ABTRACT

PLN (state electricity company) is a government agency that provides services to the public in the field of electrical connection of any new proposal electric current that occurred at PT PLN (Persero) Distribution West Java and Banten is not enough to give satisfactory service due to lack of information for customers about the decision of the PLN against the response of these proposals so that our customers have come to PLN often feel frustrated because of the filing are often suspended, or not yet in the process of the follow

The research was done with descriptive method by case approach. It was chosen because it can be directed to the problem that happened so it is easy to solve. In designing the information system was carried out using a prototype model of system development through a structured approach method. Structured approach method was done by flow analysis tools such as maps, diagrams and data flow diagram context that is implemented through a software developer that is Dreamweaver CS3 with MySQL database software using client / server.

The end result of this research is an information system that is expected to assist in data processing and submission of a new splicing easier in filing a new splicing at PT PLN (Persero) Distribution West Java and Banten

Keywords: Prototype, Information Systems, client / server