ABSTRACT

CV. Mutiara *Tours and Travels is a company engaged in the business services that serve the tour and travel. One of the services offered by CV.* Mutiara *Tours and Travels is Hotel Reservations. The problems that occurred in CV.* Mutiara *Tours and Travels is the process of hotel reservation activities are still using the conventional system where the customer has to come directly to the CV,* Mutiara *Tours and Travel. So to make hotel reservations and information search is still difficult. The purpose of this study is to determine the current system, to create a design, to perform tests and to conduct information systems implementation in web-based hotel reservation CV.Mutiara Tour and Travel. Purposes of this research for consideration in an effort to repair the problems associated with hotel reservation information system in CV.* Mutiara *Tours and Travel.*

This research method using descriptive method, whereas the approach used method is a structured approach and method developers in the Waterfall model. Data collection method used observations and interviews. The author uses the tools and construction techniques, such as flowmap, context diagrams, and Data Flow Diagrams (DFD). Creation process by using Macromedia software Deamweaper 8, PHP, MySQL databases and web servers apche.

Results of research conducted by the authors showed that the design of the hotel reservation information systems can help customers to get accurate information regarding the specification of hotel reservation services offered by the parties CV.Mutiara Tour and Travel, enabling customers in the hotel reservation process and can help increase the loyalty subscribers to the company and facilitate data processing administrator in hotel reservation.

Keywords: System, Reservation, CV. Mutiara *Tours and Travels,*