  `pengaduan_status` ON
`pengaduan`.`pengaduan_status_id` =

`pengaduan_status`.`pengaduan_status_
id` INNER JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
INNER JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'";
//echo $query;
    $q=getQuery($query);
       $dt=mysql_fetch_array($q);

$h.=GenerateForm("respond",$PHP_SELF.
"SaveResponddual");
```

```
 $cekrespond=getQuery("select
count(*) as jml from tanggapan where
pengaduan_id=".$dt['pengaduan_id']."
");
       $cek=mysql_fetch_array($cekres
pond);
  echo '  <tr><td width="20%"
class="noborder">Tanggal dibuat
</td><td class="noborder"
width="3%">: </td><td
class="noborder"
width="77%">'.$dt['created_date2'] ;
if($dt['length']<= 4 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
  echo '<font color="#00CC00">
<i>reminder '.$dt['length'].' hari' ;
  else if($dt['length']> 4 &&
$dt['length']<= 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
       echo '<font color="#CCCC00">
<i>reminder '.$dt['length'].' hari' ;
       else if($dt['length']> 7 &&
$dt['pengaduan_status_id']!='3' &&
$dt['pengaduan_status_id']!='4')
            echo '<font
color="#FF0000"> <i>reminder
'.$dt['length'].' hari' ;
            else echo '';


echo '</td></tr>
    <tr><td
class="noborder">pengaduan</td><td
class="noborder">:</td><td
class="noborder">
<b>'.$dt['pengaduan'];
         if($cek['jml']!='0') { echo
' <a
href="index.php?to=detail&id='.$dt['p
engaduan_id'].'"><img
src="images/comment.gif" border=0
                        title="view
'.$cek['jml'].' respond">
('.$cek['jml'].')</a>'; }
        echo '</b> </td></tr>
    <tr><td  class="noborder"
valign="top">Instruksi</td><td
class="noborder"
valign="top">:</td><td
class="noborder">';
    $qz=getQuery("SELECT * from
perintah where
pengaduan_id='".$dt['pengaduan_id']."
'");
    echo '<table>';
    $i=1;

while($dtz=mysql_fetch_array($qz)) {
       echo '<tr><td
class="noborder">'.($i++).'.
'.$dtz['perintah'].'
       <input type="hidden"
name="perintah_id[]"
value='.$dtz['id'].'>    </td></tr>';
    }
    echo '</table>';
    echo '</td></tr>
    <tr><td  class="noborder">status
pengaduan</td><td
class="noborder">:</td><td
class="noborder">'.$dt['status'].'
</td></tr>
    <tr><td
class="noborder">SKPD</td><td
class="noborder">:</td><td
class="noborder">'.$dt['nama_skpd'].'
category <b>
<i>'.$dt['kategori'].'</i>
</b></td></tr>';




    switch( $_SESSION['status_skpd'])
{
    case "1":

           $h.=GenerateHIdden(
"id",$_GET['id']);
       $h.=GenerateHIdden(
"user",$data['user_id']);

       //$h.=GenerateTextArea("Respon
Instruksi","instruksi","","45px","5px
","",true);
       $h.=GenerateTextArea("Respon
Pengaduan","pengaduan","","45px","5px
","",true);

//$h.=GenerateTextArea("Respond","res
pond","","","","",true);
       $h.=GenerateSubmit("save");
        echo
"<script>$('#form').validator();</scr
ipt>";


    break;
    case "0":

switch($_SESSION['group_user_id']) {
            case "1":
                $q=getQuery(" SELECT
* FROM `tanggapan` INNER JOIN
`pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                                WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");
               $no=0;

while($dt=mysql_fetch_array($q)){
                              echo' <tr>
<td>Respond '.($no++).'</td><td>
:</td><td>'.$dt['tanggapan'].'<br></t
d></tr>';
                         }
                           $h.="  no
respond found  ";
                           echo
'</table> ';

$q2=getQuery(" SELECT * FROM
`tanggapan` INNER JOIN `pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                                WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");


$dtcheck=mysql_fetch_array($q2);

if(!$dtcheck['pengaduan']) { echo
" no respond found  "; }
            break;
```

```
            case "5":
                echo "<br>";
                $h.=GenerateHIdden(
"id",$data['pengaduan_id']);
                $h.=GenerateHIdden(
"user",$data['user_id']);

$h.=GenerateTextArea("Respond","respo
nd","","45px","5px","",true);
                $h.=GenerateSubmit();
                echo
"<script>$('#form').validator();</scr
ipt>";
            break;

       }
    break;
    }

break;




case "SaveRespond":
$cek=getQuery("select tanggapan_id
from tanggapan where
pengaduan_id='".$_POST['id']."'");
$dt=mysql_fetch_array($cek);

if(!$dt['tanggapan_id'])
$h.=getQuery("UPDATE pengaduan set
pengaduan_status_id='3' WHERE
pengaduan_id='".$_POST['id']."'");
$query="INSERT into
tanggapan(pengaduan_id,tanggapan,crea
ted_date,created_user)

VALUES('".$_POST['id']."','".$_POST['
respond']."','".date('Y-m-d
H:i:s')."','".$_SESSION['user_id']."'
) ";
 $h.=getQuery($query);


