

Daftar Pustaka

- [1] G. Sianturi, *Pengenalan Teknik Industri (Untuk Wirausaha Muda)*. Bandung: Rekayasa Sains, 2014.
- [2] E. Soegoto, *Entrepreneurship Menjadi Pebisnis Ulung*, Cetakan Ke. Jakarta: PT Elex Media Komputindo, 2014.
- [3] A. Santosa, M. Sagathi, dan M. R. Situmorang, “Simulation of First Level Health Care Facilities to Reduce Patient Flow Time,” *Int. Conf. Informatics, Eng. Sci. Technol.*, 2019.
- [4] B. Kirom, *Mengukur Kinerja Pelayanan dan Kepuasan Konsumen*, Kesatu. Bandung: Penerbit Pusaka Reka Cipta, 2012.
- [5] A. Riyanto, I. Andriana, dan G. Sianturi, “Utilitas Pintu Tol Masuk dan Pekerja Pintu Tol Menggunakan Software Promodel,” *Maj. Ilm. Unikom*, vol. 13, no. 2, hal. 137–142, 2015.
- [6] Y. Qiu, J. Song, dan Z. Liu, “A Simulation Optimisation on The Hierarchical Health Care Delivery System Patient Flow Based on Multi-Fidelity Models,” *Int. J. Prod. Res.*, vol. 54, no. 21, hal. 6478–6493, 2016.
- [7] S. C. Brailsford, P. R. Harper, dan M. Pitt, “An analysis of the academic literature on simulation and modelling in health care,” *J. Simul.*, vol. 3, no. 3, hal. 130–140, 2009.
- [8] J. B. Jun, S. H. Jacobson, dan J. R. Swisher, “Application of Discrete-event simulation in health care clinics: A survey,” *J. Oper. Res. Soc.*, vol. 50, no. 2, hal. 109–123, 1999.
- [9] A. A. Tako dan S. Robinson, “Is simulation in health different?,” *J. Oper. Res. Soc.*, vol. 66, no. 4, hal. 602–614, 2015.
- [10] N. Shukla, P. Perez, M. K. Tiwari, D. Ceglarek, dan J. M. Dias, “Modelling and simulation in health care systems,” *Int. J. Syst. Sci. Oper. Logist.*, vol. 4, no. 1, hal. 1–3, 2017.
- [11] Pusat Bahasa Depdiknas, *Kamus Besar Bahasa Indonesia*. Balai Pustaka, 2005.
- [12] Harrell, Charles, dan R, *Simulation Using Promodel*, 2 ed. New York: The McGraw–Hill Companies, 2004.