CHAPTER V

CONCLUSIONS AND SUGGESTIONS

5.1 CONCLUSIONS

The conclusion of the research thesis entitled "Online Booking Taxi Service at CMNC (Citra Maharlika Nusantara Corpora)" This is as following:

1. The online website is made in order to clients could order taxi online faster and easy, also to avoid time consuming and collision of orders like it was in system before.
2. From the side of efficiency also helpful for users, because now using internet become cheaper and available everywhere than buying balance for phones to make a call.
3. By building this online website the problem of misunderstanding between foreign clients and staff operational solved, because online website provides English language too.
4. Finally the flow and process of servicing and making reports in CMNC Taxi Company became faster and easygoing because of all process become online and workers of CMNC Company now able to access and get their needs and make their duties in short time.

5.2. SUGGESSTIONS

This online ordering taxi via website is still far from perfect and there are still many shortcomings. Therefore, it is necessary to further development and refinement. As for the suggestion that this website can function optimally them:

1. In this website better if add GPS for seeing taxies location so can easily choose them and able to view/control their services.

2. The website could be make serve people accommodating near Bandung city.

3. Some additional features can be added, such as: calendar so client can book taxi before, including payment also good idea because it makes clients to stay still in their arrangement place until taxi come, another feature can be place for advertisement in website so company could get some external profit.

4. Online website could be convert to mobile app in order to clients can book more easily.