$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('insert_respond')."");


break;

case "SaveResponddual":
$cek=getQuery("select tanggapan_id
from tanggapan where
pengaduan_id='".$_POST['id']."'");
$dt=mysql_fetch_array($cek);

if(!$dt['tanggapan_id'])
$h.=getQuery("UPDATE pengaduan set
pengaduan_status_id='3' WHERE
pengaduan_id='".$_POST['id']."'");
$query="INSERT into
tanggapan(pengaduan_id,tanggapan,crea
ted_date,created_user)

VALUES('".$_POST['id']."','".$_POST['
respond']."','".date('Y-m-d
H:i:s')."','".$_SESSION['user_id']."'
) ";
 $h.=getQuery($query);
//
for($i=0;$i<count($_POST['perintah_id
']);$i++) {
//  $h.=getQuery("INSERT into
tanggapan_perintah(perintah_id,tangga
pan,created_date,created_user)
//
VALUES('".$_POST['perintah_id'][$i]."
','".$_POST['instruksi']."','".date('
Y-m-d
H:i:s')."','".$_SESSION['user_id']."'
) ");
//   }


$h.=Redirect("".$PHP_SELF."?to=compla
in&act=".sha1('insert_responddual')."
");


break;


case "detail":
echo '<h2><a href="#">Detail
Respond</a></h2><br>';

$q=getQuery(" SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group`.`group_user` as
nama_skpd
FROM
  `pengaduan` LEFT JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
LEFT JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
LEFT JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id`
WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");

       $data=mysql_fetch_array($q);
       echo '<table >  <tr> <td
class="noborder">create at</td><td
class="noborder"> :</td><td
class="noborder">'.$data['created_dat
e2'];

if($data['length']<= 4 &&
$data['pengaduan_status_id']!='3' &&
$data['pengaduan_status_id']!='4')
  echo '<font color="#00CC00">
<i>reminder '.$data['length'].' hari'
;
```

```
  else if($data['length']> 4 &&
$data['length']<= 7 &&
$data['pengaduan_status_id']!='3' &&
$data['pengaduan_status_id']!='4')
       echo '<font color="#CCCC00">
<i>reminder '.$data['length'].' hari'
;
       else if($data['length']> 7 &&
$data['pengaduan_status_id']!='3' &&
$data['pengaduan_status_id']!='4')
            echo '<font
color="#FF0000"> <i>reminder
'.$data['length'].' hari' ;
            else echo '';


//if($data['pengaduan_status_id']=='4
' ||$data['pengaduan_status_id']=='5'
) echo '<font color="#0066CC">
<i>reminder  stop
'.$data['length2'].'
days</i></font>';
//else
if($data['pengaduan_status_id']=='3')
echo ' <font
color="#009900"><i>reminder
'.$data['length'].' days</i></font>';
//else
if($data['pengaduan_status_id']=='2')
echo ' <font
color="#CC0000"><i>reminder
'.$data['length'].' days</i></font>';
//else echo ' <font
color="#990000"><i>reminder
'.$data['length'].' days</i></font>';

echo '</td></tr>
                        <tr> <td
class="noborder">SKPD</td><td
class="noborder"> :</td><td
class="noborder">'.$data['nama_skpd']
.'</td></tr>
                        <tr> <td
class="noborder"><input type="hidden"
value="'.$data['pengaduan_id'].'"
name="id_pengaduan" />SKPD
category</td><td class="noborder">
:</td><td class="noborder">
'.$data['kategori'].'</td></tr>
                        <tr> <td
class="noborder">complain</td><td
class="noborder"> :</td><td
class="noborder">'.$data['pengaduan']
.'</td></tr>
                        <tr> <td
class="noborder">state
complain</td><td class="noborder">
:</td><td class="noborder">
'.$data['status'].'</td></tr></table>
<br><br>
                        <table
style="min-width:600px;" width="100%"
border="0"   cellspacing="0"
cellpadding="6"  >
                                <tr>

       <th>No</th>

       <th>Respond</th>

       <th>Author</th>';


if($_SESSION['group_user_id']!='1')
echo '<th>Aksi</th>';
       echo '</tr>';


          $s=getQuery(" SELECT
*,`user`.nama_lengkap FROM
`tanggapan`
                        INNER JOIN
`pengaduan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`
                        LEFT JOIN
`user` ON `tanggapan`.`created_user`
= `user`.`user_id`
                        LEFT JOIN
`user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
                         WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");
              $no=0;

       while($dt=mysql_fetch_array($s
)){
                       ++$no;
              echo' <tr>
       <td>'.$no.'</td>

       <td>'.$dt['tanggapan'].'</td>

       <td>'.$dt['nama_lengkap'].'/'.
$dt['group_user'].'</td>';

if($_SESSION['group_user_id']!='1')
echo ' <td><a
href="index.php?to=EditRespond&id="'.
$dt['pengaduan_id'].'"><img
src="images/toolbar/icon-16-edit.png"
border="0" title="update
pengaduan"></a></td>';
               echo '</tr>';
                     }

$dts=mysql_fetch_array($s);

