ABSTRACT

The paper entitled ***The Comparison of Interaction Process towards Foreign Tourist on Guiding in Museum of Asian-African Conference,*** discussed the interaction process towards foreign tourists. The job training was conducted at Museum of Asian-African Conference, started on 2 August until 4 September 2010.

The method used in this paper is descriptive-comparative method where the taken data are described, explained and compared. The description is focused on the cases found in the interaction process. This analysis is meant to give more knowledge about interaction process by observing three factors; they are the way of speaking (dialect), the body language (gesture) and the response.

As the result from observing those factors, there were different interaction processes as long as the writer guided different foreign tourists from various countries. Thus, this paper compared those interaction processes towards foreign tourists based on the writer's experiences as long as doing the job training in Museum of Asian-African Conference. Based on the writer's experiences, the writer assumed that the interaction processes of Australian and Japan Tourist were good. Meanwhile, the interaction processes of French and Netherland Tourists were bad. By observing the result of the interaction process towards foreign tourists, the writer assumed that the good interaction process could happen if the understanding of dialect and gesture were good, it would cause the good response, and finally the good response would cause the good interaction process. There would be the bad interaction process if the understanding of dialect and gesture were bad, it would cause the bad response, and finally the bad response would cause the bad interaction process.

Keywords: Interaction Process, dialect, gesture, response