ABSTRAK

SISTEM INFORMASI PERHOTELAN BERBASIS *WEB* (STUDI KASUS: HOTEL KUMALA BANDUNG)

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Pengolahan data disebuah perusahaan yang bergerak dibidang jasa perhotelan seperti Hotel Kumala Bandung sangatlah penting. Proses pengolahan data harus dikelola secara cepat dan tepat. Pengolahan data di Hotel Kumala Bandung saat ini masih menggunakan cara yang manual, sehingga dalam pengolahan data dibutuhkan waktu yang relatif lama dan terjadi beberapa kesalahan.

Pengunjung yang akan melakukan proses reservasi di Hotel Kumala Bandung saat ini diharuskan mendatangi langsung Hotel Kumala Bandung untuk mendaftarkan identitas diri dan mengisi form pemesanan, sehingga menimbulkan kesulitan bagi pengunjung untuk melakukan proses reservasi.

Penggunaan sistem informasi perhotelan berbasis *web* di Hotel Kumala Bandung untuk proses pengolahan data dan proses reservasi. Sehingga pengolahan data menjadi mudah dan lebih cepat, serta memudahkan pengunjung dalam proses reservasi.

Kata Kunci: Sistem, Informasi, Reservasi, Hotel.

ABSTRACT

WEB-BASED HOTEL INFORMATION SYSTEM (CASE STUDY: HOTEL KUMALA – BANDUNG)

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Data processing in the service industry such as Hotel Kumala is outmost significant. This process has to be managed promptly and correctly. Currently, Hotel Kumala applied manual process to manage the data hence it is time-consuming and often caused many errors.

Visitors who are intent to stay in Hotel Kumala is currently required to come directly to the hotel to check-in. They will need to provide their personal identifications and fill in the reservation form. Therefore, causing obstacle for most visitors to perform the reservation process.

The use of web-based hotel information system in Hotel Kumala is mainly for data processing and reservation process. These processes aim to simplify and speed up the process of data and to allow the visitors to perform the reservation process easier.

Keywords: System, Information, Reservation, Hotel