//if(!$dts['tanggapan']){echo 'no
data found!!'; }


/*

$no=0;

       while($dt=mysql_fetch_array($q
)){
                       ++$no;

              echo' <tr>
       <td>'.$no.'</td>

       <td>'.$dt['tanggapan'].'</td>

       <td><a
href="index.php?to=EditRespond&id="'.
$dt['pengaduan_id'].'"><img
src="images/toolbar/icon-16-edit.png"
border="0" title="update
pengaduan"></a></td></tr>';
              }*/
       echo'    </table>';
break;


case "detailinstruksi":
```

```
echo '<h2><a href="#">Detail
Instruksi</a></h2><br>';

$q=getQuery(" SELECT
  `pengaduan_status`.`status`,
`pengaduan`.`pengaduan_status_id`,

Date_Format(`pengaduan`.`created_date
`, '%d/%m/%Y %h:%i:%s') AS
  `created_date2`, DateDiff(Now(),
`pengaduan`.`created_date`) AS
`length`,

DateDiff(`pengaduan`.`modified_date`,
`pengaduan`.`created_date`) AS
  `length2`, `pengaduan`.`pengaduan`,
`skpd_kategori`.`kategori`,
  `pengaduan`.`pengaduan_id`,
`pengaduan`.`created_date`,
  `user_group`.`group_user` AS
`nama_skpd`, `perintah`.`perintah`,
  `tanggapan`.`tanggapan`
FROM
  `pengaduan` INNER JOIN
  `pengaduan_status` ON
`pengaduan_status`.`pengaduan_status_
id` =
    `pengaduan`.`pengaduan_status_id`
LEFT JOIN
  `skpd_kategori` ON
`pengaduan`.`skpd_kategori_id` =

`skpd_kategori`.`skpd_kategori_id`
LEFT JOIN
  `user_group` ON
`pengaduan`.`skpd_id` =
`user_group`.`user_group_id` LEFT
JOIN
  `perintah` ON
`perintah`.`pengaduan_id` =
`pengaduan`.`pengaduan_id` LEFT JOIN
  `tanggapan` ON
`tanggapan`.`pengaduan_id` =
`pengaduan`.`pengaduan_id`

WHERE
`pengaduan`.pengaduan_id='".$_GET['id
']."'");

       $data=mysql_fetch_array($q);
       echo '<table >  <tr>
<td>create at</td><td>
:</td><td>'.$data['created_date2'];

if($data['length']<= 4 &&
$data['pengaduan_status_id']!='3' &&
$data['pengaduan_status_id']!='4')
  echo '<font color="#00CC00">
<i>reminder '.$data['length'].' hari'
;
  else if($data['length']> 4 &&
$data['length']<= 7 &&
$data['pengaduan_status_id']!='3' &&
$data['pengaduan_status_id']!='4')
       echo '<font color="#CCCC00">
<i>reminder '.$data['length'].' hari'
;
       else if($data['length']> 7 &&
$data['pengaduan_status_id']!='3' &&
$data['pengaduan_status_id']!='4')
            echo '<font
color="#FF0000"> <i>reminder
'.$data['length'].' hari' ;
            else echo '';

//if($data['pengaduan_status_id']=='4
' ||$data['pengaduan_status_id']=='5'
) echo '<font color="#0066CC">
<i>reminder  stop
'.$data['length2'].'
days</i></font>';
//else
if($data['pengaduan_status_id']=='3')
echo ' <font
color="#009900"><i>reminder
'.$data['length'].' days</i></font>';
//else
if($data['pengaduan_status_id']=='2')
echo ' <font
color="#CC0000"><i>reminder
'.$data['length'].' days</i></font>';
//else echo ' <font
color="#990000"><i>reminder
'.$data['length'].' days</i></font>';

echo '</td></tr>
                        <tr>
<td>SKPD</td><td>
:</td><td>'.$data['nama_skpd'].'</td>
</tr>
                        <tr> <td><input
type="hidden"
value="'.$data['pengaduan_id'].'"
name="id_pengaduan" />SKPD
category</td><td> :</td><td>
'.$data['kategori'].'</td></tr>
                        <tr>
<td>complain</td><td>
:</td><td>'.$data['pengaduan'].'</td>
</tr>
                        <tr> <td>state
complain</td><td> :</td><td>
'.$data['status'].'</td></tr>
                          <tr> <td
valign="top">perintah</td><td
valign="top"> :</td><td> ';

$qw=getQuery("SELECT * from perintah
where
pengaduan_id='".$data['pengaduan_id']
."' ");

                             echo
'<table>';
                             $i=1;

while($dtw=mysql_fetch_array($qw)) {
                               echo
'<tr><td>'.($i++).'.
'.$dtw['perintah'].'</td></tr>';
                              }
                              echo
'</table></td></tr>
                              </table>
<br><br>
                        <table
style="min-width:600px;" width="100%"
border="0"   cellspacing="0"
cellpadding="6"  >
                               <tr
background="images/headertable.png">

       <td>No</td>

       <td>Respond Perintah</td>

       <td>Author</td>';
```

```
//if($_SESSION['group_user_id']!='1')
echo '<td>Action</td>';
        echo '</tr>';


        $qwz=getQuery("SELECT * from
perintah where
pengaduan_id='".$data['pengaduan_id']
."' ");

$dtwz1=mysql_fetch_array($qwz);
            $and=' AND
tanggapan_perintah.perintah_id=
'.$dtwz1['id'].' ';

while($dtwz=mysql_fetch_array($qwz))
{
             $and.=' OR
tanggapan_perintah.perintah_id=
'.$dtwz['id'].' ';
            }


