ABSTRACT

SYSTEM INFORMATION
CUSTOMER ACCOUNT DATA PROCESSING PDAM
(Case study at PDAM Tirta Rangga Jalancagak's Branch Subang)

By

Sandi Hallymansyah
10104150

PDAM which has duty to be able to could give availability clean the water for the society and must be able to give a hight level services for toward for positive customer satisfaction positive information technology is an answer for drinking water district company to give services satisfaction for customer. This is possible because information technology give a lot of information related with customer or the other services quickly and accurately. All data and information are integrated each other, so it could give information comprehensively to the management for making managerial decisions accurately and all the staff officer could do their daily work easily, so it can give positive effect to the costumer.

Data processing and payment bill at PDAM Tirta Rangga Jalancagak brach, Subang Regency has been in printing process of the payment bill so it's needs a lot of time done centrally. That chause employee's performance for that, need to be mad customer bill information system of drinking water district company less maximal.

This information system could help in processing of making payment bill, make finding bill payment data easier and printing bill payment. So employe's performance of PDAM Tirta Rangga Jalancagak branch, Subang Regency more maximal and support increasing performance quality of employee.

Keyword : PDAM, payment bill.