

DAFTAR ISI

ABSTRAK	Error! Bookmark not defined.
KATA PENGANTAR	Error! Bookmark not defined.
DAFTAR ISI	i
DAFTAR TABEL	Error! Bookmark not defined.
DAFTAR GAMBAR	Error! Bookmark not defined.
BAB I PENDAHULUAN	Error! Bookmark not defined.
1.1 Latar Belakang	Error! Bookmark not defined.
1.2 Identifikasi Masalah dan Rumusan Masalah	Error! Bookmark not defined.
1.2.1 Identifikasi Masalah	Error! Bookmark not defined.
1.2.2 Rumusan Masalah	Error! Bookmark not defined.
1.3 Maksud dan Tujuan Penelitian.....	Error! Bookmark not defined.
1.3.1 Maksud Penelitian.....	Error! Bookmark not defined.
1.3.2 Tujuan Penelitian	Error! Bookmark not defined.
1.4 Kegunaan Penelitian.....	Error! Bookmark not defined.
1.4.1 Kegunaan Praktis	Error! Bookmark not defined.
1.4.2 Kegunaan Akademis	Error! Bookmark not defined.
BAB II KAJIAN PUSTAKA, KERANGKA PEMIKIRAN DAN HIPOTESIS	Error! Bookmark not defined.
2.1 Kajian Pustaka	Error! Bookmark not defined.
2.1.1 Kecerdasan emosional	Error! Bookmark not defined.
2.1.1.1 Definisi Kecerdasan Emosional	Error! Bookmark not defined.
2.1.1.2 Faktor-Faktor Yang Mempengaruhi Kecerdasan Emosional	Error! Bookmark not defined.
2.1.1.3 Indikator-indikator Kecerdasan Emosional	Error! Bookmark not defined.
2.1.2 Beban Kerja	Error! Bookmark not defined.

2.1.2.1	Definisi Beban Kerja	Error! Bookmark not defined.
2.1.2.2	Dampak Beban Kerja.....	Error! Bookmark not defined.
2.1.2.3	Faktor-faktor yang mempengaruhi Beban Kerja.....	Error! Bookmark not defined.
2.1.2.4	Indikator-indikator Beban Kerja	Error! Bookmark not defined.
2.1.3	Komunikasi.....	Error! Bookmark not defined.
2.1.3.1	Definisi Komunikasi.....	Error! Bookmark not defined.
2.1.3.2	Indikator-indikator Komunikasi	Error! Bookmark not defined.
2.1.4	Stres Kerja	Error! Bookmark not defined.
2.1.4.1	Definisi Stres Kerja	Error! Bookmark not defined.
2.1.4.2	Gejala-gejala Stres Kerja .	Error! Bookmark not defined.
2.1.4.3	Faktor yang mempengaruhi Stres Kerja	Error! Bookmark not defined.
2.1.5	Hasil Penelitian Terdahulu	Error! Bookmark not defined.
2.2	Kerangka Penelitian	Error! Bookmark not defined.
2.2.1	Keterkaitan Antar Variable.....	Error! Bookmark not defined.
2.2.1.1	Pengaruh Kecerdasan Emosional (X1) Terhadap Stres Kerja (Y)	Error! Bookmark not defined.
2.2.1.2	Pengaruh Beban Kerja (X2) Terhadap Stres Kerja ..	Error! Bookmark not defined.
2.2.1.3	Pengaruh Komunikasi (X2) Terhadap Stres Kerja...	Error! Bookmark not defined.
2.2.1.4	Pengaruh Secara Simultan Kecerdasan Emosional (X1) Komunikasi (X2) dan Beban Kerja (X3) Terhadap Stres Kerja (Y)	Error! Bookmark not defined.
2.2.2	Paradigma Penelitian.....	Error! Bookmark not defined.
2.3	Hipotesis Penelitian.....	Error! Bookmark not defined.
BAB III OBJEK DAN METODOLOGI PENELITIAN ...		Error! Bookmark not defined.