            $querys=" SELECT *  FROM
`user`
                        LEFT JOIN
`user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
                        INNER JOIN
`tanggapan_perintah` ON
`tanggapan_perintah`.`created_user` =
`user`.`user_id`
                        INNER JOIN
`perintah` ON
`tanggapan_perintah`.`perintah_id` =
`perintah`.`id`
                        WHERE 1
".$and."";
           //echo $querys;
            $s=getQuery($querys);
                        $no=0;

       while($dt=mysql_fetch_array($s
)){
                       ++$no;
               echo' <tr>
       <td>'.$no.'</td>

       <td>'.$dt['tanggapan'].'</td>

       <td>'.$dt['nama_lengkap'].'/'.
$dt['group_user'].'</td>';

//if($_SESSION['group_user_id']!='1')
echo ' <td><a
href="index.php?to=EditRespond&id="'.
$dt['pengaduan_id'].'"><img
src="images/toolbar/icon-16-edit.png"
border="0" title="update
pengaduan"></a></td>';
                echo '</tr>';
                       }

$dts=mysql_fetch_array($s);

//if(!$dts['tanggapan']){echo 'no
data found!!'; }


/*

$no=0;

       while($dt=mysql_fetch_array($q
)){
                       ++$no;

              echo' <tr>
       <td>'.$no.'</td>

       <td>'.$dt['tanggapan'].'</td>

       <td><a
href="index.php?to=EditRespond&id="'.
$dt['pengaduan_id'].'"><img
src="images/toolbar/icon-16-edit.png"
border="0" title="update
pengaduan"></a></td></tr>';
              }*/
       echo'    </table>';
break;


case "logout":
unset($_SESSION['user_id'],
$_SESSION['username'] ,
$_SESSION['group_user'],
$_SESSION['group_user_id'],$_SESSION[
'status_skpd']);
session_destroy();
$h.=Redirect("".$PHP_SELF."?=to ");
break;
case "check_user":
$q=getQuery("select * from user where
username='".$_POST['username']."'");
$dt=mysql_fetch_array($q);
if($dt['user_id']) {
    echo '<font color="red">username
<strong>'.$_POST['username'].'</stron
g>'.
' telah digunakan.</font>';
    echo
'<script>document.getElementById(\'us
ername\').focus(); </script>';
} else {
    echo '<font
color="#009900">username
<strong>'.$_POST['username'].'</stron
g>'.
' tersedia.</font>';
}
break;


case "register":
    echo '<h2><a href="#">Form
Register User Publik</a></h2> <p
class="date"></p><br />';
  if($_GET[act]==sha1('insert')) {
      echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
checkin.png' border='0'> <font
color='#669933'><b>data anda sudah
berhasil ditambahkan silakan login
sesuai dengan username dan password
anda</b></font></p><br/>";

  }else if($_GET[act]==sha1('error'))
{
      echo "<br/><p align='left'>
        <img
src='images/toolbar/icon-16-
delete.png' border='0'> <font
color='#990000'><b>username anda
telah digunakan,silahkan ulangi
```

```
kembali proses registrasi anda
!!</b></font></p><br/>";

  }

  if($_GET['id']) {
      $q=getQuery("SELECT
`user`.`user_id`,
`user`.`nama_lengkap`,
`user`.`username`,`user`.`email`,`use
r`.`alamat`,
`user_group`.`group_user`,
`user_group`.`user_group_id`,
`user_group`.`status_skpd`
                  FROM `user` INNER
JOIN `user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
                  WHERE
`user`.`user_id`='".$_GET['id']."'");
     $dt=mysql_fetch_array($q);
  }
  if($_GET['id'])
$act=$PHP_SELF."UpdateRegister";
  else
$act=$PHP_SELF."SaveRegisterMember";

  $h.=GenerateForm("register",$act);
  $h.=GenerateField("Nama
Lengkap","nama_lengkap", "200px",
$dt['nama_lengkap'], "text", true);


$h.=GenerateFieldCheck("Username","us
ername", "200px",$dt['username'],
"text", true );

$h.=GenerateField("Password","passwor
d", "230px",$dt['password'],
"password", true );
  $h.=GenerateField("Ketikan Password
Kembali","retype",
"230px",$dt['password'], "password",
true );
  $h.=GenerateField("Email","email" ,
"230px",$dt['email'], "email",true);

$h.=GenerateTextArea("Alamat","alamat
",$dt['alamat'],"45","5","password",t
rue);
  if($_GET['id'])
$h.=GenerateHidden("id",$_GET['id']
);

if($_SESSION['group_user']=='Administ
rator') {
   $query="select
user_group_id,group_user from
user_group ";

$h.=GenerateSelectQuery($query,"kelom
pok
pengguna","group_user","group_user",$
dt['user_group_id'],true);
 } else {


