ABSTRACT

The influence of the Use of the Information System e-passport to the Public Service on Immigration in the Bandung City (Case Study: Making Passport Information System Through the e-passport in May 2009 Month - April 2010)

The use of the information system was meant so that the service could become faster, but not all the communities knew the existence of the information system e-passport this. The community that was or will make the passport could use the information system e-passport.

The aim of this research was to know the information system e-passport, the public's service as well as the influence of the information system e-passport towards the public's service about immigration in the Bandung City.

The method that was used in this research was the descriptive method by using the quantitative approach. The researcher took the population in this research totalling 312 people. After using the formula slovin for the determination of the sample then the researcher got the sample totalling 76 respondents that is the user's community of the information system e-passport in May 2009 Month - April 2010 in the Bandung city.

The use of the Information System e-passport of 2964 could be it was said good, meaning that the use of the Information System e-passport could help the community in the production pre the passport request. The Public service about Immigration in the Bandung City of 6247, including in the category not all that, meaning that the public's service about immigration in the Bandung City was more unsatisfactory to the community.

Results of the validity test from 76 item the statement that among them item the statement about the Use of the Information system e-passport (the X Variable) and the Public Service about immigration in the Bandung City with the value r kritis 0,22 and all item the statement > 0,22 got valid results.

Was based on results of the calculation of statistics was received by the value of the correlation coefficient rank spearman of 0,528 meaning that Information System relations e-passport with the public's service about immigration including in the category was. According to the calculation of the distribution t then the significant level =0.05 (5%) and dk=76-2=74. Then t_{tabel} *= 1,995, so* t_{hitung} *5,39 >* t_{tabel} *1,995. meaning that is gotten by the influence of the Information System e-passport towards the public's service about immigration in the Bandung City. The influence size of the use of the Information System e-passport towards the public's service about immigration in the Bandung City of 29%, meaning that the use of the Information System e-passport his influence was small towards the public's service about immigration in the Bandung City.*