3.1	Objek Penelitian.....	Error! Bookmark not defined.
3.2	Metode Penelitian.....	Error! Bookmark not defined.
3.2.1	Desain Penelitian.....	Error! Bookmark not defined.
3.2.2	Operasionalisasi Variabel Penelitian	Error! Bookmark not defined.
3.2.3	Sumber Data dan Teknik Penentuan data.....	Error! Bookmark not defined.
3.2.3.1	Sumber Data (Primer dan Sekunder)	Error! Bookmark not defined.
3.2.3.2	Teknik Pengumpulan Data.	Error! Bookmark not defined.
3.2.4	Teknik Pengumpulan Data (Kuisisioner, wawancara, Pendapat para ahli dan Observasi).....	Error! Bookmark not defined.
3.2.4.1	Uji MSI	Error! Bookmark not defined.
3.2.4.2	Uji Validitas	Error! Bookmark not defined.
3.2.4.3	Pengujian Kualitas Alat Ukur Penelitian	Error! Bookmark not defined.
3.2.4.3	Uji Reliabilitas.....	Error! Bookmark not defined.
3.2.4.5	Hasil Uji Reliabilitas.....	Error! Bookmark not defined.
3.2.5	Rancangan Analisis dan Pengujian Hipotesis.....	Error! Bookmark not defined.
3.2.5.1	Rancangan Analisis	Error! Bookmark not defined.
3.2.5.1.1	Analisis Deskriptif (kualitatif) ...	Error! Bookmark not defined.
3.2.5.1.2	Analisis Verifikatif (Kuantitatif)	Error! Bookmark not defined.
3.2.5.1.3	Analisis Regresi dan Uji Asumsi Klasik	Error! Bookmark not defined.
3.2.5.2	Pengujian Hipotesis	Error! Bookmark not defined.
3.2.5.2.1	Pengujian Hipotesis Parsial (Uji t)	Error! Bookmark not defined.

3.4.5.4.2 Pengujian Hipotesis Uji Simultan (Uji F).... **Error!**

Bookmark not defined.

BAB IV HASIL PENELITIAN DAN PEMBAHASAN..... Error! Bookmark not defined.

4.1 Hasil Penelitian **Error! Bookmark not defined.**

4.1.1 Gambaran Umum Perusahaan **Error! Bookmark not defined.**

4.1.1.1 Sejarah Singkat Perusahaan **Error! Bookmark not defined.**

4.1.1.2 Struktur Organisasi **Error! Bookmark not defined.**

4.1.3 Analisis Deskriptif / Kualitatif..... **Error! Bookmark not defined.**

4.1.3.1 Analisis Variabel Kecerdasan Emosional (X1)..... **Error!**

Bookmark not defined.

4.1.3.2 Analisis Deskriptif Variabel Beban Kerja (X2) **Error!**

Bookmark not defined.

4.1.3.3 Analisis Deskriptif Variabel Komunikasi (X3)..... **Error!**

Bookmark not defined.

4.1.3.4 Analisis Deskriptif Variabel Stress Kerja (Y)..... **Error!**

Bookmark not defined.

4.1.4 Analisis Verifikatif..... **Error! Bookmark not defined.**

4.1.4.1 Persamaan Regresi Linier Berganda. **Error! Bookmark not defined.**

4.1.4.2. Uji Asumsi Klasik **Error! Bookmark not defined.**

4.1.4.3 Analisis Korelasi **Error! Bookmark not defined.**

4.1.4.3.2 Analisis Korelasi Berganda **Error! Bookmark not defined.**

4.1.4.4 Analisis Koefisien Determinasi..... **Error! Bookmark not defined.**

4.1.4.4.2 Analisis Koefisien Determinasi Parsial **Error! Bookmark not defined.**

4.1.4.4.2 Analisis Koefisien Determinasi Berganda... **Error! Bookmark not defined.**

4.1.5 Uji Hipotesis **Error! Bookmark not defined.**

4.1.5.1	Pengujian Secara Parsial (Uji-T)....	Error! Bookmark not defined.
4.1.5.2	Pengujian Secara Simultan (Uji-F).	Error! Bookmark not defined.
4.2	Pembahasan	Error! Bookmark not defined.
4.2.1	Kecerdasan Emosional di PT POS Indonesia Cabang Cimahi.	Error! Bookmark not defined.
4.2.2	Beban Kerja pada PT POS Indonesia Cabang Cimahi.....	Error! Bookmark not defined.
4.2.3	Stress Kerja pada PT POS Indonesia Cabang Cimahi.	Error! Bookmark not defined.
4.2.4	Pengaruh Kecerdasan Emosional dan Beban Kerja terhadap Stress Kerja secara parsial dan simultan pada PT POS Indonesia Cabang Cimahi.....	Error! Bookmark not defined.
BAB V	KESIMPULAN DAN SARAN	Error! Bookmark not defined.
5.1	Kesimpulan	Error! Bookmark not defined.
5.2	Saran.....	Error! Bookmark not defined.
DAFTAR PUSTAKA	Error! Bookmark not defined.