       $h.=GenerateHidden("group_user
","1");
       $h.=GenerateText("kelompok
pengguna","User Publik");
 }     //
$h.=GenerateSelectQuery("kelompok
pengguna","group_user","group_user","
",$query); $query,"Kategori
SKPD","kategori","kategori"
 $h .= "";
  $h.=GenerateSubmit();
    echo
"<script>$('#form').validator();</scr
ipt>";

break;
case "UpdateUser":
$dt=getQuery("UPDATE user set
user_group_id='".$_POST['group_user']
."',nama_lengkap='".$_POST['nama_leng
kap']."',

username='".$_POST['user_id']."',pass
word='".sha1($_POST['password'])."',e
mail='".$_POST['email']."',alamat='".
$_POST['alamat']."'
       WHERE
user.user_id='".$_POST['id']."'");
$h.=Redirect("".$PHP_SELF."?to=user&a
ct=".sha1('update')." ");
break;
case "UpdateRegister":
$dt=getQuery("UPDATE user set
user_group_id='".$_POST['group_user']
."',nama_lengkap='".$_POST['nama_leng
kap']."',

username='".$_POST['user_id']."',pass
word='".sha1($_POST['password'])."',e
mail='".$_POST['email']."',alamat='".
$_POST['alamat']."'
       WHERE
user.user_id='".$_POST['id']."'");
$h.=Redirect("".$PHP_SELF."?to=UserMa
nager&act=".sha1('update')." ");
break;

case "AddEditUser":
  echo '<h2><a href="#">Form Register
User</a></h2> <p class="date"></p><br
/>';
  if($_GET[act]==sha1('insert')) {
      echo "<img
src='images/info.png' border='0'>
 <font color='#FF8D00'><b>Proses
Registrasi Telah Berhasil Dilakukan ,
            silahkan check email
anda untuk melakukan
konfirmasi</b></font>";
  }
  if($_GET['id']) {
     $q=getQuery("SELECT
`user`.`user_id`,
`user`.`nama_lengkap`,
`user`.`username`,`user`.`email`,`use
r`.`alamat`,
`user_group`.`group_user`,
`user_group`.`user_group_id`,
`user_group`.`status_skpd`
                  FROM `user` INNER
JOIN `user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
                  WHERE
`user`.`user_id`='".$_GET['id']."'");
     $dt=mysql_fetch_array($q);
  }
  if($_GET['id'])
$act=$PHP_SELF."UpdateRegister";
  else
$act=$PHP_SELF."SaveRegister";
```

```
  $h.=GenerateForm("register",$act);
  $h.=GenerateField("Nama
Lengkap","nama_lengkap", "200px",
$dt['nama_lengkap'], "text", true);

$h.=GenerateField("Username","user_id
", "200px",$dt['username'], "text",
true );

$h.=GenerateField("Password","passwor
d", "230px",$dt['password'],
"password", true );
  $h.=GenerateField("Ketikan Password
Kembali","retype",
"230px",$dt['password'], "password",
true );
  $h.=GenerateField("Email","email" ,
"230px",$dt['email'], "email",true);

$h.=GenerateTextArea("Alamat","alamat
",$dt['alamat'],"45","5","password",t
rue);
  if($_GET['id'])
$h.=GenerateHidden("id",$_GET['id']
);

if($_SESSION['group_user']=='Administ
rator') {
   $query="select
user_group_id,group_user from
user_group WHERE user_group_id!=1 ";

$h.=GenerateSelectQuery($query,"kelom
pok
pengguna","group_user","group_user",$
dt['user_group_id'],true);
 } else {


       $h.=GenerateHidden("group_user
","1");
       $h.=GenerateText("kelompok
pengguna","User Publik");
 }     //
$h.=GenerateSelectQuery("kelompok
pengguna","group_user","group_user","
",$query); $query,"Kategori
SKPD","kategori","kategori"
 $h .= "";
  $h.=GenerateSubmit();
    echo
"<script>$('#form').validator();</scr
ipt>";
break;


case "SaveRegisterMember":
$q=getQuery("select * from user where
username='".$_POST['username']."' ");
$dt=mysql_fetch_array($q);
if(!$dt['user_id']) {
 $query="INSERT into
USER(user_group_id,nama_lengkap,usern
ame,password,email,alamat,created_dat
e,modified_date)

VALUES('".$_POST['group_user']."','".
$_POST['nama_lengkap']."','".$_POST['
username']."','".sha1($_POST['passwor
d'])."','".$_POST['email']."','".$_PO
ST['alamat'].         "','".date('Y-
m-d H:i:s')."','".date('Y-m-d
H:i:s')."') ";
 $h.=getQuery($query);

$h.=Redirect("".$PHP_SELF."?to=regist
er&act=".sha1('insert')."");
} else {

$h.=Redirect("".$PHP_SELF."?to=regist
er&act=".sha1('error')."");
}
break;



case "SaveRegister":
 $query="INSERT into
USER(user_group_id,nama_lengkap,usern
ame,password,email,alamat,created_dat
e,modified_date)

VALUES('".$_POST['group_user']."','".
$_POST['nama_lengkap']."','".strtolow
er($_POST['user_id'])."','".sha1($_PO
ST['password'])."','".$_POST['email']
."','".$_POST['alamat'].
"','".date('Y-m-d
H:i:s')."','".date('Y-m-d H:i:s')."')
";
 $h.=getQuery($query);

$h.=Redirect("".$PHP_SELF."?to=UserMa
nager&act=".sha1('insert')."");
break;

case "update_status":
$h.=getQuery("update pengaduan set
pengaduan_status_id=3 where
pengaduan_id='".$_GET['id']."'");

