

DAFTAR PUSTAKA

- [1] "Profil Rumkit Dustira." 2019. [Daring]. Tersedia pada: <http://rsdustira.com/profil/profil-2.html>. [Diakses: 02-Mei-2019]
- [2] H. Jogiyanto, Sistem Teknologi Informasi, Yogyakarta: Andi, 2005.
- [3] G. Probst, S. Raub dan K. Romhardt, Knowledge Building Blocks for Success, New York: John Wiley & Sons., 2001.
- [4] N. Munir, Knowledge Management Audit, Jakarta: PPM, 2008.
- [5] T. P. L, "*Knowledge Management* Konsep," dalam *Arsitektur dan Implementasi*, Yogyakarta, Graha Ilmu, 2007..
- [6] A. Tiwana, "*The 10-Step Knowledge Management Road Map*," 2002.
- [7] D. (. Bhatt, "EFQM - Excellence Model and Knowledge," 2012.
- [8] K. Dalkir, Knowledge management in Theory and Practice, Massachusetts Insitute of Technology., 2011.
- [9] Hoesada. D, Taksonomi Ilmu Manajemen., Yogyakarta: Andi Offset, 2013.
- [10] Yourdon. E, Modern Structured Analysis, Prentice Hall Internasional Editions, 1989.
- [11] E. Armengol, S. Onta dan E. Plaza, "*Explaining similarity in CBR Eva Armengol. Artificial Intelligence Research Institute (IIIA-CSIC), Campus UAB, 08193 Bellaterra, Catalonia.*"
- [12] A. A. dan E. Plaza, "Case Based Reasoning: Foundation Issues, Methodological Variations, and System Approaches," *Artificial Intelligence Communication, IOS Press.*, vol. 7, pp. 39-59, 1994.
- [13] Iswanto, Membangun Aplikasi Berbasis PHP 5 dan Firebird 1.5, Yogyakarta: Andi, 2007.
- [14] Sugiri dan H. Saputro, Pengelolaan Database MySQL dengan PhpMyAdmin, Graha Ilmu, 2008.
- [15] R. Ph.d., Rekayasa Perangkat Lunak, Yogyakarta: Andi, 2010.

[16] Sianipar, R.H, HTML5 & CSS3, Bandung: Informatika, 2015.

[17] Richi Dwi Agustia dan Ana Hadiana, " Perancangan Blueprint Knowledge Management System Di Office Of International Affair Universitas Xyz," hal. 1-8, 2015.