ABSTRACT

Directorate General Taxation information systems is an information system in tax administration in modern office environment Directorate General of Taxes by using hardware and software that is connected by a network of work at the Head Office. Work environment is an environment where is employee do their job everyday. Employee performance is a employee's ability to do a particular skill. The purpose of this study to determine the influence of Directorate General Taxation information systems implementation and working environment on employee performance in Majalaya's Tax Service Office.

The method in this research is descriptive verifikatif method with quantitative approach. Tests of analysis used multiple linear regression. This analysis is used to prove how much the influence Directorate General Taxation information systems implementation and work environment on employee performance. The results of regression analyzes were tested and analyzed further, there are several assumptions that must be tested to determine if the conclusions of the regression is not bias, including the test for normality, multicollinearity test (for multiple linear Regression), and heteroscedasticity test using SPSS 18.0 software for windows.

From the analysis found the result that Directorate General Taxation information systems implementation and work environment simultaneously or partially gives significant to employee performance in Majalaya's Tax Service Office.

Keywords: Information systems implementation, Work environment, Employee performance