$h.=Redirect("".$PHP_SELF."?to=pengad
uan&act=".sha1('insert')."");
break;

case "index":
echo $_SESSION['username'];
echo $_SESSION['nama_lengkap'];

break;

case "ActionLogin":

 $query="SELECT
  `user`.`user_id`,
`user`.`nama_lengkap`,
`user`.`username`,
  `user_group`.`group_user`,
`user_group`.`user_group_id`,
  `user_group`.`status_skpd`
FROM
  `user` INNER JOIN
  `user_group` ON
`user`.`user_group_id` =
`user_group`.`user_group_id`
WHERE
`user`.`username`='".$_POST['username
']."' AND
`user`.`password`='".sha1($_POST['pas
sword'])." '
    GROUP BY  `user`.`user_id` ";
 $q=getQuery($query);
 $dt=mysql_fetch_array($q);
 if($dt[nama_lengkap]) {
 $_SESSION['user_id']=$dt['user_id'];

$_SESSION['username']=$dt['username']
;
```

```
$_SESSION['nama_lengkap']=$dt['nama_l
engkap'];

$_SESSION['group_user']=$dt['group_us
er'];

$_SESSION['group_user_id']=$dt['user_
group_id'];

$_SESSION['status_skpd']=$dt['status_
skpd'];


 $h.=Redirect("".$PHP_SELF."?to=");
}

break;
}

?>
```

## Generate.php

```
<?php

function
GenerateForm($name="",$action="",$w="
100%",$h="22px",$method="post"
,$multipart="false"){
 if($multipart==true) { $m
='enctype="multipart/form-data"'; }
 $act= "index.php?to=$action";
 echo "<form  id='form' name='form'
class='form' action='$act'
onSubmit='return validate(this);'
method='$method' ".$m." >
  <table width='100%' align='center'
cellspacing='2' cellpadding='6'
style='min-width:400px;'>";
 }


function
GenerateSelectQueryAjax($query='',$ti
tle='', $name='', $value='',$is_req =
false ){
 $dtN=$dt[1];
 $s=getQuery($query);
 if ($color==1) $c="#CCCCCC"; else
$c="#FFFFFF";
 echo " <tr><td class='noborder'
height='24' bgcolor='$c'
class='menu'>$title</td> <td
class='noborder'
align='center'>:</td>
            <td class='noborder'
bgcolor='$c'>
            <select name='$name'
id='$name'
onChange='showFilter(this.value)'";
            if($is_req) echo
"required='required'";
            echo ">
                              ";

while($dt=mysql_fetch_array($s)){
                           if($value==
$dt[0]) {
                             echo
"<option
value='to=$_GET[to]&id=$dt[0]'
selected='selected'  > ";
                             echo
$dt[1]."</option>";
                             } else {
                                 echo
"<option
value='to=$_GET[to]&id=$dt[0]'   > ";
```

```
                                echo
$dt[1]."</option>";
                                }
                            }
                        echo "</select>
</td> </tr> ";
 }

 function
GenerateTitleTable($title=""){
 echo "  <tr> <td  colspan='3'
background='images/headertable.png'
align='center'>  $title </td> </tr>";

 }

 function
GenerateField($title="",$name="" ,
$w='200px', $value="",$type="text",
$is_req = false) {

echo " <tr><td   width='45%'
class='noborder'>$title</td> <td
class='noborder' align='center'
width='5%' >:</td>
            <td class='noborder'
bgcolor='$c' width='50%'><input
type='".$type."' style='width:".$w."'
name='".$name."' value='".$value."'
id='".$name."' ";
if($is_req) echo
"required='required'";
echo " /> </td></tr>";
 }

  function
GenerateFieldCheck($title="",$name=""
, $w='200px', $value="",$type="text",
$is_req = false) {

echo " <tr><td   class='noborder'
width='45%' >  $title</td>
<td class='noborder' align='center'
width='5%'>:</td>
            <td class='noborder'
bgcolor='$c' width='50%'><input
type='".$type."' style='width:".$w."'
name='".$name."' value='".$value."'
id='".$name."' ";
if($is_req) echo
"required='required'";
echo " /> <div
id='status'></div></td></tr>";
 }


 function
GenerateTextArea($title="",$name=""
,$value='', $cols="45",$rows="5"
,$type="text", $is_req = false) {

 echo " <tr><td class='noborder'
width='45%' >$title</td> <td
class='noborder'  align='center'
width='5%' >:</td>
            <td  class='noborder'
width='50%' >  <textarea
name='".$name."' value='".$value."'
id='".$name."' cols='".$cols."'
rows='".$rows."' ";
if($is_req) echo
"required='required'";
echo ">$value</textarea></td></tr>";
 }

 function
GenerateSelect($option,$title="",$nam
e="",$value=''){
  echo " <tr><td width='45%'
>  $title</td> <td
align='center' width='5%' >:</td>
            <td width='50%' >
              <select name='$name'
id='$name'>
                          <option
value=''   >- Silahkan Pilih -";

                          for
($i=0;$i<count($option);$i++) {

if($value==$option[$i]){
                        echo   "<option
name='$name'   value='$value'
selected='selected'>";
                        } else
                        echo   "<option
name='$name'   value='$option[$i]'
>";
                        echo
$option[$i]."</option>" ;
                        }
                        echo "</select>
</td> </tr> ";
 }

function
GenerateSubmit($value='simpan'){
 echo "<tr> <td
class='nobordersubmit' colspan='3'
align='center'> <span id='tombol'>
<input type='submit' value='$value'
id='submit' class='submit'
  onClick='go_there()' name='submit'>
</span>

  <span id='tombol'> <input
type='reset' value='reset'
class='submit'  name='reset'> </span>

               </td>
</tr></table></form>";
 }

function GenerateEnd(){
 echo "<tr> <td height='26'
colspan='3' align='center'>
 </td> </tr></table></form>";
 }

function
GenerateHIdden($name="",$value="" ) {
 echo "  <input type='hidden'
name='$name' value='$value'>  ";
 }

function
GenerateText($title="",$name=""
,$color=1 ) {
 echo " <tr><td class='noborder'
width='45%' >$title</td> <td
align='center' width='5%'
class='noborder' >:</td>
            <td class='noborder'
width='50%' >".$name." </td></tr>";
 }


 function
GenerateTextHidden($title="",$name=""
,$color=1,$value="",$isi="" ) {
```

```
echo " <tr><td width='45%'
>  $title</td> <td
align='center' width='5%' >:</td>
            <td width='50%' >".$isi."
<input type='hidden' name='".$name."'
value='".$value."'></td></tr>";
 }


function
GenerateSelectQuery($query='',$title=
'',$id='',$name='', $value='',$is_req
= false){
  $s=getQuery($query);
    if ($color==1) $c="#CCCCCC"; else
$c="#FFFFFF";
 echo " <tr><td class='noborder'
width='45%' >$title</td> <td
class='noborder' align='center'
width='5%' >:</td>
            <td class='noborder'
width='50%' >
              <select name='$id'
id='$id'";
 if($is_req) echo
"required='required'";
 echo ">
                          <option
value=''  selected='selected'>-
Silahkan Pilih -";

while($dt=mysql_fetch_array($s)){

if($dt[0]==$value) {

$dt[0]=$value;
                               echo
"<option  value='$dt[0]'
selected='selected'  > ";
                               } else

       echo  "<option
value='$dt[0]'> ";

       echo  $dt[1]."</option>";
                               }
                      echo "</select>
</td> </tr> ";
 }


function
GenerateSelectQueryAjaxRespond($query
='',$title='',$id='',$name='',
$value='',$is_req = false){
  $s=getQuery($query);
    if ($color==1) $c="#CCCCCC"; else
$c="#FFFFFF";
 echo " <tr><td width='45%'
>$title</td> <td align='center'
width='5%' >:</td>
            <td width='50%' ><div
id='respond'>
              <select name='$id'
id='$id'";
 if($is_req) echo
"required='required'";
 echo ">
                          <option
value=''  selected='selected'>-
Silahkan Pilih -";

while($dt=mysql_fetch_array($s)){

if($dt[0]==$value) {

$dt[0]=$value;
                               echo
"<option  value='$dt[0]'
selected='selected'  > ";
                               } else

       echo  "<option
value='$dt[0]'> ";

       echo  $dt[1]."</option>";
                               }
                      echo "</select>
</div></td> </tr> ";
 }

function
information($info="",$type="informasi
",$action="insert"){
       switch($action){
       case "insert":
       echo "<img
src='images/info.png' border='0'>
 Proses ".$info." Telah Berhasil
Dilakukan ";
       break;
       }

}

 function process_logout(){
   unset(
   $_SESSION['user_id'],
$_SESSION['username'] ,
$_SESSION['group_user'] );

   session_destroy();
}

function getQuery($query){
 //Connection();
  $server="localhost";
   $user="root";
   $password="";
   $db="pengaduan2";

mysql_connect($server,$user,$password
) or die("Error : ".mysql_error());
     mysql_select_db($db) or die
("<br>Database $db Tidak Ditemukan
");
  $q=mysql_query($query) or
die("Error : ".mysql_error());
//  $dt=mysql_fetch_array($q);

 return $q;
 }

 function Redirect($link){
   echo "<script>
window.parent.document.location =
'".$link."'; </script>";

 }


?>
```

# LAMPIRAN C
# HASIL KUESIONER

# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : Beni Mustari
Alamat: Jl. Rengas dengklok 53 Antapani

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan

# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : SRI PUSPITACARI K.
Alamat: Jl. Sekeloa 24

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : Lamr Mutiaasti Maslia.S
Alamat: Taman Sari

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan

Lamr Mutiaasti Maslia.S

# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : Nianti Dewi
Alamat: Komp. Sukaasih atas 3 no. 373

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan

NP

# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : Iis Maryati
Alamat: Jl. Taman Hewan 187 A/58 Rt 02 - Rw 08

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : Ferdy Dj
Alamat: The mansion Blok B2 No 10 Bandung.

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   - [x] A. Sangat Tidak setuju
   - B. Tidak setuju
   - C. Biasa Saja
   - D. Setuju
   - E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   - A. Sangat Tidak setuju
   - B. Tidak setuju
   - C. Biasa Saja
   - [x] D. Setuju
   - E. Sangat Setuju

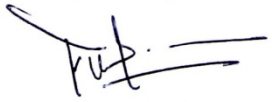
3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   - A. Sangat Tidak setuju
   - B. Tidak setuju
   - C. Biasa Saja
   - D. Setuju
   - [x] E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   - A. Sangat Tidak setuju
   - B. Tidak setuju
   - C. Biasa Saja
   - [x] D. Setuju
   - E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   - A. Sangat Tidak setuju
   - B. Tidak setuju
   - C. Biasa Saja
   - D. Setuju
   - [x] E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**User publik**

Nama : Erni Eta Wahyuni
Alamat: Jl. Sekeloa No. 23E

1. Apakah sistem informasi yang dirancang ini sudah dapat dikategorikan sebagai sistem informasi yang user friendly ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah dengan sistem informasi ini menjadi lebih mudah dalam melakukan proses pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

SKPD

Nama : IRAWAN ALAMSYAH
NIP : 19780513.200901.1006

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

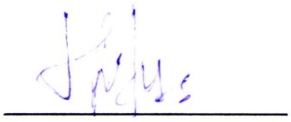
2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

SKPD

Nama : Ekohidayat Wicaksana
NIP : 19840912200412.1.001

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D) Setuju
   E. Sangat Setuju

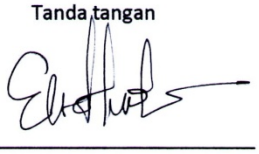
2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D) Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D) Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D) Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

SKPD

Nama : Ruby Setiawan
NIP : 197504252006041012

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

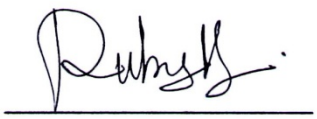
2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

SKPD

Nama : Adang Jeni
NIP : 19750718200312 1 004

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**SKPD**

Nama : Cecep Muiyadi
NIP : 480105985

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

SKPD

Nama : ARIEP SETIAWAN
NIP : 197601292009011002

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

SKPD

Nama : Nana Juhana
NIP : 480175528

1. Apakah tampilan desain sistem informasi ini menarik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi mempermudah dalam memberikan respon kepada publik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Sistem informasi ini memudahkan SKPD dalam mengolah pengaduan ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**admin**

Nama : Rupu Haru
NIP :

1. Sistem informasi yang dirancang ini mempermudah filterisasi oleh admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   (E.) Sangat Setuju

2. Sistem informasi yang dirancang membuat proses pengaduan terorganisir dengan baik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D) Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D.) Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D) Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   (D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**admin**

Nama : HARI SETIAWAN
NIP :

1. Sistem informasi yang dirancang ini mempermudah filterisasi oleh admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Sistem informasi yang dirancang membuat proses pengaduan terorganisir dengan baik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**admin**

Nama : Tobir Latif
NIP : 19610807.198412.001003

1. Sistem informasi yang dirancang ini mempermudah filterisasi oleh admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. ~~Sangat Setuju~~

2. Sistem informasi yang dirancang membuat proses pengaduan terorganisir dengan baik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. ~~Setuju~~
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. ~~Sangat Setuju~~

4. Apakah tampilan desain sistem informasi ini menarik?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. ~~Sangat Setuju~~

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. ~~Setuju~~
   E. Sangat Setuju

Saran :

Tanda tangan



# KUESIONER SISTEM INFORMASI PENGADUAN PUBLIK PEMERINTAH KOTA BANDUNG

**admin**

Nama : MIFTAH K
NIP :

1. Sistem informasi yang dirancang ini mempermudah filterisasi oleh admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

2. Sistem informasi yang dirancang membuat proses pengaduan terorganisir dengan baik ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

3. Apakah sistem informasi yang dirancang ini memberikan kemudahan dalam penggunaannya ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

4. Apakah tampilan desain sistem informasi ini menarik?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

5. Apakah sistem Informasi ini mempermudah dalam pembuatan dan pengawasan admin ?
   A. Sangat Tidak setuju
   B. Tidak setuju
   C. Biasa Saja
   D. Setuju
   E. Sangat Setuju

Saran :

Tanda tangan

# LAMPIRAN D
# SURAT DARI PERUSAHAAN

**PEMERINTAH KOTA BANDUNG**
**DINAS KOMUNIKASI DAN INFORMATIKA**
Jalan Wastukancana No. 2 Bandung Telpon 4234892, 4216422
Fax 4234892,4216422 e – mail : Diskominfo@bandung.go.id

**SURAT KETERANGAN**
Nomor : 001/BID-TEL/II/2011

Yang bertanda tangan di bawah ini :

| | | |
|---|---|---|
| NAMA | : | **Drs. H. DICKY KUSWARA** |
| NIP | : | 19581125 199203 1 002 |
| JABATAN | : | Kepala Bidang Telematika<br>Dinas Komunikasi dan Informatika Kota Bandung |

Menerangkan bahwa :

| | | |
|---|---|---|
| NAMA | : | **ANITA IMAWATI** |
| NRP/NPM | : | 10106144 |
| UNIVERSITAS | : | Universitas Komputer Indonesia-Bandung |

Mahasiswa tersebut di atas, telah melaksanakan penelitian untuk Tugas Akhir/Skripsi di Bidang Telematika pada Dinas Komunikasi dan Informatika Kota Bandung.

Demikian, Surat Keterangan ini kami buat untuk dapat dipergunakan sebagaimana mestinya.

Bandung, 16 Pebruari 2011

**KEPALA BIDANG TELEMATIKA**
**DINAS KOMUNIKASI DAN INFORMATIKA**
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